



SNAPPER ROCKS

Snapper Rocks Accessibility Guide

- 📍 7 Kitchener Drive
Darwin, NT 0800, Australia
- ☎ 08 8900 6928
- ✉ info@snapper.rocks
- 🌐 <https://snapper.rocks/>

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Acknowledgment of Traditional Owners

Snapper Rocks acknowledges the Larrakia people as the Traditional Owners and original custodians of this land and pay our respects to their Elders, past and present.

Acknowledgment of thanks

Snapper Rocks would also like to acknowledge the support and assistance provided by Flare Access Pty Ltd in helping to prepare this Accessibility Guide.

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Welcome

Snapper Rocks is ideally located in the Darwin City Waterfront Precinct. There's no better place to take advantage of Darwin's climate and lifestyle.

Snapper Rocks was built around an idea. Taste Fresh. Inspired by our relaxed Australia beach culture, fun, sun, great food, bbq and a quiet crisp ale or rosé.

Perfect for a quick catch up with friends or a whole evening out.

Access At A Glance



Accessible Parking



Step Free Access



Sounds



Accessible Toilet



Charging Point



Scents



Ambulant Toilet



Accessible Outdoor Dining



High Chair



Accessible Indoor Dining



Vegan Options



Baby Changing Table



Dietary needs can be met



Vegetarian Options



Gluten Free Options



Getting Here



Travel by public transport

Bus

- The nearest stop is for Bus Route 14C with the major stops of:
 - Darwin Interchange
 - Cullen Bay
 - Darwin Waterfront.
- The Route 14C bus is wheelchair accessible.
- It's approximately 120 m away with a step-free route available.
- Darwin Interchange is approximately 450 m from the restaurant with step-free access to the Waterfront.

Free Waterfront Shuttle from Kitchener Drive

- The Shuttle bus operates at peak lunch and dinner times; from 11:30am to 2 pm and 4 pm to 9 pm. Linking Stokes Hill Wharf, the Cruise Ship Terminal, residential apartments and hotels. The stop is approximately 110 m from the venue.
- The Shuttle is not wheelchair accessible.



Getting Here



Drop-off

- There is a drop-off point on Kitchener Drive with a kerb ramp approximately 110 m from the entrance.
- The route to the restaurant has a path greater than 1000 mm wide and a level concrete surface.





