



Melton Camper and Commercial Ltd

Terms and Conditions of Hire

Last updated: 21 April 2026

1. Definitions

In these Terms and Conditions, the following words and expressions have the meanings set out below:

“We”, “us”, “our” and **“Melton Camper and Commercial Ltd”** mean Melton Camper and Commercial Ltd.

“You”, “your”, “hirer” and **“customer”** mean the person or persons named as the hirer under the “Hirer’s Name / Contact” section of the Rental Agreement, any person whose credit or debit card is used to pay any hire charges, and any person or entity who is legally responsible for the motorhome hire. Where the legal entity responsible for the hire is not the driver, full name, address and contact telephone numbers must be supplied.

“Agreement” means the Rental Agreement, the Insurance Motor Rental Agreement and these Terms and Conditions. If there is any inconsistency between these Terms and Conditions and any other literature issued by Melton Camper and Commercial Ltd, these Terms and Conditions shall prevail.

“Booking” means a confirmed reservation for the hire of a vehicle, including payment of the Booking Deposit and/or full rental balance.

“Booking Deposit” means the amount required to confirm the Booking.

“Rental Period” means the hire period stated on the Rental Agreement, together with any agreed extension, and includes any additional period during which the Vehicle remains in your possession or control.

“Vehicle” means the motorhome identified on the Rental Agreement and includes all tyres, tools, accessories, living equipment, documents and any replacement or substitute vehicle supplied at our discretion.

“**Living Equipment**” includes, without limitation, the oven, radio/USB stereo, crockery, cutlery, cooking utensils and other onboard living items supplied with the Vehicle.

“**Security Deposit**” means the amount held by us as security for the hire.

“**Overhead Damage**” means any damage to the Vehicle, its equipment or any third-party property occurring above 6 feet (1.83 metres) from ground level.

2. Depot Hours

Our standard depot opening hours are:

- **Monday to Friday:** 09:00 to 17:00
- **Saturday:** 09:00 to 12:00
- **Sundays and Public Holidays:** Closed, unless by prior arrangement and subject to additional charges

The latest collection time for all vehicles is **one hour before depot closing time**. Vehicle handover usually takes approximately one hour, and all systems required to process collections and returns are closed one hour before depot closing. We cannot process collections or returns after that time.

If you arrive after the final processing time, you will need to make alternative arrangements at your own cost until the office reopens on the next working day.

3. Hire Rates Include

Quoted hire rates include:

- UK standard vehicle insurance, subject to eligibility
- Standard UK equipment
- Breakdown cover for mechanical faults to the base chassis of the motorhome

All prices quoted in the Agreement are **gross prices**.

Additional insurance charges may apply where a driver has motoring convictions, more than one insurance claim, or works in an occupation considered high risk. Any such charges will be passed on to you.

Breakdown cover applies only to mechanical faults affecting the base vehicle. Any call-out charges resulting from user error, including but not limited to flat batteries, incorrect or insufficient fuel, or keys locked inside the Vehicle, will be your responsibility.

4. Minimum Hire Period

The minimum hire period ranges from **3 to 7 nights**, depending on the season. We reserve the right to increase the minimum hire period for certain events or peak dates.

5. Maximum Hire Period

The maximum single hire period is **90 days**.

6. Payment

A Booking is only binding once we have received a Booking Deposit equal to **30% of the total hire cost or £250, whichever is greater**, and we have confirmed the Booking.

The remaining balance is due **four weeks before departure**. We reserve the right to cancel the Booking if full payment is not received by that date.

For Bookings made less than four weeks before departure, the **full rental price is payable at the time of booking**.

The Vehicle will not be released until full payment has been received.

7. Cancellation Charges

All Booking Deposits are **non-refundable**.

We strongly recommend that you take out suitable travel insurance at the time of booking to cover cancellation and other unforeseen events.

If you cancel **less than one month before departure**, **100% of the hire cost is non-refundable**. Any claim should be made through your travel insurance provider.

If you fail to collect the Vehicle and do not contact us on or before the collection date, the hire will be treated as cancelled by **16:00 on the collection date**, and all hire charges will be forfeited.

