Your comments about our staff: Mark was so helpful. He made everything so easy and answered all our questions. He had my brother all ready and I got a call from the nursing home that they had his Army uniform. I called Mark and he offered to go pick up his uniform and dressed him in it for the funeral. The whole staff was so professional and caring during our time of need.

Azel J. Benfer, Sister of the late Mark B. Thomas

5-Star Google review was received from Mr. Calvin Reichelderfer regarding the passing of his father, Mr. Edward Reichelderfer. Services were arranged by Mark Strobel via our Milton funeral home.

I cannot express enough gratitude to Dale Ranck Cremation & Funeral Care and especially to Mark Strobel for their extraordinary care and support following the passing of our father. From our very first conversation, Mark guided our family with immense compassion, patience, and professionalism. Losing a parent is overwhelming, but Mark made every step of the process clear, simple, and respectful. He truly listened to our wishes, paid attention to every small detail, and handled everything with a level of sincere empathy that brought immense comfort to our family. If you are looking for a team that will treat your loved one with dignity and walk alongside you with genuine warmth during your darkest hours, I wholeheartedly recommend Dale Ranck Cremation & Funeral Care and Mark Strobel. Thank you, Mark, for your exceptional kindness and kindness to our family when we needed it most.

Calvin Reichelderfer

Your Comments about Our Staff: Mark was very helpful and professional throughout the process. I could not have asked for anything else; he did everything perfectly.

Would you refer us to others? Yes. Mark made the whole process very easy by explaining everything very thoroughly. He was also available to answer any concerns that we had later. We had some names that we had misspelled in the online obit that he quickly fixed for us. I would recommend this funeral home to everyone!

Van Reichelderfer, Son of the late Edward T. Reichelderfer

Your Comments about Our Staff: Mark is fantastic! He's professional, but also treats you as a friend. Mark was always available to answer any questions.

Would you refer us to others? Yes. Mark is professional, courteous and kind.

Agnes Gormley, Daughter of the late Galen L. Leitzel, Sr.

Your Comments about Our Staff: Mark was outstanding to work with. Very flexible with the scheduling. Always returned calls and texts promptly. Very attentive and listened to our wishes and concerns. Never felt rushed when talking to him.

Please check the most important reason for selecting us. Reputation and Location.

Nancy Barclay, Daughter-in-law of the late Martha Barclay

5-Star Google review was received from Mrs. Jacqueline Wagner regarding the passing of her mother, Mrs. Marjorie Drumheller. Services were arranged by Mark Strobel via our Milton funeral home.

I'm so glad we chose Dale Ranck Funeral Home and had Mark Strobel as director. Mark made the most difficult time to go smoothly. Mark was empathetic and kind. He treated us with dignity and assured us he was there for us anytime, and he was. I truly feel Mark went over and above for our family. He met all of our needs. We are so very grateful for your thorough job and compassion every step of the way.

Jacqueline Wagner

Your Comments about Our Staff: We were very blessed to have Mark Strobel walk us through what we had to do. He was beyond helpful.

Would you refer us to others? Yes. Very professional, non-judgmental, and compassionate. I was going to share my thankfulness with you and then you beat me to it with this questionnaire. Mark was so personable and had time for us. Thank you from the bottom of our hearts.

Jacqueline Wagner, Daughter of the late Marjorie D. Drumheller

Your Comments about Our Staff: Our family was treated with genuine kindness, compassion, and respect from the very beginning. Mark guided us through every step of the process with patience and professionalism. He took his time, never made us feel rushed and made sure every detail was handled with care.

Please check the most important reason for selecting us. Reputation and pre-arranged.

Would you refer us to others? Yes. The entire process was organized, smooth, and respectful. I reached out to the family of Dale Ranck in person and told them that Dale would be proud and satisfied that his legacy ended up in the right hands of the right people.