Getting Here



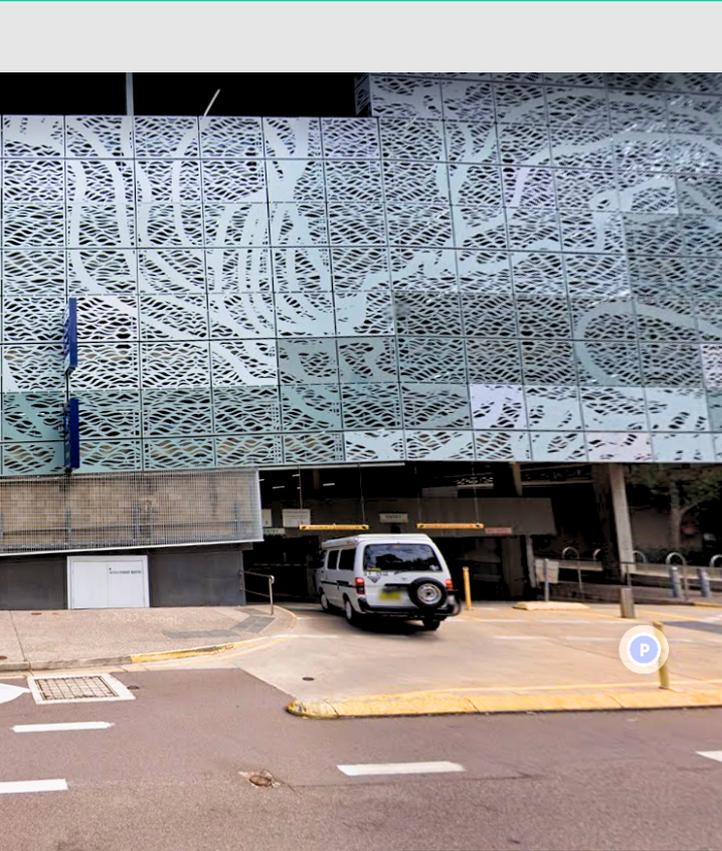
Street Parking

- Parking on Kitchener Drive is \$3 per hour for a maximum of 2 hours. Accessible Parking is not available.
- Parking on Anchorage Court is \$2.50 per hour.
- Patrons with a valid Accessible Parking permit displayed on their windscreen can park in any car park on-street for double the time as signposted at no cost.
- Anchorage Court has three Accessible parking bays located at Fort Hill near 5 Anchorage Court. The venue is approximately 300 m from these bays.





Getting Here



Kitchener Drive multi-story car park

- Accessible parking is located on levels 2 and above, with five spaces close to the lifts. From the car park to the entrance of the restaurant there is step-free access.
- In use is a ticketless parking system. Payment is cashless and can be made by debit or credit card at the pay machines near the lifts or upon exit at the boom gate.
- Parking is free for under two hours.
- The venue is approximately 30 m from this car park.



Arrival



Path to the main entrance

- The external terrain is concrete. The path is 1000 mm wide, or more.
- The Covered Alfresco area has Astra Turf and this leads to indoor dining.



Main entrance

- There is a single step of 180mm at the front entrance. Alternatively, there is a ramp to the right of the main entrance. Furniture may obstruct the entrance, items can be relocated as required.
- There is a 20mm threshold step onto the Astro Turf at the ramp.
- The entrance is level with an out-swinging door to the indoor dining with a width of 1000 mm. The handle height is between 1600 - 1150 mm.





Getting Around



What to expect

- There is Indoor dining, a Covered Alfresco and Lawn Tables with umbrella coverage.
- Toilets are located inside.
- The kitchen is located at the rear of the restaurant mostly closed from the dining area.
- Flooring inside: tiles.
- Flooring of the Covered Alfresco: Astroturf
- There is moderate contrast between the furniture and flooring and there is high contrast between walls and door frames.
- Children's equipment: Change tables are located in the toilets and high chairs are available.
- Air conditioning and fans are available indoors and fans are available outdoors.



HIH Indoor Dining



Clear Floor Space

- Tables can be repositioned to increase circulation space and allow a forward or parallel approach to the tables.



Furniture

- **Four Seater Tables:** The height is 770 mm with a clearance underneath of 730 mm.
- The knee and foot clearance is restricted to 380 mm due to the crossbar.
- **Seating:** Firm chairs without armrests, the seat height is 460 mm
- **Small Pedestal Tables:** The table height is 760mm and the height of the clearance underneath is 730 mm.
- **Seating:** Firm chairs without armrests, the seat height is 460 mm



Indoor Dining



Furniture

- **Booth Tables:** The table height is 770 mm and the clearance underneath is 730 mm.
- **Seating:** Cushioned benches with a seat height of 500 mm.





Undercover Alfresco



Clear Floor Space

- There is restricted floor space between tables however, tables can be repositioned to increase floor space to allow a forward or parallel approach to the tables.



Furniture

- **Four-Seater Tables:** The pedestal table height is 750mm and the height of the clearance underneath is 730 mm.
- Restricted knee and foot clearance.
- **Seating:** Firm chairs without armrests with a seat height of 460 mm. Wall benches have a height of 540 mm.



Undercover Alfresco



Furniture

- **White Pedestal Tables:** The height is 740 mm with a clearance height underneath of 730 mm.
- **Seating:** Firm yellow chairs without armrests with a seat height of 460 mm. Wall benches have a height of 540 mm.
- **High, Round Pedestal Tables:** The height is 1110 mm with a clearance height underneath of 1100 mm.
- **Seating:** Firm chairs without armrests with a seat height of 770 mm.
- **Bench looking to water:** The height is 1090 mm with a clearance height underneath of 1040 mm.
- **Seating:** Firm chairs without armrests with a seat height of 770 mm.



Lawn Tables



Furniture

- **Picnic Tables:** The table height is 760mm and the height of the clearance underneath is 710 mm.
- Limited foot and knee clearance at the end of the table with a depth of 360 mm clearance.
- **Seating:** Firm benches with a seat height of 450 mm.



