



Waterfront Cafe Accessibility Guide

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Darwin Waterfront Precinct
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Updated 29th May 2023

Acknowledgment of Traditional Owners

Darwin's Waterfront Cafe acknowledges the Larrakia people as the Traditional Owners and original custodians of this land and pay our respects to their Elders, past and present.

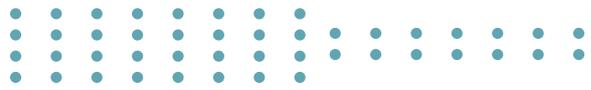


Acknowledgment of thanks

Darwin's Waterfront Cafe would also like to acknowledge the support and assistance provided by Flare Access Pty Ltd in helping to prepare this Accessibility Guide.

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Welcome

Chef Andrew Gillard's kitchen, serving Breakfast, Brunch and Lunch.

You can find us next door to the Oyster bar, right in front of the lagoon. Open for Breakfast every day from 7am.



Access At A Glance



Accessible
Outdoor
Dining



Step
Free
Access



Accessible
Toilet



Accessible
Parking



Ambulant
Toilet



Sounds



Baby
Changing
Table



Vegan
Options



Vegetarian
Options



Gluten
Free
Options



Dietary
needs can
be met





Getting Here



Travel by public transport

Bus:

- The nearest stop is for Bus Route 14C with the major stops of:
 - Darwin Interchange
 - Cullen Bay
 - Darwin Waterfront.
- The Route 14C bus is wheelchair accessible.
- It's approximately 300m away with a step-free route available.
- Darwin Interchange is approximately 600m from the restaurant with step-free access to the Waterfront.

Free Waterfront Shuttle

- The Shuttle bus operates at peak lunch and dinner times; from 11:30am to 2pm and 4pm to 9pm. Linking Stokes Hill Wharf, the Cruise Ship Terminal, residential apartments and hotels. The stop is approximately 240 m from the venue on Kitchener Drive.
- The Shuttle is not wheelchair accessible.



Getting Here



Drop-off

- There is a drop-off point on Kitchener Drive with a kerb ramp approximately 300 m from the entrance.
- The route to the restaurant has a path greater than 1000 mm wide and a level concrete surface.





Getting Here



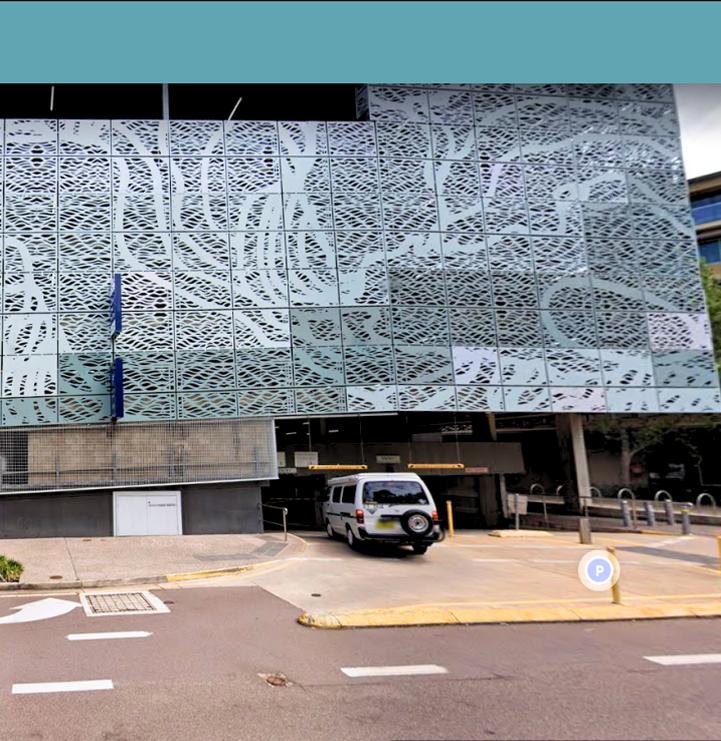
Street Parking

- Parking on Kitchener Drive is \$3 per hour for a maximum of 2 hours. Accessible Parking is not available.
- Parking on Anchorage Court is \$2.50 per hour.
- Patrons with a valid Accessible Parking permit displayed on their windscreen can park in any car park on-street for double the time as signposted at no cost.
- Anchorage Court has three Accessible parking bays located at Fort Hill near 5 Anchorage Court. The venue is approximately 130 m from these bays.





