



Oyster Bar

Accessibility Guide

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Acknowledgment of Traditional Owners

Oyster Bar acknowledges the Larrakia people as the Traditional Owners and original custodians of this land and pay our respects to their Elders, past and present.



Acknowledgment of thanks

Oyster Bar would also like to acknowledge the support and assistance provided by Flare Access Pty Ltd in helping to prepare this Accessibility Guide.

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Welcome

The Oyster Bar is ideally located in the Darwin City Waterfront Precinct. There's no better place to take advantage of Darwin's climate and lifestyle.

The Oyster Bar provides an extensive choice of Australian wine and beer selections while enjoying delicious fresh chilled or grilled oysters, share-food and platters, and of course, the impeccable waterfront views.

Perfect for a quick catch up with friends or a whole evening out.

Access At A Glance



Accessible Toilet



Step Free Access



Sounds



Accessible Indoor Dining



Charging Point



Scents



Accessible Outdoor Dining



Accessible Parking



High Chair



Dietary needs can be met



Vegan Options



Baby Changing Table



Vegetarian Options



Gluten Free Options



Getting Here



Travel by public transport

Bus

- The nearest stop is for Bus Route 14C with the major stops of:
 - Darwin Interchange
 - Cullen Bay
 - Darwin Waterfront.
- The Route 14C bus is wheelchair accessible.
- It's approximately 290 m away with a step-free route available.
- Darwin Interchange is approximately 600m from the restaurant with step-free access to the Waterfront.

Free Waterfront Shuttle from Kitchener Drive

- The Shuttle bus operates at peak lunch and dinner times; from 11:30am to 2 pm and 4 pm to 9 pm. Linking Stokes Hill Wharf, the Cruise Ship Terminal, residential apartments and hotels. The stop is approximately 240 m from the venue.
- The Shuttle is not wheelchair accessible.



Getting Here



Drop-off

- There is a drop-off point on Kitchener Drive with a kerb ramp approximately 240 m from the entrance.
- The route to the restaurant has a path greater than 1000 mm wide and a level concrete surface.



Getting Here



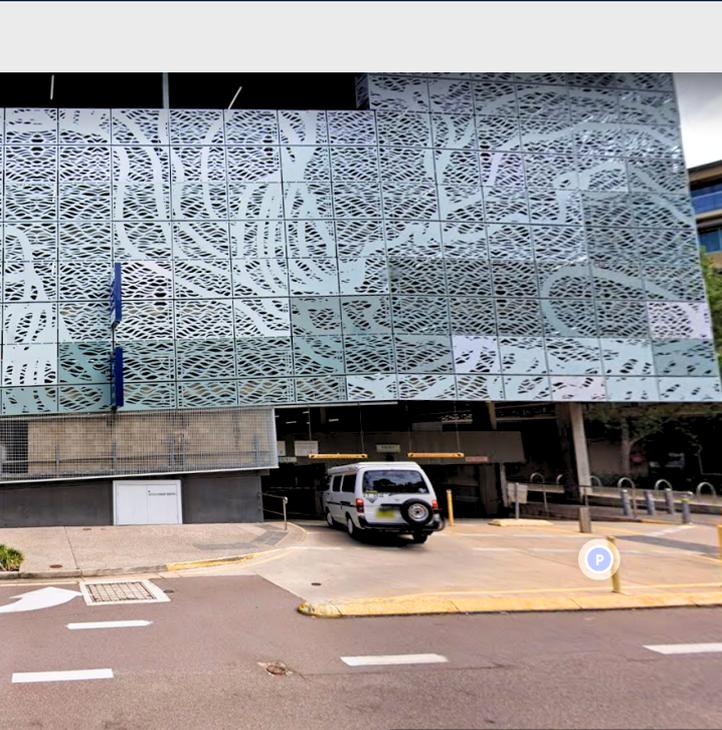
Street Parking

- Parking on Kitchener Drive is \$3 per hour for a maximum of 2 hours. Accessible Parking is not available.
- Parking on Anchorage Court is \$2.50 per hour.
- Patrons with a valid Accessible Parking permit displayed on their windscreen can park in any car park on-street for double the time as signposted at no cost.
- Anchorage Court has three Accessible parking bays located at Fort Hill near 5 Anchorage Court. The venue is approximately 130 m from these bays.





Getting Here



Kitchener Drive multi-storey car park

- Accessible parking is located on levels 2 and above, with five spaces close to the lifts. From the car park to the entrance of the restaurant there is step-free access.
- In use is a ticketless parking system. Payment is cashless and can be made by debit or credit card at the pay machines near the lifts or upon exit at the boom gate.
- Parking is free for under two hours.
- The venue is approximately 300 m from this car park.



Arrival



Path to the main entrance

- The external terrain is concrete. From the frontage to the main entrance, there is level access.
- The path is 1000 mm wide, or more.



Main entrance

- There is a clear path of travel from outdoor to indoor areas.
- The main entrance is level with concertina doors that remain open.
- The second entrance is level with inswinging doors that remain open.
- Both doors have a clearance greater than 1000 mm wide.



Getting Around



What to expect

- There are two dining areas inside. The first dining area to the left of the bar has high tables and standard-height tables. The second dining area to the right of the bar has a mix of high and standard tables and chairs.
- Outdoor dining is undercover.
- Toilets are located inside.
- The open kitchen is located behind the bar.
- Flooring: wooden floorboards.
- There is high contrast between the furniture and flooring and there is high contrast between walls and door frames.
- Air conditioning is available indoors and is typically used during the Wet season. Fans are available indoors and outdoors.



