



BELLA

Bella

Accessibility Guide

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Acknowledgment of Traditional Owners

Bella acknowledges the Larrakia people as the Traditional Owners and original custodians of this land and pay our respects to their Elders, past and present.



Acknowledgment of thanks

Bella would also like to acknowledge the support and assistance provided by Flare Access Pty Ltd in helping to prepare this Accessibility Guide.

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Welcome

Bella is ideally located in the Darwin City Waterfront Precinct. There's no better place to take advantage of Darwin's climate and lifestyle.

Bella provides a vibrant modern alfresco dining venue, overlooking the Darwin Waterfront Lagoon.

Inspired by the generous spirit of Mediterranean hospitality and the pleasures of eating together, Bella's dishes are designed to be shared.

Bella is fully licensed with a selection of wine, spirits, cocktails and beer on tap available

Access At A Glance



Accessible Toilet



Step Free Access



Accessible Indoor Dining



Charging Point



Dietary needs can be met



Accessible Outdoor Dining



Baby Changing Table



Accessible Parking



High Chair



Sounds



Scents



Getting Here



Travel by public transport

Bus

- The nearest stop is for Bus Route 14C with the major stops of:
 - Darwin Interchange
 - Cullen Bay
 - Darwin Waterfront.
- The Route 14C bus is wheelchair accessible.
- It's approximately 250 m away with a step-free route available.
- Darwin Interchange is approximately 600m from the restaurant with step-free access to the Waterfront.

Free Waterfront Shuttle from Kitchener Drive

- The Shuttle bus operates at peak lunch and dinner times; from 11:30 am to 2 pm and 4 pm to 9 pm. Linking Stokes Hill Wharf, the Cruise Ship Terminal, residential apartments and hotels. The stop is approximately 260 m from the venue.
- The Shuttle is not wheelchair accessible.



Getting Here



Drop-off

- There is a drop-off point on Kitchener Drive with a curb ramp approximately 260 m from the entrance.
- The route to the restaurant has a path greater than 1000 mm wide and a level concrete surface.





Getting Here



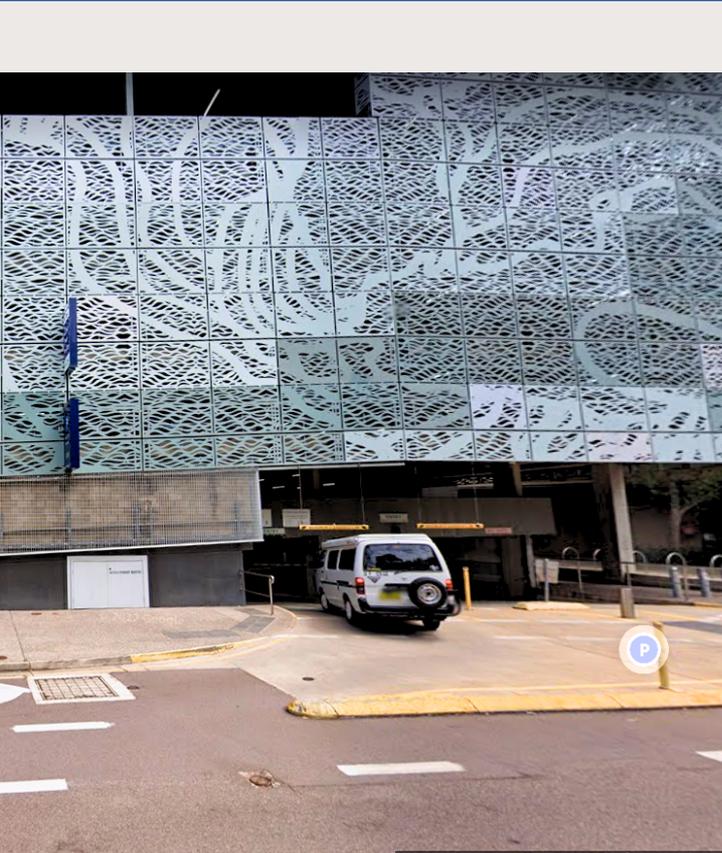
Street Parking

- Parking on Kitchener Drive is \$3 per hour for a maximum of 2 hours. Accessible Parking is not available.
- Parking on Anchorage Court is \$2.50 per hour.
- Patrons with a valid Accessible Parking permit displayed on their windscreen can park in any car park on-street for double the time as signposted at no cost.
- Anchorage Court has three Accessible parking bays located at Fort Hill near 5 Anchorage Court. The venue is approximately 200 m from these bays.