Connie L. Balliet, Daughter of the late Ursula E. Kile

Additional Comments: Mark was respectful and empathetic when he came to our home in the early morning hours to receive the body of my mother. I appreciate he was available that afternoon to meet with us and our pastor to make arrangements for service. He guided us and made the service happen as planned. I also appreciated Mark and Ben on day of the service spoke on the phone with some of our friends to give directions. The GPS directions for Sunnyside Cemetery are incorrect and the service was at the cemetery. They calmly invited them to join the procession from the funeral home which was perfect way to handle the situation. Mark and Ben pay attention to details big and small. The care the preparation of my mother's body was artistry. Mom's face was a picture of peaceful rest. She looked like my mom which gave me peace. I am forever grateful. Last year when mom's health began to fail, she voiced her choice of Helt Funeral Home. I knew it was because of the Helt name, long time funeral home in Lock Haven. It was perfect choice. I definitely recommend Helt Funeral Chapel. Our sincere thanks.

Deborah & Chuck Ingram, Children of the late Pauline R. Deitrick

Your Comments about Our Staff: Mark Strobel was very attentive to our needs and wishes. He went above and beyond to aid us.

Would you refer us to others? Yes. Mark's handling of everything at the church service was excellent. All of the flowers and decorations were set up very nicely. The entire service went smoothly and professionally. Mark handled everything very nicely at the cemetery. The setup was professional and all went well.

Geno A. Maturani, Son of the late Shirley A. Maturani

Your Comments about Our Staff: I dealt with Mark Strobel, he was very helpful, courteous and went out of his way to help.

Please check the most important reason for selecting us. Pre-arranged, reputation and location.

Name Withheld by Request

Your Comments about Our Staff: Mark, John, Liam and other staff were amazing. John made all the arrangements to get Patty transferred to York and then to Milton. Together, they made a difficult time seamless in every respect.

Please check the most important reason for selecting us. Reputation and pre-arranged.

Robert Strobel, Widower of Patricia J. Strobel

Your Comments about Our Staff: I cannot say enough about Mark Strobel and your staff. Exceptional plus!! From start to finish, Mark was wonderful. My family and I were especially amazed at his care and concern about us while dealing with his own heartache. He's a very special, caring person. A heartfelt 'thank you' to Mark and everyone taking care of us.

Please check the most important reason for selecting us. Reputation.

Would you refer us to others? Absolutely Yes! I always do whenever the opportunity comes up.

Additional Comments: Back in 2014 I worked at Evangelical Hospital as a phone operator and funeral directors would come in to pick up deceased patients. The only one who was always friendly and respectful was Dale Ranck and that made such a great impression on me that from that time on, I told my husband, family and friends that Dale Ranck was who we were using when our time came. The other funeral directors were never friendly, polite or respectful. They felt they were above us but Dale Ranck never gave that impression, and that really meant something to me. Since that time, I always tell that story if the opportunity comes up and now after actually experiencing it first hand, with my husband's death, I will be forever recommending Dale Ranck Funeral Service.

Joanne M. Kossar, Widow of Michael D. Kossar, Sr.

Your Comments about Our Staff: Mark Strobel was very professional in guiding us through the difficult task of planning our mother's funeral.

Theresa J. Lewis, Daughter of the late Ruth M. Eisley

5-Star Google review was received from Mr. Todd Hower, son of the late Mrs. Dorothy Hower. Services were arranged by Mark Strobel via our Milton funeral home.

Mark provided the help and support we needed during the difficult time of loss.

Todd Hower

Your Comments about Our Staff: We dealt with Mark and he was great. He answered all questions and was very responsive to phone calls.

Would you refer us to others? Yes. You treated my mother as if she was your family. Your entire staff was very friendly and helpful.

Jason McCauley, Son of the late Pauline A. McCauley

Your Comments about Our Staff: Mark Strobel and team, I only have good things to say about my experience. This is the 2nd funeral I arranged through Mark and both went very smooth. Great follow through and support.

Bruce Shearer, Son of the late Nancy A. Shearer

Your Comments about Our Staff: Mark was wonderful. At the most difficult time in your life, it's wonderful to have someone you trust to handle arrangements. He walked us through all the steps with compassion.

