



Lime Cafe Accessibility Guide

 7 Kitchener Drive, Darwin Waterfront,
Darwin City, Northern Territory

 enquiries@limecafent.com

Updated 5th October 2023

Acknowledgment of Traditional Owners

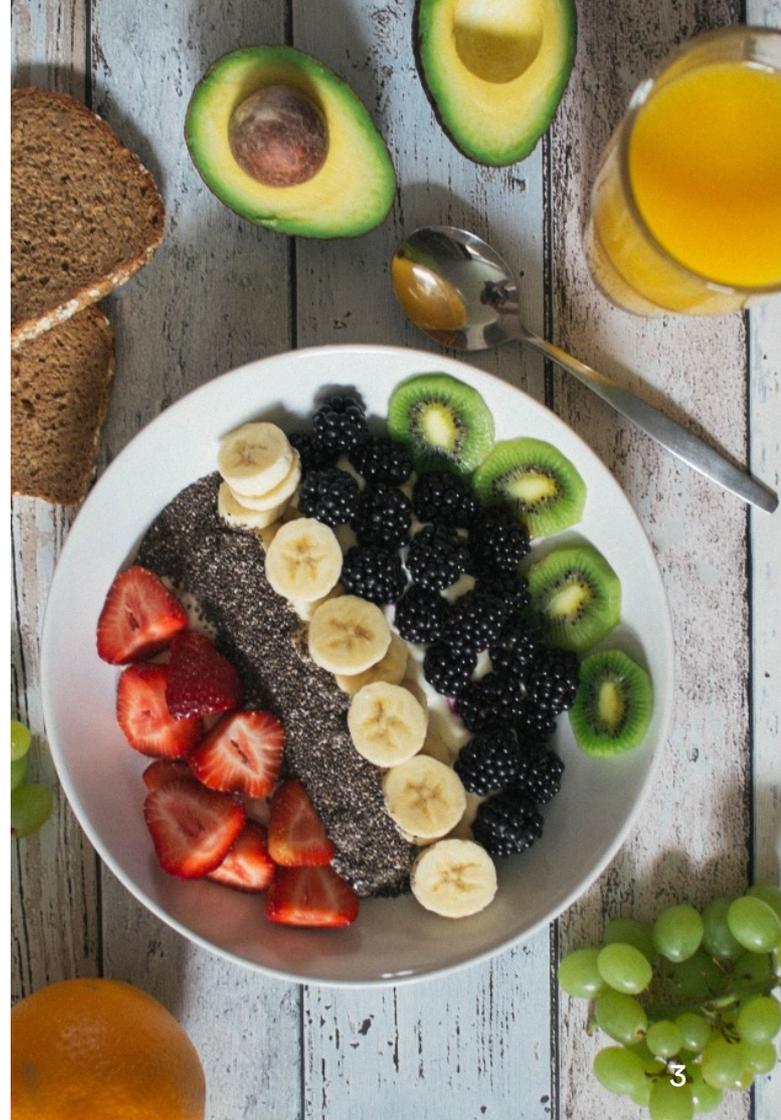
Lime Cafe acknowledges the Larrakia people as the Traditional Owners and original custodians of this land and pay our respects to their Elders, past and present.

Acknowledgment of thanks

Lime Cafe would also like to acknowledge the support and assistance provided by Flare Access Pty Ltd in helping to prepare this Accessibility Guide.

Contents

Welcome	4
Getting Here	5
Arrival	9
Getting Around	10
Indoor Dining	11
Outdoor Dining.....	12
The Service Counter	14
Toilets.....	15
Communication	18
Sounds	19
Scents	20
Lighting	21
Dietary Requirements.	22
Service	23



Welcome

Lime Cafe is ideally located in the Darwin City Waterfront Precinct. There's no better place to take advantage of Darwin's climate and lifestyle.

Perfect for a relaxing breakfast or brunch with friends and family.



Access At A Glance



Accessible Toilet



Step Free Access



Accessible Outdoor Dining



Charging Point



Accessible Indoor Dining



Accessible Parking



Baby Changing Table



Smells



High Chair



Sounds



Gluten Free Options



Vegan Options



Vegetarian Options



Dietary needs can be met



Getting Here



Travel by public transport

Bus

- The nearest stop is for Bus Route 14C with the major stops of:
 - Darwin Interchange
 - Cullen Bay
 - Darwin Waterfront.
- The Route 14C bus is wheelchair accessible.
- It's approximately 60 m away with a step-free route available.
- Darwin Interchange is approximately 400 m from the restaurant with step-free access to the Waterfront.

Free Waterfront Shuttle

- The Shuttle bus operates at peak lunch and dinner times; from 11:30am to 2pm and 4pm to 9pm. Linking Stokes Hill Wharf, the Cruise Ship Terminal, residential apartments and hotels. The stop is approximately 40 m from the venue on Kitchener Drive.
- The Shuttle is not wheelchair accessible.