8. Optional Extras

The following extras are available, subject to availability:

- **Single bedding set** (quilt, pillow, towel, covers, flat sheet): **£20 per set per rental**
- **Double bedding set** (quilt, 2 pillows, 2 towels, covers, flat sheet): **£20 per set per rental**
- **Additional driver: £50 per person**, subject to insurance approval and a clean driving licence
- **Collision Damage Waiver (CDW): £35 per night**, minimum 5 nights. A reduced Security Deposit of **50%** applies.
- **Pet valet: £30 per hire**
- **European Travel Pack: £200 per hire**

Drivers with endorsement codes including, but not limited to, **AC, BA, CD, DD, DR, MS, TT, UT and IN** may not be insurable. Please check with us before booking if any proposed driver has endorsements on their licence, whether expired or current.

The European Travel Pack includes European driving insurance, European roadside assistance, and legally required driving items for use in Europe, together with a European maps satnav.

9. European Travel, Including Ireland

The following countries are covered by the European Travel Insurance:

Andorra, Austria, Belgium, Croatia, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Switzerland (including Liechtenstein), and Sweden.

Travel outside these countries is strictly prohibited unless expressly agreed by us in writing. If you travel outside these countries without authorisation, you will be in breach of this Agreement and may have no insurance cover.

You are responsible for checking your planned route carefully to ensure that you remain within the approved countries.

10. Customer Parking

We may permit customers to leave their own vehicle on our premises during the hire period, strictly at the customer's own risk.

By leaving a vehicle on site, you agree that:

- it is left entirely at your own risk;
- we accept no liability for any loss of or damage to your vehicle;
- you must lock and secure the vehicle and remove all valuables and personal items from view; and
- you must retain possession of your own vehicle keys.

11. Vehicle Collection and Return

Collection

Please allow approximately **one hour** for vehicle handover. This includes completing the documentation and demonstrating the Vehicle and its systems.

All drivers must attend collection and bring:

- their full valid driving licence;
- proof of address where required;
- the credit or debit card used to pay the Security Deposit; and
- any other documents required under clause 27.

Although we will make every effort to have your Vehicle ready at your preferred collection time, we cannot guarantee it. If the Vehicle is not ready at that time, no refund or hire extension will be due, and the Vehicle must still be returned in accordance with the agreed return arrangements.

You must arrive at least **one hour before depot closing time**.

Return

The Vehicle must be returned on the agreed date and before the time stated on the Rental Agreement.

If the Vehicle is abandoned without our prior agreement, you may forfeit the full Security Deposit.

When returned, the Vehicle must be:

- undamaged;
- internally clean and in the same condition as at handover;
- returned with a full tank of diesel;
- returned with a full AdBlue tank where applicable;
- returned with empty waste water and toilet cassette tanks.

Additional charges will apply for valeting, upholstery cleaning and toilet cleaning where required.

Please note that **there are no toilet emptying facilities at our depot**, so the toilet cassette must be emptied before return.

Lost Property

It is your responsibility to remove all personal possessions and rubbish from the Vehicle before return. We cannot accept responsibility for items left behind. If any items are found and handed in, we will make reasonable efforts to contact you. Unclaimed items will only be stored for **two weeks**, after which they may be disposed of or donated to charity.

Late Return

If you expect to be late returning the Vehicle, you must contact us immediately. Failure to do so may result in you being uninsured.

A late return charge of **£100 per hour** will apply.

12. Vehicle Systems

We carry out a full pre-checkout inspection on every Vehicle before hire begins. This includes testing onboard systems to confirm that they are operating correctly. During handover, you will be shown how to operate the Vehicle and its equipment.

If an onboard system fails during your hire, we will make reasonable efforts to assist and, where possible, remedy the issue. However, this may not always be possible, and we will not be liable for any loss of use, inconvenience or resulting costs. We are under no obligation to provide a replacement vehicle or any refund.

For winter hires, you are responsible for protecting the Vehicle from freezing conditions. We accept no liability for damage or inconvenience caused by frost or freezing.

13. Vehicle Acceptance

By taking possession of the Vehicle, you confirm that you have received it:

- in a clean condition;
- in good working order;
- with a full diesel tank;
- with a full AdBlue tank where applicable;
- with a full LPG gas bottle; and
- with a full fresh water tank,

as recorded on the Motorhome Handover Checklist.

No refund will be given if the Vehicle is returned early, or if you lose the use of the Vehicle or any equipment before the agreed return date for any reason, including accident, weather, theft or damage.

14. Change of Vehicle

We reserve the right, at our absolute discretion, to substitute the booked Vehicle with a comparable or superior vehicle. If we do so, you will not be charged any additional rental for the substitute vehicle. Such substitution shall not entitle you to any refund and will not amount to a breach of this Agreement.