Getting Here



Kitchener Drive multi-storey car park

- Accessible parking is located on levels 2 and above, with five spaces close to the lifts. From the car park to the entrance of the restaurant there is step-free access.
- In use is a ticketless parking system. Payment is cashless and can be made by debit or credit card at the pay machines near the lifts or upon exit at the boom gate.
- Parking is free for under two hours.
- The venue is approximately 300 m from this parking.



What to expect

- Orders can be placed at the counter or table service can be provided.
- There is only outdoor seating and most of the tables are positioned undercover.
- There is a range of seating options to choose from.



Path to the main entrance

- The external terrain is concrete. From the frontage to the main entrance, there is level access.
- The path is 1000 mm wide, or more.

Arrival



Main entrance

- The entrance to the service desk is level with an outward swinging door that remains open.
- The door width is 860mm
- There is restricted circulation space in this area.
- Non-slip mats at the entrance.

Clear Floor Space



- There is greater than 1000mm between tables outdoors.
- Clear Floor Space of 800 mm by 1300 mm is available, allowing a forward or parallel approach to the tables.



Outdoor Dining



Furniture

Tables

- The table height is 750 mm and the height of the clearance underneath is 670 mm.
- Knee and foot clearance may be restricted by the height of the table.

Seating

- The chairs are firm and heavy with armrests.
- Seat height is 420 mm



Tables

- These pedestal tables have a height of 750 mm and the height of the clearance underneath is 665 mm.
- Knee and foot clearance is restricted.

Seating

- The chairs are firm without armrests.
- Seat height is 450 mm.



Outdoor Dining



Furniture

Tables

- The table height is 755 mm and the height of the clearance underneath is 670 mm.
- Knee and foot clearance may only be restricted by the height of the table.

Seating

- The bench has a height of 460 mm and the firm chairs without armrests have a seat height of 450 mm.



Tables

- The coffee table has a height of 415 mm.

Seating

- The sofas have a seat height of 365 mm.



Toilets



- There are nearby public toilets approximately 20m from the cafe.
- Flooring- Tiles
- Wayfinding to the toilets is limited and you may require directions from staff.
- There are Male, Female and Unisex Accessible Toilets.
- There are baby change tables located in the female toilets and in the accessible toilets.





Accessible Toilet



- The door of the cubicles swings outward to the left when entering.
- The door width is greater than 800 mm
- There is a door lever handle to enter and exit the toilet with a height of 1000 mm.
- The toilet lock is a traditional style toilet indicator bolt design at a height of 1170 mm.
- Flooring- Tiles
- The shower in this bathroom is out of operation.





Accessible Toilet



Accessible Toilet

- The toilet seat height is 450 mm
- Clear floor space to the right of the toilet is 720 mm and to the left is 240 mm.
- Rails are on the left-hand side of the toilet with a height of 830 mm.
- An emergency call alarm is located on the wall next to the toilet.
- The sanitary bin can be repositioned as required.



Accessible Toilet



Hand washing area

- The basin is located in the cubicle with a lever action tap at a height of 770mm.
- The soap dispenser is at 1000 mm.
- There is a power point next to the basin with a height of 1000 mm.
- There is knee and foot clearance under the basin.
- There is a paper towel dispenser at 1450 mm.
- Lighting in the cubicles and hand washing areas is automatic.





Communication



External Wayfinding

- The venue is identified with a large teal sign, as well as an A-frame sign located at the front of the cafe.

Menus

- The drinks and food menus are provided in written format
- Staff are available to read out all menus to assist with any access requirements.





Sounds



Music

There is background music at all times, however, this can be adjusted on request.



Customers

The volume of sound from customers will depend on the number attending the event. The quietest area of the venue is typically the lounge area or the high table of the front of the cafe.



Kitchen

The kitchen is behind the service desk doors and sounds from the kitchen are limited in the cafe area.





Scents



Food

The main scents you will experience will be from the food served.





Lighting



Outdoors

- During the day the outdoor space is lit with natural lighting and decorative string lights.
- The brightest lighting is in the lounge area as this space is not undercover.





Dietary Requirements



We can cater for some dietary requirements on arrival. Please advise us of any specific allergies so that we can do our best to keep you safe.



Dairy Free Options



Gluten Free Options



Vegetarian Options



Vegan Options



Egg Free Options



Nut Free Options



Shellfish Free Options



Fish Free Options





Service



Peak Periods

- During the Dry season, the peak periods are 9 am- 12 pm most days.
- If you would like to attend in a quieter period it is advised to contact the cafe for further information



Table Service

- Table service can be provided as required and payment can be made at the tables using cash or card.





This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the Guide please contact Darwin's Waterfront Cafe. Please note that these guides were developed using observations during the Dry season, information such as peak periods, noise levels and entrance setup may vary in the Wet Season.

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