Getting Here



Drop-off

- There is a drop-off point on Kitchener Drive with a kerb ramp approximately 40 m from the entrance of the venue.
- The route to the restaurant has a path greater than 1000 mm wide and a level concrete surface.





Getting Here



Street Parking

- Parking on Kitchener Drive is \$3 per hour for a maximum of 2 hours. Accessible Parking is not available.
- Parking on Anchorage Court is \$2.50 per hour.
- Patrons with a valid Accessible Parking permit displayed on their windscreen can park in any car park on-street for double the time as signposted at no cost.
- Anchorage Court has three Accessible parking bays located at Fort Hill near 5 Anchorage Court. The venue is approximately 300 m from these bays.





Getting Here



Kitchener Drive Multi-Storey Car Park

- Accessible parking is located on levels 2 and above, with five spaces close to the lifts. From the car park to the entrance of the restaurant there is step-free access.
- In use is a ticketless parking system. Payment is cashless and can be made by debit or credit card at the pay machines near the lifts or upon exit at the boom gate.
- Parking is free for under two hours.
- The venue is approximately 140 m from this car park.



Arrival



Path to the main entrance

- The external terrain is concrete. From the frontage to the main entrance, there is level access.
- The path is 1000 mm wide, or more.



Main entrance

- There is a clear path of travel from outdoor to indoor areas.
- The main entrance is level with bi-folding doors that remain open.
- The door has a clearance greater than 1000 mm wide.





Getting Around



What to expect

- There is a dining area indoors and an outdoor dining area that is undercover.
- Toilets are located external to the restaurant.
- The kitchen is located behind the service counter and is separated by a curtain.
- Flooring: tiles throughout with non-slip mats.
- There is a high contrast between the furniture and flooring.
- Children's equipment: a baby change table and plastic high chairs are available.
- Air conditioning is available indoors and fans are available outdoors.



HIH Indoor Dining



Furniture

Tables

- White pedestal tables have a height of 720 mm and the clearance height underneath is 690 mm.
- The large table has a height of 750 mm and the clearance height underneath is 700 mm.

Seating:

- Green chairs without armrests have a seat height of 440 mm.
- The bench against the wall has a height of 450 mm.



Clear Floor Space

- Circulation space varies. Most tables will allow a forward or parallel approach. Chairs and tables can be repositioned to increase floor space.



Outdoor Dining



Clear Floor Space

- There is less than 800 mm between some tables however some tables on the edge of the seating setup do have parallel or front-on approach.
- Tables can be repositioned to increase circulation space.



Furniture

Tables

- White pedestal tables have a height of 720 mm and the clearance height underneath is 690 mm.
- Silver pedestal tables have a height of 710 mm and the clearance height underneath is 690 mm.

Seating

Firm green chairs without armrests have a seat height of 440 mm.





Outdoor Dining



Furniture

Tables

- The black pedestal table height is 750 mm with a clearance height underneath of 740 mm.
- The tall black pedestal tables have a height of 1080 mm and the height of the clearance underneath is 1070 mm.



Seating

- Firm black chairs without armrests have a seat height of 480 mm.
- The tall black chairs with backrests have a seat height of 750 mm.



The Service Counter



- The service counter is located at the front of the restaurant and has a height of 910 mm.
- There is a drinks fridge located to the left of the service counter. Some items are located above 1000 mm in the fridge.



Clear Floor Space

- There is clear floor space around the service counter, however, the area may become crowded with customers and staff during peak periods.





Toilets

- The toilets are located externally to the restaurant with level access to all toilets.
- The entrance to the toilets has level access and an out-swinging door with a lever handle at a height of 1000 mm.
- The corridor to the toilets is greater than 1000 mm.
- Wayfinding to the toilets is limited to the signage on the door and you may request directions from staff.
- Clear signage indicates the different toilets.
- There is a Unisex Accessible Toilet, Female cubicles, and Male Cubicles.





Accessible Toilets



- The door of the accessible cubicle swings outward to the left when entering.
- The door width is greater than 800 mm.
- There is a door lever handle to enter and exit the toilet with a height of 1000 mm.
- The toilet lock is a small twist lock style design.
- Flooring- Tiles





Accessible Toilets



- The toilet height is 470 mm
- Clear floor space to the toilet's right is 290 mm and to the left is 1370 mm.
- The L Shape rail with a 90-degree return is on the right-hand side with an additional rail at the rear of the toilet with a height of 800 mm.



- The basin is located in the cubicle with a lever action tap at a height of 780 mm.
- The soap dispenser is at 1000mm.
- There is adequate knee and foot clearance under the basin.
- There is a paper towel dispenser at 1000mm.



- Lighting is automatic.