If you ask to change your booked Vehicle, we will try to accommodate the request subject to availability. If the replacement Vehicle has a higher rental rate, you must pay the difference. If the replacement Vehicle has a lower rental rate, no refund will be given. If we cannot accommodate the request and you choose to cancel, our cancellation policy will apply.

15. Rental and Other Charges

You agree to pay us:

- all rental charges;
- the Security Deposit;
- an administration fee of **£10** for each penalty charge notice received;
- any valeting and/or upholstery cleaning charges if the Vehicle is not returned in a clean condition;
- **£100** if the toilet cassette and waste water tank are not emptied before return;
- refuelling charges where the Vehicle is not returned with a full tank;

Diesel Charges

- $\frac{3}{4}$ to full: **£75**
- $\frac{1}{2}$ to $\frac{3}{4}$ full: **£90**
- $\frac{1}{4}$ to $\frac{1}{2}$ full: **£120**
- empty to $\frac{1}{4}$ full: **£140**

AdBlue Charges

- **£25 regardless of level**

You also agree to pay:

- **£100 per hour** for late return;
- any cancellation charges due under this Agreement;
- **£200** for collection or return outside normal hours on Sundays or public holidays, by prior arrangement only;

- the cost of any loss of or damage to the Vehicle or any third-party property, subject to insurance terms;
- any insurance excess;
- all government charges, fees and duties;
- all parking fines, congestion charges, tolls, penalties and associated administration fees incurred during the Rental Period;
- any other sums due under this Agreement;
- demurrage, being the nightly rental rate for any period the Vehicle is unavailable for hire, for example while undergoing accident repairs;
- any amount by which damage or losses exceed the Security Deposit;
- the cost of recovering the Vehicle; and
- in cases of gross negligence, the full cost of restoring the Vehicle to the condition in which it was handed over.

16. Errors in Rental Charges

Any total charges shown are provisional and not final. You agree to pay any shortfall in charges, and we will refund any overpayment we acknowledge.

17. Security Deposit

A refundable **Security Deposit** is payable by credit card or debit card before the hire date through the booking system. The card must be in the lead driver's name.

We reserve the right to increase the Security Deposit in certain circumstances, including for specific events, festivals, World Cup events or hires involving pets.

By taking delivery of the Vehicle, you authorise us to deduct from the Security Deposit any sums due under this Agreement.

The Security Deposit will be refunded, or any pre-authorisation released, within **7 working days** of the Vehicle being returned to the depot in accordance with clause 11, provided there are no outstanding insurance claims or other charges.

If any loss or damage exceeds the Security Deposit, you must pay the balance within **7 days** of notification.

Where CDW applies, the reduced excess only applies in accordance with clause 29. The Security Deposit may still be used for other costs including equipment damage, fixtures and fittings, windows, cleaning charges, refuelling and negligent damage. If such costs exceed the Security Deposit, you remain liable for the full amount.

18. Use of the Vehicle

You must not use, or permit the Vehicle to be used:

- otherwise than in a careful, prudent and normal manner;
- in any way likely to cause damage;
- in any prohibited area or in areas not disclosed to us;
- by any person under the influence of alcohol or drugs, or over the legal alcohol limit;
- while left unlocked or unsecured when unattended;
- with the keys left in or on the Vehicle when unattended;
- by any person under **25** or over **76** years of age unless specifically authorised;
- by any person not named and approved on the Rental Agreement;
- in water or salt water, or in any situation causing submersion damage;
- for any illegal purpose;
- for racing, rallies, speed testing or competitions;
- for towing any vehicle or trailer;
- for carrying passengers or goods for hire or reward;
- for carrying more passengers than legally permitted;
- for carrying volatile, corrosive, explosive or flammable materials; or
- in any manner that breaches this Agreement.

19. Road Restrictions

Vehicles may only be driven on **sealed or bitumen roads**.

We reserve the right, at any time and at our sole discretion, to restrict vehicle movements in certain areas because of weather, road conditions or any other reasonable cause.

20. Alterations to the Vehicle

You must not make any alteration or addition to the Vehicle without our prior written consent.

21. Title to the Vehicle

We retain legal title to the Vehicle and all its contents at all times. You have possession of the Vehicle only as bailee.

You must not sell, lend, sublet, charge, mortgage, pledge, hire out or otherwise deal with the Vehicle or attempt to do so.

22. Smoking

All our vehicles are strictly **non-smoking**. If smoke is detected in the Vehicle, we may charge additional valeting and/or upholstery cleaning fees together with demurrage where applicable.

