



Lawn and Yard Maintenance Service Details

CareWays lawn and yard maintenance may be provided to eligible people living in the Illawarra through Home Care Packages. Lawn and yard maintenance services are provided by an approved sub-contractor Monday to Friday from 9.00am to 5.00pm. Lawn and yard maintenance is NOT available on weekends or public holidays.

Lawn services are usually provided fortnightly in the summer months (Oct-Apr) and four weekly in the winter months (May-Sep). Green waste will be placed in your green bin.

Inclusions

Lawn and yard maintenance is designed to provide maintenance of the yard and/or garden to improve safety, accessibility, independence, health and wellbeing for clients by minimising health and safety hazards.

This may include:

- Lawn mowing
- Light weeding
- Light pruning
- Minor garden maintenance
- Sweeping up leaves from the yard
- Trimming overgrown trees and shrubs from paths

Exclusions

Lawn and yard maintenance must directly relate to assessed needs regarding safety, accessibility, independence, health and wellbeing. Lawn and yard maintenance services are provided to ensure function and safety rather than a gardens visual appeal or aesthetic value.

Extensive gardening services can NOT be provided using Home Care Package funds. This may include, but is not limited to:

- Planting and maintaining crops, natives and ornamental plants
- Installation, maintenance and removal of garden beds
- Compost heaps
- Watering systems and water features
- Rock gardens
- Landscaping

Sub-contractors are trained to undertake their duties in accordance with Workplace Health and Safety guidelines. This can mean there may be occasions where sub-contractors cannot perform tasks the way you usually like them done. Sub-contractors will try to assist client's according to their needs and preferences whilst working within health and safety guidelines.



Service Days and Times

Service days for lawn and yard maintenance are set based on the day(s) the sub-contractor will be in your area. The day will be confirmed with you prior to your first service. The sub-contractor may arrive at any time on your allocated service day.

Health and Safety Information

CareWays has a responsibility to ensure the health and safety of care workers working in your home as well as ensuring the safety of all clients whilst services are being delivered. Under the *Workplace Health and Safety Act 2011*, a client's home is considered a workplace for our staff.

Safety checks will be conducted prior to commencement of service and regularly by CareWays staff to help identify potential hazards or safety issues in your home. If CareWays identify any hazards, these will be discussed with you as well as ways to eliminate or manage the hazard. Services cannot be provided if there are hazards that cannot be eliminated or safely managed.

To ensure the health and safety of all, CareWays require clients and staff to abide by the following:

- Care workers cannot work in a client's home when the client is not present
- Care workers are not to have keys to a client's home (care workers can access keys from a lock box on the property if this has been pre-approved by the client)
- Ensure a smoke free working environment
- Clients and staff are not to consume alcohol in a client's home during service
- Clients and staff must not have illegal drugs and/or paraphernalia in a client's home during service
- Clients are to provide equipment that is in a safe working condition and suitable for the task
- Ensure all pets are safely restrained before care workers enter the home and for the duration of service
- Ensure smoke detectors are installed and in working condition
- Clients are to ensure internal and external walkways are kept clear of furniture and other hazards and/or obstacles

Sub-contractor Personal Information

Sub-contractors are not to provide their personal details (such as personal mobile phone number, home address etc) to clients and/or their families. If you have any questions or concerns regarding your service, please speak to a member of CareWays' Community Care Team on 4262 1918.

