



Bannsang Accessibility Guide

- 📍 Water Front,
7 Kitchener Drive,
Darwin City, 0800 , NT
- ☎ 08 8981 0878

Updated 2nd June 2023

Acknowledgment of Traditional Owners

Bannsang acknowledges the Larrakia people as the Traditional Owners and original custodians of this land and pay our respects to their Elders, past and present.

Acknowledgment of thanks

Bannsang would also like to acknowledge the support and assistance provided by Flare Access Pty Ltd in helping to prepare this Accessibility Guide.

Contents

Welcome	4
Getting Here	5
Arrival	9
Getting Around	10
Indoor Dining	11
Outdoor Dining.....	13
The Bar and Service Counter	15
Toilets.....	16
Communication	19
Sounds	20
Scents	21
Lighting	22
Dietary Requirements.	23
Service	24



Welcome

Bannsang is the most basic setting of Korean food



Access At A Glance

- | | |
|---|---|
|  Accessible Toilet |  Step Free Access |
|  Accessible Outdoor Dining |  Charging Point |
|  Accessible Indoor Dining |  Accessible Parking |
|  Baby Changing Table |  Smells |
|  High Chair |  Sounds |
|  Gluten Free Options |  Vegan Options |
|  Vegetarian Options |  Dietary needs can be met |



Getting Here



Travel by public transport

Bus:

- The nearest stop is for Bus Route 14C with the major stops of:
 - Darwin Interchange
 - Cullen Bay
 - Darwin Waterfront.
- The Route 14C bus is wheelchair accessible.
- It's approximately 80 m away with a step-free route available.
- Darwin Interchange is approximately 50 m from the restaurant with step-free access to the Waterfront.

Free Waterfront Shuttle

- The Shuttle bus operates at peak lunch and dinner times; from 11:30am to 2 pm and 4 pm to 9 pm. Linking Stokes Hill Wharf, the Cruise Ship Terminal, residential apartments and hotels. The stop is approximately 30 m from the venue.
- The Shuttle is not wheelchair accessible.



Getting Here



Drop-off

- There is a drop-off point on Kitchener Drive with a kerb ramp approximately 30 m from the entrance.
- The route to the restaurant has a path greater than 1000 mm wide and a level concrete surface.





Getting Here

Street Parking

- Parking on Kitchener Drive is \$3 per hour for a maximum of 2 hours. Accessible Parking is not available.
- Parking on Anchorage Court is \$2.50 per hour.
- Patrons with a valid Accessible Parking permit displayed on their windscreen can park in any car park on-street for double the time as signposted at no cost.
- Anchorage Court has three Accessible parking bays located at Fort Hill near 5 Anchorage Court. The venue is approximately 210 m from these bays.





Getting Here



Kitchener Drive Multi-Storey Car Park

- Accessible parking is located on levels 2 and above, with five spaces close to the lifts. From the car park to the entrance of the restaurant there is step-free access.
- In use is a ticketless parking system. Payment is cashless and can be made by debit or credit card at the pay machines near the lifts or upon exit at the boom gate.
- Parking is free for under two hours
- The venue is approximately 120 m from this car park.



Arrival



Path to the main entrance

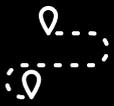
- The external terrain is concrete. From the frontage to the main entrance, there is level access.
- The path is 1000 mm wide, or more.



Main entrance

- There is a clear path of travel from outdoor to indoor areas.
- The main entrance is level with concertina doors that remain open.
- The door has a clearance greater than 1000 mm wide.





Getting Around



What to expect

- There is a large dining area indoors and an outdoor dining area that is undercover.
- Toilets are located inside to the rear of the restaurant.
- The kitchen is located at the rear of the restaurant and is closed off with a swing door.
- Flooring: tiles throughout.
- There is high contrast between the furniture and flooring. There is low contrast between the walls and door frame to the toilet.
- Children's equipment: 1 x change table and 4 x plastic high chairs
- Air conditioning is available indoors and fans are available outdoors.



HIH Indoor Dining



Furniture

Tables

- The small table height is 730 mm and the height of the clearance underneath is 660 mm. The width of the clearance under the table at this height is restricted to 510mm wide.
- The large table in the rear has a height of 750 mm and the height of the clearance underneath is 700 mm.
- The large tables have unrestricted knee and foot clearance.
- **Seating:** The colourful chairs without armrests have a seat height of 450 mm.



Clear Floor Space

- Circulation space varies. Most tables will allow a forward or parallel approach. Chairs and tables can be repositioned to increase floor space.

HIH Indoor Dining



Clear Floor Space

- Circulation space varies, most tables will allow a forward or parallel approach. Chairs and tables can be repositioned to increase floor space.

Furniture

Tables

- These tables have a height of 720 mm and the height of the clearance underneath is 660 mm. The four-seater tables will allow greater under-table clearance.

Seating

- A variety of chairs that with seat heights between 420mm - 480 mm. Chair with armrests and without armrests are available.



Outdoor Dining



Furniture

Tables

- The table height is 750 mm and the height of the clearance underneath is 700 mm.
- Tables have unrestricted knee and foot clearance.

Seating

- Firm chairs without armrests have removable cushions and a seat height of 490 mm.