23. Passengers

The Vehicle may only carry the maximum number of passengers for which it is legally approved.

Passenger limits are:

- **2 berth:** 2 passengers
- **4 berth:** 4 passengers
- **5 berth:** 5 passengers
- **6 berth:** 6 passengers
- **7 berth:** 7 passengers

These totals include the driver.

All passengers must wear the appropriate seat belts or restraints whenever the Vehicle is moving.

Child seats may be available for hire at additional cost, but you are responsible for fitting them correctly. Children must travel in the appropriate child restraint in accordance with UK law.

The Vehicle's total maximum weight must not be exceeded. If the Vehicle is overloaded, insurance may be invalid and you will be liable for all resulting losses and costs.

24. Pets

Pets are only permitted where:

- we have given prior written consent;
- any increased Security Deposit required has been paid;
- pets are not left unattended in the Vehicle;
- pets are not allowed on beds, seats, sofas or other soft furnishings;
- the Vehicle is returned clean and free from pet hair and pet odour; and
- our pet policy has been signed and followed.

If the Vehicle is returned with evidence of a pet, including pet hair or damage, cleaning and upholstery charges will apply. The minimum charge is **£100**.

You remain liable for the full cost of any pet-related damage, even if that cost exceeds the Security Deposit.

25. Drivers

Driver Eligibility

- Standard insurance age limits: **25 to 70 years**
- Drivers aged **71 to 75** may only be accepted by special request and subject to insurer approval
- Drivers over 70 must be declared at the time of booking
- CDW is not available where any driver is over 70
- Maximum of **3 drivers per rental**

All drivers must:

- have held a full valid driving licence for more than **3 years**;
- be legally entitled to drive a UK Category vehicle up to the weight specified on the rental agreement.
- have driven regularly, being more than 3 times per week, for at least 3 years;
- feel confident driving a vehicle up to approximately **8m long, 2.4m wide and 3.2m high**;
- be present at vehicle checkout.

Drivers with an automatic-only licence may only hire automatic vehicles and must declare this at the time of booking.

Required Documents

All drivers must present:

- a full valid driving licence;
- a valid passport;
- any address verification required;
- National Insurance number for DVLA checking where applicable.

If you hold a GB photocard licence, we require the photocard and your National Insurance number so we can check your licence with the DVLA.

If you hold a modern Northern Ireland licence, we require both the photocard and paper counterpart.

If the address on your licence is not your current address, you must also provide a recent utility bill or bank statement showing your current address.

Drivers whose licence was issued outside the EU or Commonwealth must also provide a valid International Driving Permit issued in the same country as their original licence.

If any driver fails to provide all required documents, or does not meet the eligibility requirements, we may refuse to release the Vehicle and no refund will be given.

Endorsements and Claims

You must declare at the time of booking any licence endorsements, disqualifications or insurance claims.

We may accept up to **6 speeding points** incurred within the last 3 years, subject to additional charges. Drivers with more than 6 points, non-speeding offences, certain endorsement codes, or disqualifications within the last 5 years may not be insurable.

You must also declare any motor insurance claims made by or against you within the last 5 years. Drivers with 2 or more claims in the last 3 years may not be insurable.

If we cannot insure a proposed driver, no refund will be given.

Occupations

You must declare your occupation at collection. We may be unable to insure certain occupations including:

- celebrities;
- sports personalities;
- musicians;
- entertainers;
- serving foreign armed forces personnel;
- embassy employees based in the UK; and
- students under 30.

Failure to disclose an occupation that affects insurance eligibility may render this Agreement void, in which case you will be fully liable.

Drivers are personally responsible for all parking tickets, speeding fines, congestion charges and other legal penalties incurred during the hire.

We cannot insure any driver with no fixed abode.

26. Insurance

Subject to all information supplied by you being true, complete and accurate, the Vehicle is insured for theft of or damage to the Vehicle and damage to third-party property.

This insurance does **not** include:

- personal accident cover for the driver or passengers;
- cover for your personal belongings;
- cover for internal damage unless specifically covered;
- cover for Overhead Damage;
- cover for damage caused by gross negligence.

The vehicle insurance is arranged by **Alan Boswell Group**.

The hire rate includes a standard excess of **£1,500 per accident, reported incident or theft claim**.

Only drivers named on the Rental Agreement are insured to drive the Vehicle.

Windscreen and tyre damage are not covered under standard insurance, but may be covered under CDW subject to clause 29.