The Bar



- Located at the entrance of the restaurant.
- The bar height is 1140 mm.



Clear Floor Space

- There is clear floor space around the bar, however, the area may become crowded with customers and staff.





Toilets



- The toilets are located at the rear of the restaurant.
- There is a Unisex RHS Accessible toilet, a Unisex Ambulant toilet and standard male and female toilets.
- Flooring- Tiles
- Wayfinding to the toilets is limited throughout the venue and you may request directions from staff.
- Clear signage indicates the different toilets.





Toilets



- There is an open entrance with a width of 990 mm.



- The basin bench has a height of 840 mm, with a push tap.
- Fragranced soap and a diffuser is situated on the bench.
- There are paper towels provided on the bench and a hand dryer at 1000 mm.



- Lighting in the cubicles and hand washing areas is automatic.



Ambulant Toilet



- There is an outswing door with a width of 720 mm.
- The toilet height is 470 mm.
- L- shaped rails are on the left-hand side and the right-hand side of the toilet with a height of 800 mm.
- There is a hook on the door.



Accessible Toilet



- The door of the cubicles swings inward to the left when entering.
- The door width is greater than 800 mm
- There is a door lever handle to enter and exit the toilet with a height of 940 mm.
- The toilet lock is a traditional style toilet indicator twist lock design at a height of 1100 mm.
- Flooring- Tiles





Accessible Toilet



- The door width is at least 800 mm
- The toilet height is 470 mm.
- Clear floor space to the right of the toilet is 1400 mm and to the left is 270 mm.
- There is an L-shaped rail on the left-hand side and a horizontal rail to the rear of the toilet with a height of 800 mm.



- The basin is located in the cubicle with a lever action tap at a height of 940 mm.
- The soap shelf is at 960mm.
- There is adequate knee and foot clearance under the basin.



- Lighting in the cubicles and hand washing areas is automatic.
- The baby change table is permanently set up in the toilet.





Communication



External Wayfinding

- The venue is identified with large signs surrounding the venue.

Menus

- The drinks and food menus are provided in written format.
- Staff are available to read out all menus to assist with any access requirements.



Sounds



Bar

Typical sounds from the bar include sounds from glasses, bottles and cocktail shakers.



Music

There is background music at all times, however, this is zoned and can be adjusted on request.



Customers

The volume of sound from customers will depend on the number attending the event. The quietest area of the venue during the day is indoors, and during the night is at the Lawn Tables.



Kitchen

The kitchen is next to the indoor dining area and sounds from the kitchen may reach some areas of the indoor dining.





Scents



Food

The main scents you will experience will be from the food served.



Hand wash

Mildly scented hand wash is located in the bathrooms.



Air freshener

Air Freshener may be used on occasion.





Lighting



Indoors

- The indoor dining area is well-lit in the day with up-to 400 lux.
- In the evening the indoor area has bright lighting in most areas. Brightness of lighting depends according to the positioning of tables under lights.



Outdoors

- During the day the outdoor space is lit with natural lighting and string lights.
- In the evening, the tables with the brightest lighting of up to 100 lux border the walkway/ entrance to the venue.



🍴🍷 Dietary Requirements ●●●●●

We cater for most dietary requirements however we do not have dietary safe zones and there may be a risk of cross contamination.

We like to go the extra mile for you to enjoy your meal with us, please call ahead if you have specific dietary requirements that are not indicated on our menu.



Dairy Free Options



Gluten Free Options



Vegetarian Options



Vegan Options



Egg Free Options



Nut Free Options



Fish Free Options



Shellfish Free Options





Service



Peak Periods

- During the Dry season, the peak periods are Monday-Friday 4pm- 8pm and Saturday-Sunday 12pm- 5pm.
- If you would like to attend in a quieter period it is advised to contact the restaurant for further information

Table Service



- Orders can be placed at the bar. Table service is provided and payment can be made at the tables using cash or card.





This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the Guide please contact Snapper Rocks.



Please note that these guides were developed using observations during the Dry season, information such as peak periods, noise levels and entrance set up may vary in the Wet Season.

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