Clear Floor Space

- There is greater than 1000mm between tables. Clear Floor Space allows a forward or parallel approach to the tables. Tables can be repositioned.



Outdoor Dining



Furniture

Tables

- The large table height is 760 mm and the height of the clearance underneath is 730 mm.
- This table has unrestricted knee and foot clearance.
- The pedestal table shares the same height and clearance, however, has restricted knee and foot clearance.
- **Seating:** Firm chairs without armrests have removable cushions and a seat height of 440 mm.



Clear Floor Space

- There is greater than 1000mm between tables.
- Clear Floor Space of 800 mm by 1300 mm, allowing a forward or parallel approach to the tables. Tables can be repositioned.



The Bar & Service Counter



- The Bar is located at the rear of the restaurant.
- The bar height is 1130 mm.
- The service counter is located next to the bar and has a height of 810 mm and is accessible for wheelchair users.



Clear Floor Space

- There is clear floor space around the bar and service counter, however, the area may become crowded with customers and staff during peak periods.



Toilets

- The toilets are located at the rear of the restaurant with level access to all toilets.
- The corridor to the toilets is greater than 1000 mm.
- Wayfinding to the toilets is limited to the signage on the rear door and you may request directions from staff.
- Clear signage indicates the different toilets.
- There is a Unisex Accessible Toilet, Female cubicles and Male Cubicles.





Toilets



- The door of the accessible cubicle swings outward to the left when entering.
- The door width is greater than 800 mm.
- There is a door lever handle to enter and exit the toilet with a height of 1000 mm.
- The toilet lock is a small twist lock style design.
- Flooring- Tiles





Toilets



- The toilet height is 470 mm
- Clear floor space to the toilet's right is 290 mm and to the left is 1370 mm.
- The L Shape rail with a 90-degree return is on the right-hand side with an additional rail at the rear of the toilet with a height of 800 mm.



- The basin is located in the cubicle with a lever action tap at a height of 780 mm.
- The soap dispenser is at 1000mm.
- There is adequate knee and foot clearance under the basin.
- There is a paper towel dispenser at 1000mm.



- Lighting is automatic.



Communication



External Wayfinding

- The venue is identified with a large white sign above the door of the restaurant.

Internal Wayfinding

- Signage on a door at the rear of the restaurant indicates the location of the toilets.
- The sign has high contrast and is positioned at a height of 1900mm



Menus

- The drinks and food menus are provided in written format with images.
- Staff are available to read out all menus to assist with any access requirements.
- "Specials of the Day' are indicated on a blackboard.



Sounds



Bar

Typical sounds from the bar include sounds from glasses, bottles and cocktail shakers.



Music

There is background music at all times, however, this can be adjusted on request.



Customers

The volume of sound from customers will depend on the number attending the event.



Kitchen

The kitchen is behind closed doors and sounds from the kitchen are limited in the restaurant area.

Sound volume is even throughout venue.





Scents



Food

The main scents you will experience will be from the food served.



Hand wash

Mildly scented hand wash is located in the bathrooms.



Air freshener

Air Freshener may be used on occasion.





Lighting

Indoors

- All indoor dining areas are well-lit in the day with at least 200 lux.
- Lighting can be adjusted indoors on request.

Outdoors

- During the day the outdoor space is lit with natural lighting only.
- In the evening, the tables with the brightest lighting of up to 100 lux border the walkway.





Dietary Requirements

We can cater for most dietary requirements on arrival. Please advise us of any specific allergies so that we can do our best to keep you safe.



Dairy Free Options



Gluten Free Options



Vegetarian Options



Vegan Options



Egg Free Options



Nut Free Options



Shellfish Free Options



Fish Free Options





Service



Peak Periods

- During the Dry season the peak periods are Friday and Saturday 7 pm- 9 pm. and Sunday 6 pm - 8 pm.
- If you would like to attend in a quieter period it is advised to contact the restaurant for further information.



Table Service

- Table service is provided and payment can be made at the tables using cash or card.





This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the Guide please contact Bannsang.

Please note that these guides were developed using observations during the Dry season, information such as peak periods, noise levels and entrance set up may vary in the Wet Season.

© Flare Access, All Rights Reserved. 2024 DISCLAIMER: Accessibility Guide developed by Flare Access. Observations made by Flare Access and additional information provided by Bannsang. All materials have been compiled from information available at the time of production. They are not intended to replace professional advice including; but not limited to, access audits. All necessary care has been taken to design and produce Work(s). All measurements provided are within an approximate range. Full implementation guidelines are supplied in accordance with Work(s) in its entirety. You acknowledge and agree that you are using all services and facilities provided by Bannsang at your own risk and you agree to defend, indemnify, save and hold Bannsang and Flare Access Pty Ltd harmless from any and all demands, liabilities, costs, losses and claims, howsoever suffered, including but not limited to legal fees that may arise directly or indirectly from any service provided or agreed to be provided by Bannsang and Flare Access Pty Ltd. You agree that this indemnification extends to all aspects of the Work(s), including but not limited to implementation and usage. Bannsang and Flare Access Pty Ltd are indemnified of all claims, liability, and expenses that may arise from use of Work(s) as per usage and acceptance of these terms and conditions.