If the Vehicle is stolen, you may initially be liable for the full value of the Vehicle until the theft is reported to us and to the police and an insurance claim is made. If the insurer accepts the claim, your liability will reduce to the applicable excess. If the keys are not returned, the insurer may reject the claim and you may remain liable for the full loss.

We will only be responsible for damage to personal property, bodily injury or death where caused by our proven gross negligence.

We will not be liable for indirect or consequential loss, including loss of profit, loss of opportunity or similar loss.

27. Collision Damage Waiver (CDW)

CDW is available at **£35 per night**, subject to a minimum charge period of **5 nights** and a maximum charge period of **21 nights**.

Where applicable, CDW reduces the standard excess for damage arising from a reported road traffic accident or collision from **£1,500 to £200**. It also covers the cost of replacement tyres and windscreen damage.

CDW does **not** cover:

- damage caused while reversing;
- malicious damage, break-ins or vandalism;

- window repair or replacement other than the windscreen;
- theft of the Vehicle;
- Overhead Damage;
- internal damage;
- damage caused by gross negligence.

CDW applies only to the **first qualifying incident or claim**, not the full rental period. Once an accident has occurred, CDW cannot be restarted and the standard insurance terms will apply thereafter.

The incident must be reported to us within **24 hours**, otherwise CDW will not apply.

CDW is optional and may be added up to the point of collection. It cannot be added once the hire has started, and is not available where any driver is over 70.

If you breach any part of this Agreement, CDW will be void and you will be fully liable for all losses and damages.

28. Vehicle Damage and Insurance Cover

You acknowledge that:

- the Vehicle is insured for damage to the Vehicle and third-party property, but not for your personal insurance or personal belongings;
- neither standard insurance nor CDW covers Overhead Damage;
- you must pay the applicable excess for any claim, regardless of fault;
- the excess may only be reduced where CDW applies and all its terms have been complied with;
- if you breach this Agreement, insurance may be invalidated and you may be fully liable for all loss or damage; and
- damage caused by gross negligence is never covered.

29. Procedure Following an Accident or Damage

If any accident, loss or damage occurs, you must:

- notify us within **24 hours**;
- obtain the names and addresses of all third parties and witnesses;
- report the matter to the nearest police station where appropriate;
- complete the accident claim form provided;
- if the incident occurs in Europe, also complete the European accident report form;
- not admit liability, offer settlement or make any agreement with any third party;
- provide all reasonable assistance in relation to any claim, including attending court if required.

Any excess or other sums due in relation to an accident or damage are payable when the matter is reported, not at the end of the Rental Period, regardless of fault.

You are responsible for any costs associated with delivering a replacement or changeover vehicle following an accident.

No Security Deposit or excess will be refunded until the claim is settled.

30. Maintenance and Running Costs

You must take all reasonable steps to care for the Vehicle, including checking:

- oil levels;
- coolant levels;
- AdBlue levels where applicable;
- tyre pressures; and
- battery condition.

The Vehicle is supplied with a full tank of diesel and, where applicable, a full AdBlue tank. You are responsible for replenishing these during the hire and returning them full.

We are not responsible if you allow fuel, oil, coolant or AdBlue to run low or empty during the hire.

We may reimburse you up to **£50** for authorised expenditure reasonably incurred in remedying a mechanical failure affecting the drivetrain or engine, provided that:

- you obtained our prior consent;
- the issue was not caused by your fault or breach of this Agreement; and
- you provide valid receipts.

You are responsible for the cost of repairing or replacing damaged tyres unless:

- the tyre was defective;
- the tyre is returned to us for inspection;
- you provide valid receipts;
- the manufacturer accepts responsibility under warranty; and
- CDW applies where relevant.

All our vehicle's run on **diesel**. You are fully liable for all loss and damage caused by misfuelling.

31. Credit and Debit Card Payments

We accept:

- **Visa** and **Mastercard** credit cards;
- all major debit cards.

Prepaid currency cards may be used for rental payments, but **not** for the Security Deposit.

By paying by card, you authorise us to complete any necessary documentation and recover from your card issuer any sums due under this Agreement, including those listed in clause 15.

You agree not to dispute any properly due charges with your card issuer, and you agree to indemnify us for any loss, including legal costs, arising from an unjustified payment dispute.

Where the Security Deposit is held as a pre-authorisation rather than taken as payment, you agree that we may still recover any outstanding charges from your card after the pre-authorisation has been released if those charges were not known at the time.