Getting Here



Kitchener Drive multi-storey car park

- Accessible parking is located on levels 2 and above, with five spaces close to the lifts. From the car park to the entrance of the restaurant there is step-free access.
- In use is a ticketless parking system. Payment is cashless and can be made by debit or credit card at the pay machines near the lifts or upon exit at the boom gate.
- Parking is free for under two hours.
- The venue is approximately 300 m from this car park.



Arrival



Path to the main entrance

- The external terrain is concrete. From the frontage to the main entrance, there is level access.
- The path is 1000 mm wide, or more.



Main entrance

- There is a clear path of travel from outdoor to indoor areas.
- The main entrance is level with concertina doors that remain open.
- Both doors have a clearance greater than 1000 mm wide.



Getting Around



What to expect

- The service area is located outside, with a height of 1200 mm.
- There is accessible indoor and outdoor dining. Outdoor dining is undercover.
- Toilets are external to the venue.
- The open kitchen is located behind the bar.
- The flooring inside is wooden floorboards.
- There is high contrast between the seats and flooring indoors and there is moderate contrast between furniture and flooring outdoors.
- Children's equipment: Change tables are located in the nearby toilets and high chairs are available
- Air conditioning and fans is available indoors. Fans are available outdoors.





Clear Floor Space

- Tables can be repositioned to increase circulation space to allow a forward or parallel approach to the tables.



Furniture

- **Pedestal Tables:** The pedestal table height is 750mm and the height of the clearance underneath is 710 mm.
- **Seating:** Firm chairs without armrests with a seat height is 450 mm.
- **Booths:** The table height is 750mm and the clearance underneath is 710 mm
- Knee and foot clearance may be restricted by the pedestal.
- **Seating:** Cushioned benches without armrests with a seat height of 450 mm.



Outdoor Dining



Getting Around

- Outdoor area has level concrete floors.
- There is clear floor space of at least 800 mm - 950 mm between tables. Tables can be repositioned to increase floor space.



Furniture

- **Rectangle Pedestal Tables:** have a height of 750mm with a clearance underneath of 710 mm.
- **Low Round Tables:** have a height of 760 mm with a clearance underneath of 720 mm. Restricted leg and foot clearance is due to the U legs and a narrow clearance of 430 mm between the table legs.
- **Seating:** Firm chairs without armrests with a seat height is 450 mm.



Outdoor Dining



Furniture

- **Rectangle Tables with crossbar:** have a height of 750mm with an under table clearance height of 710 mm.
- These have restricted foot and leg clearance due to the crossbar.
- **Seating:** Firm chairs without armrests with a seat height is 450 mm.
- **High Rectangle Tables with U legs:** have a height of 940mm with a clearance underneath of 900 mm.
- **Seating:** Firm stools without backrests with a height of 710mm.



Smoking Area



Clear Floor Space

- Tables can be repositioned to increase circulation space to allow a forward or parallel approach to the tables.



Furniture

- **High Tables:** The height is 1000 mm and the clearance underneath is 900 mm.
- **Seating:** High stools with backrests have a seat height of 720 mm
- **Low Tables:** The height is 750 mm and the clearance underneath is 730 mm
- Knee and foot clearance is restricted.
- **Seating:** Chairs without armrests with a seat height of 460 mm.



The Bar



- The bar is located at the entrance of the restaurant and it has a height of 1200 mm.



Clear Floor Space

- There is clear floor space around the bar, however, the area may become crowded with customers and staff.





Toilets



- There are nearby public toilets approximately 20m from the cafe.
- Flooring- Tiles
- Wayfinding to the toilets is limited and you may require directions from staff.
- There are Male, Female, Ambulant and Unisex Accessible Toilets.
- There are baby change tables located in the female toilets and in the accessible toilets.

