



DARWINWATERFRONT
CORPORATION

Terms & Conditions
Darwin Waterfront Membership

- The Darwin Waterfront Membership is for the applicant only (or the applicant's family only in the case of a 'Family Membership').
- Access to the Wave Lagoon may be limited / restricted according to operational, environmental, commercial and event requirements at the sole discretion of the Darwin Waterfront Corporation (DWC).
- Access to the Wave Lagoon is subject to entry terms and conditions at all times and these conditions are subject to change. Management reserves the right to remove any person from the Wave Lagoon at any time without explanation, recourse or refund. Wave Lagoon entry terms and conditions can be viewed at: <http://www.waterfront.nt.gov.au/wave-lagoon/>
- The membership and benefits cannot be used by anyone a part from the individual member/s. Breach of this condition may result in termination of the Darwin Waterfront Membership without refund.
- The Darwin Waterfront Membership is non-refundable.
- Darwin Waterfront Membership benefits (other than access to the Wave Lagoon) are subject to change at any time by the retailer, and without notice.
- Darwin Waterfront Membership terms are also subject to each individual retailers' terms and conditions (in addition to the Darwin Waterfront Corporation terms and conditions).
- Darwin Waterfront Membership cards may only be used to redeem benefits at certain participating businesses who accept the Darwin Waterfront Membership Card. Each participating business will accept the card in accordance with these Terms of Use and any applicable law and subject always to the individual trading terms of each participating retailer from time to time (for example, "no more than 1 card allowed per visit/tour/experience" or "no split bills" or "cannot be used in conjunction with any other promotional offers or group bookings over 10 or more guests").
- The member consents to and accepts registration and processing of personal information by DWC in accordance with prevailing legislation and these membership terms and conditions. DWC is responsible for processing the personal information a member agrees to provide. This information, as well as purchase and bonus redemption information, may be used by DWC and participating businesses of the Waterfront precinct to administer Waterfront membership, including storage and calculation of benefits and redemptions. Members' postal address, e-mail address and mobile number may be used to send out information and offers within the framework of prevailing Australian laws and regulations.
- Members have the right to inspect or correct own personal information. Members can withdraw consent for allowing DWC to register and process their personal information. Withdrawal of consent will be treated as termination of Waterfront Membership.

- A membership card will be issued as proof of membership and a photograph of the Member/s will be stored. In order to register to receive personal benefits, members are personally responsible for presenting their membership card at participating Waterfront businesses and may be required to present photo identification.
- Family passes require that one adult (at a minimum) be in attendance.
- In the event of misuse of a membership card or bonus program, DWC reserves the right to exclude the member/s in question from the program. Such misuse may include, but is not limited to, behaviour which is troublesome or shows a lack of respect towards the staff, partners or businesses, a breach of DWC By-Laws, criminal actions or actions which are generally perceived to be immoral, unethical or contrary to these membership terms and conditions.
- DWC reserves the right to wind up Darwin Waterfront Membership with a six-month notice period to members. Any such notice will be sent by e-mail, or there will be a notice on the DWC website.
- Members can cancel their membership of DWC at any time. Cancellation must be in writing and sent to DWC. The Membership is non-refundable.

E-mail: darwinwaterfront@nt.gov.au

Postal address: GPO Box 1449, Darwin NT 0801

- Members must present their card to access the Wave Lagoon. If the card is lost, a replacement card can be purchased for \$10.
- Cancellation will take immediate effect from the date on which DWC receives notice of cancellation.
- Cancellation of membership, on any ground, means that you can no longer use your card to enter the Wave Lagoon or receive benefits from participating businesses. No refunds will be given.
- DWC is free to unilaterally change the membership terms and conditions without giving further notice to the individual member. Such changes will, unless otherwise stated, take immediate effect. DWC will publish changes to the terms and conditions on its website. However, members are responsible for keeping themselves updated in relation to any changes to the terms and conditions.
- The membership terms and conditions published on the website are to be considered the applicable membership terms and conditions for DWC.