All charges are processed in **Pounds Sterling**. Exchange rate fluctuations may result in variation between the amount charged and any amount refunded. We accept no liability for such variation.

32. Payment of Charges and Joint Liability

All charges payable under this Agreement are due on demand.

If any amount remains unpaid, we may charge interest at **1.5% per month above HSBC base rate** on the overdue amount, together with any reasonable legal or recovery costs.

Where the customer consists of more than one person, each person is jointly and severally liable for all obligations under this Agreement.

33. Termination of the Agreement

We may terminate this Agreement and repossess the Vehicle at any time, without prior notice, if:

- you breach this Agreement;
- you obtained the Vehicle by fraud or misrepresentation;
- any statement made by you or any additional driver is false or misleading;
- the Vehicle appears to have been abandoned;
- the Vehicle is not returned on time or we reasonably believe it will not be returned on time; or

- we reasonably believe that the safety of passengers or the condition of the Vehicle is at risk.

If the Agreement is terminated or the Vehicle repossessed in these circumstances, you will have no right to any refund of rental charges or the Security Deposit, and you must pay any reasonable repossession costs, including towing charges.

34. Release and Indemnity

Subject to our obligation to provide the booked Vehicle or a suitable substitute, we are not liable for loss or damage suffered by you arising out of this Agreement, including but not limited to:

- breakdown, mechanical defect or accident;
- the Vehicle being unsuitable for your intended purpose;
- loss of or damage to any property left in or on the Vehicle, at our premises or in any recovery or service vehicle.

Subject to any agreed insurance arrangements, you agree to indemnify us, our employees and agents against any claims, demands, losses, damages and expenses, including legal costs, arising from your use or possession of the Vehicle.

35. Changes to this Agreement

Any change to this Agreement must be in writing and signed by both you and an authorised representative of Melton Camper and Commercial Ltd.

36. Force Majeure

We will make every reasonable effort to ensure that the reserved Vehicle is available at the agreed time. However, if circumstances beyond our control prevent us from supplying the booked Vehicle, and no suitable alternative is available, our liability will be limited to refunding all monies paid by you.

37. Your Warranties

You warrant that all information provided by you, and by any additional driver, in connection with this Agreement is true, complete and accurate.

38. Governing Law

This Agreement is governed by the laws of Great Britain, and any dispute arising under it shall be subject to the jurisdiction of the courts of that jurisdiction.

39. Data Protection and Privacy

We will process your personal data in accordance with applicable data protection law and our Privacy Policy.

Your information may be processed for the following purposes:

- to perform this Agreement, including motorhome hire and preparation of the Rental Agreement;
- to comply with our legal and regulatory obligations as a vehicle rental business;
- to protect our business, assets and legal position;
- to administer insurance, breakdown, penalties, claims and debt recovery;
- to operate telematics and vehicle tracking systems;
- to carry out market research, statistical analysis and service improvement.

We may retain copies of identification documents and information supplied in connection with the hire for **7 years**, including for the purpose of defending legal claims.

We may share your personal data where necessary with:

- insurers and insurance agents;
- breakdown and recovery providers;
- repairers and workshops;
- ferry, taxi and other third-party service providers booked on your behalf;
- membership organisations booked on your behalf;
- police, DVLA, local authorities, councils, customs and port authorities;
- parking companies and toll enforcement bodies;
- banks and payment processors;
- software providers and subcontractors processing data on our behalf;
- debt collection agencies, solicitors, credit reference agencies and the BVRLA's RISC database where you are in breach of this Agreement;
- other relevant organisations where disclosure is permitted by law.

If you take part in any promotion or competition run by us and submit photographs, you agree that those photographs may be used on our website, social media, printed materials and by our partners or agents for marketing purposes.

We may contact you for marketing purposes only where you have consented to receive such communications. You may unsubscribe at any time.

By entering into this Agreement, you consent to our processing and storage of your personal information, including telematics and location data collected from the Vehicle, where this is necessary in connection with the hire, our legal obligations, asset protection, claims handling, credit control or legitimate business interests.

We will store personal information securely and in accordance with applicable data protection law.

Our website uses cookies. You may refuse cookies through your browser settings, but some parts of the website may not function properly as a result.

40. Entire Agreement

This Agreement constitutes the entire agreement between the parties and supersedes any previous oral or written understandings relating to the hire.

We reserve the right to amend vehicle specifications and rental charges without prior notice.

Nothing in this Agreement affects your statutory rights.