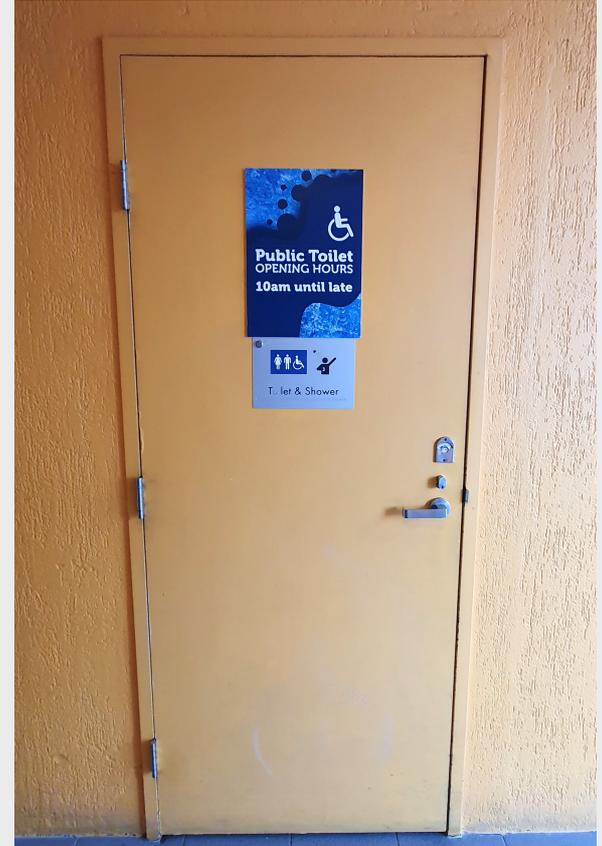




Accessible Toilets



- The door of the cubicles swings outward to the left when entering.
- The door width is greater than 800 mm
- There is a door lever handle to enter and exit the toilet with a height of 1000 mm.
- The toilet lock is a traditional style toilet indicator bolt design at a height of 1170 mm.
- Flooring- Tiles
- The shower in this bathroom is out of operation.





Accessible Toilets



Accessible Toilet

- The toilet seat height is 450 mm
- Clear floor space to the right of the toilet is 720 mm and to the left is 240 mm.
- Rails are on the left-hand side of the toilet with a height of 830 mm.
- An emergency call alarm is located on the wall next to the toilet.
- The sanitary bin can be repositioned as required.



Accessible Toilets



Hand washing area

- The basin is located in the cubicle with a lever action tap at a height of 770mm.
 - The soap dispenser is at 1000 mm.
 - There is a power point next to the basin with a height of 1000 mm.
 - There is knee and foot clearance under the basin.
 - There is a paper towel dispenser at 1450 mm.
-
- Lighting in the cubicles and hand washing areas is automatic.



Communication



External Wayfinding

- The venue is identified with large signs surrounding the venue.

Menus

- The menus are provided in written format.
- Staff are available to read out all menus to assist with any access requirements.





Sounds



Bar

Typical sounds from the bar include sounds from glasses, bottles and cocktail shakers.



Music

There is background music at all times, however, this can be adjusted on request.



Customers

The volume of sound from customers will depend on the number attending the event. The quietest area of the venue is typically the space indoors.



Kitchen

The kitchen is behind the bar and sounds from the kitchen are limited in the restaurant area.



Scents



Food

The main scents you will experience will be from the food served.



Hand wash

Mildly scented hand wash is located in the bathrooms.



Air freshener

Air Freshener may be used on occasion.





Lighting



Indoors

- The lighting of 40 - 160 lux is available indoors depending on the positioning of tables under lights and time of day.

Outdoors

- During the day the outdoor space is lit with natural lighting.
- In the evening, string lights are used in the outdoor areas.



Dietary Requirements



We cater for most dietary requirements however we do not have dietary safe zones and there may be a risk of cross contamination.

We like to go the extra mile for you to enjoy your meal with us, please call ahead if you have specific dietary requirements that are not indicated on our menu.



Dairy Free Options



Gluten Free Options



Shellfish Free Options



Vegetarian Options



Vegan Options



Fish Free Options



Egg Free Options



Nut Free Options





Service



Peak Periods

- During the Dry season, the peak days are Friday, Saturday and Sunday.
- On Saturday and Sunday, the peak times are 12:30-2:30 PM and 5:30-7:30 PM.
- If you would like to attend in a quieter period it is advised to contact the restaurant for further information.



Table Service

- Table service is available and orders can also be placed at the bar.
- Payment can be made at the tables using cash or card.





This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the Guide please contact Bella.



Please note that these guides were developed using observations during the Dry season, information such as peak periods, noise levels and entrance set up may vary in the Wet Season.

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