HTH Indoor Dining



Clear Floor Space

- Tables can be repositioned to increase circulation space to allow a forward or parallel approach to the tables.



Furniture

- **Tall Pedestal Tables:** The height is 1120 mm and the clearance underneath is 1105 mm.
- **Seating:** Tall stools without armrests, the seat height is 760 mm
- **Standard Height Tables:** The table height is 750mm and the height of the clearance underneath is 708 mm.
- Knee and foot clearance may be restricted by the table height.
- **Seating:** Firm chairs without armrests with a seat height is 470 mm.



HTH Indoor Dining



Clear Floor Space

- Space between most tables is greater than 1000mm. Tables can be repositioned to increase circulation space.
- Clear floor space of 800 mm by 1300 mm is available, allowing a forward or parallel approach to the tables.



Furniture

- **Tables:** Pedestal tables with a height of 745 mm and a clearance height underneath of 718 mm.
- **Seating:** Firm chairs without armrests with a seat height is 470 mm.



The Bar



- Located at the entrance of the restaurant.
- The bar height is 1100 mm.



Clear Floor Space

- There is clear floor space around the bar, however, the area may become crowded with customers and staff.



Outdoor Dining



Clear Floor Space

- There is restricted floor space however, tables can be repositioned to increase floor space to allow a forward or parallel approach to the tables.



Furniture

- **Standard Height Tables:** The pedestal table height is 730mm and the height of the clearance underneath is 725 mm.
- Restricted knee and foot clearance.
- **Seating:** Firm chairs without armrests with a seat height is 470 mm.
- **Tall Tables:** The height is 1070 mm with a clearance height underneath of 1030 mm.
- **Seating:** Tall stools without armrests, the seat height is 760 mm





Toilets



- The toilets are located at the rear of the restaurant.
- There is a Unisex RHS Accessible toilet and standard male and female toilets.
- Flooring- Tiles
- Wayfinding to the toilets is limited and you may request directions from staff.
- Clear signal indicates the different toilets.





Accessible Toilets



- The door of the accessible cubicle swings inward to the right when entering.
- The door width is greater than 800 mm
- There is a door lever handle to enter and exit the toilet with a height of 1000 mm.
- The toilet lock is a large lever lock style toilet indicator bolt design at a height of 1170 mm.
- Flooring- Tiles





Accessible Toilets



- The toilet height is 460 mm
- Clear floor space to the right of the toilet is 280mm and to the left is 1230 mm.
- Rails are on the right-hand side and to the rear of the toilet with a height of 800 mm.



- The basin is located in the cubicle with a lever action tap at a height of 815 mm.
- The soap dispenser is at 960mm.
- There is adequate knee and foot clearance under the basin.
- There is a paper towel dispenser at 1100mm and a hand dryer at 960 mm.



- Lighting in the cubicles and hand washing areas is automatic.
- The baby change table is available as required and is not permanently set up in the toilet.



Communication



External Wayfinding

- The venue is identified with large signs surrounding the venue.

Menus

- The drinks and food menus are provided in written format.
- A QR code is available to access food menus online.
- "Specials of the Day" are indicated on a whiteboard in coloured text.
- Staff are available to read out all menus to assist with any access requirements.





Sounds



Bar

Typical sounds from the bar include sounds from glasses, bottles and cocktail shakers.



Music

There is background music at all times, however, this can be adjusted on request.



Customers

The volume of sound from customers will depend on the number attending the event. The quietest area of the venue is typically the space indoors to the right of the bar.



Kitchen

The kitchen is behind the bar and sounds from the kitchen are limited in the restaurant area.



Scents



Food

The main scents you will experience will be from the food served.



Hand wash

Mildly scented hand wash is located in the bathrooms.



Air freshener

Air Freshener may be used on occasion.





Lighting

Indoors

- Both indoor dining areas are well-lit in the day with over 1000 lux.
- In the evening the indoor area has bright lighting in most areas. The lighting of 150 lux is available in some areas according to the positioning of tables under lights.

Outdoors

- During the day the outdoor space is lit with natural lighting only.
- In the evening, the tables with the brightest lighting of up to 100 lux border the walkway/ entrance to the venue.



Dietary Requirements

We cater for most dietary requirements however we do not have dietary safe zones and there may be a risk of cross contamination.

We like to go the extra mile for you to enjoy your meal with us, please call ahead if you have specific dietary requirements that are not indicated on our menu.



Dairy Free Options



Vegetarian Options



Egg Free Options



Shellfish Free Options



Gluten Free Options



Vegan Options



Nut Free Options



Fish Free Options





Service



Peak Periods

- During the Dry season, the peak periods are Friday, Saturday and Sunday.
- On Friday and Saturday, the quietest period is around 4pm.
- If you would like to attend in a quieter period it is advised to contact the restaurant to for further information



Table Service

- Orders can be placed at the bar. Table service can be provided as required and payment can be made at the tables using cash or card.



This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the Guide please contact Oyster Bar.



Please note that these guides were developed using observations during the Dry season, information such as peak periods, noise levels and entrance set up may vary in the Wet Season.

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