Communication



External Wayfinding

- The venue is identified with a large white sign above the door of the restaurant.

Internal Wayfinding

- Given the compact size of this venue, internal wayfinding systems are not required.

Menus

- The drinks and food menus are provided in written format with images.
- Staff are available to read out all menus to assist with any access requirements.





Sounds



Music

There is background music at all times, however, this can be adjusted on request.



Customers

The volume of sound from customers will depend on the number attending the event.



Kitchen

The kitchen is next to the service counter behind a curtain and sounds from the kitchen are limited in the indoor restaurant.

You may hear sounds from the coffee machine positioned at the Service Counter.



Scents



Food

The main scents you will experience will be from the food and coffee served.



Hand wash

Mildly scented hand wash is located in the bathrooms.



Air freshener

Air Freshener may be used on occasion.





Lighting



Indoors

- All indoor dining areas are well-lit in the day with at least 140 lux.
- Lighting at the service counter is at least 170 lux.
- Lighting can be adjusted indoors on request.

Outdoors

- During the day the outdoor space is lit with natural lighting only.





Dietary Requirements



We can cater for most dietary requirements on arrival. For large groups, please advise of any dietary requirements beforehand. Please advise us of any specific allergies so that we can do our best to keep you safe.



Dairy Free Options



Gluten Free Options



Vegetarian Options



Vegan Options



Egg Free Options



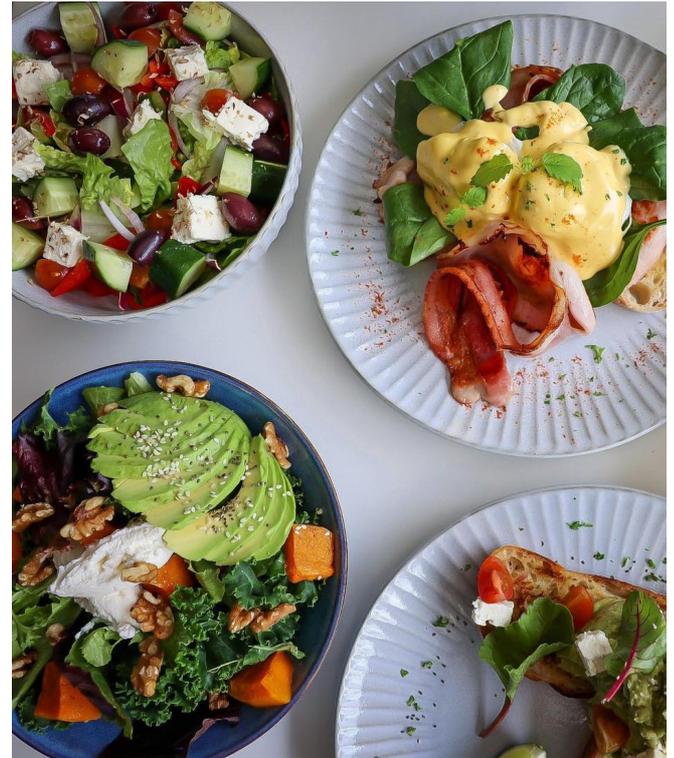
Nut Free Options



Shellfish Free Options



Fish Free Options





Service



Peak Periods

- During the Dry season the peak periods are between 9 am - 10 am most days, however peak may be a bit earlier on weekdays, depending on local events.
- Lunch is usually the quieter period of the day.



Table Service

- The chef is on the premises from 7 am to help with any questions you might have.
- Orders can be placed at the service counter.
- Table service can be offered and payment can be made at the tables using cash or card.





This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the Guide please contact Lime Cafe.

Please note that these guides were developed using observations during the Dry season, information such as peak periods, noise levels and entrance set up may vary in the Wet Season.

© Flare Access, All Rights Reserved. 2024 DISCLAIMER: Accessibility Guide developed by Flare Access. Observations made by Flare Access and additional information provided by Lime Cafe. All materials have been compiled from information available at the time of production. They are not intended to replace professional advice including; but not limited to, access audits. All necessary care has been taken to design and produce Work(s). All measurements provided are within an approximate range. Full implementation guidelines are supplied in accordance with Work(s) in its entirety. You acknowledge and agree that you are using all services and facilities provided by Lime Cafe at your own risk and you agree to defend, indemnify, save and hold Lime Cafe and Flare Access Pty Ltd harmless from any and all demands, liabilities, costs, losses and claims, howsoever suffered, including but not limited to legal fees that may arise directly or indirectly from any service provided or agreed to be provided by Lime Cafe and Flare Access Pty Ltd. You agree that this indemnification extends to all aspects of the Work(s), including but not limited to implementation and usage. Lime Cafe and Flare Access Pty Ltd are indemnified of all claims, liability, and expenses that may arise from use of Work(s) as per usage and acceptance of these terms and conditions.