Additional Comments: Mark also helped us with my father-in-law's funeral 5 years ago. So, we immediately wanted him to handle my husband's arrangements. He has walked us through some of the worst days of our lives.

Name Withheld by Request

5-Star Google review was received from Mrs. Tammy Faust regarding the passing of her husband, Mr. Timothy Faust. Services were arranged by Mark Strobel via our Milton funeral home.

We received kind, compassionate and professional assistance in planning my husband's arrangements. They thought of everything and guided my family during a very difficult time. Mark kept us updated on everything and was always available to hear our thoughts or concerns. We are grateful for the outstanding service provided.

Tammy Faust

Your Comments about Out Staff: Mark Strobel was excellent in taking care of my late husband.

Name Withheld by Request

Your Comments about Our Staff: My family was very pleased with your staff. They did a wonderful job taking care of our mom during this difficult time. Mark did a great job answering all my questions. Mark is always very professional and always so helpful and very polite. Thank you for your great service during this difficult time.

Kimberly Walker, Daughter of the late Lois I. Starks

A Facebook review received from Mrs. Mary Walchonski regarding the passing of her brother, Mr. Terrance O'Laughlin. Services were arranged by Ben Blascovich and executed by Mark Strobel via our Renovo funeral home. There were 429 visits to read Mr. O'Laughlin's obituary on our website and 59 people watched the ceremony that was live streamed.

I had the pleasure of dealing with both Mark and Ben, both professional and caring men. I am from the Philadelphia area. They made planning my brother's "life celebration" perfect. They were extremely helpful and went above and beyond, answering questions, meeting my needs and just "being there" for my family. Thank you for everything. I would highly recommend Maxwell Funeral Home.

Mary Walchonski

Your Comments about Our Staff: Mark was very professional, kind, considerate and very helpful. Made mom look wonderful. The staff was very professional.

Would you refer us to others? You couldn't ask for a more professional group of people. Kind, helpful and did a great service for my mother Viola Weaver for her last day on earth. It's so hard to put into words, but to say thank you all so much from the bottom of my heart.

Daniel R. Radel, Son of the late Viola P. Weaver

Would you refer us to others? Yes. I am from the Philadelphia area; the staff was wonderful! I was able to view items on time and express my wishes on the phone, saving me a trip to the area. Everything was perfect. Mark was in constant contact with me, very helpful in meeting my needs. Thank you so much!

Mary Walchonski, Sister of the late Terrance E. O'Laughlin

Your Comments about Our Staff: Ben and Mark have been amazing to work with. Kind and patient through a very difficult experience.

Celissa M. McCauley, Daughter of the late Mary E. Nettles

Your Comments about Our Staff: Mark was great, could not have asked for more. No family was local and Mark made me comfortable that my brother was taken care of professionally.

Name Withheld by Request

Google review received from Mr. Benjamin Kennedy regarding the passing of his grandfather, Mr. John Beauchamp. Services were arranged by Mark Strobel via our Milton funeral home.

Our family recently entrusted Ranck Funeral Care with the arrangements for our grandfather, John Beauchamp, and we were incredibly grateful for their compassionate and professional service. From the initial consultation Mark Strobel was attentive to our needs and guided us through every step with sensitivity and understanding. Mark was particularly helpful in handling the obituary and helping us understand every detail of the process. The facilities were comfortable and well-maintained, and the care given to my grandfather was above and beyond. We highly recommend Dale Ranck Cremation and funeral care to anyone seeking compassionate and dignified funeral services.

Ben Kennedy

5-Star Google review received from Ms. Sheila Crebs regarding the passing of her aunt, Ms. Gloria Bressler. Services were arranged by Mark Strobel via our Milton funeral home.

Very pleased with all the help that Mark was with my aunt's arrangements.

Sheila Crebs

5-Star Google review received from Mrs. DeAnne Casteel regarding the passing of her father, Mr. Jay Trate. Services were arranged by Mark Strobel via our Milton funeral home.

Mark helped us through every aspect of the funeral process with respect, kindness, and professionalism. He was able to provide answers to every question we had and helped us with examples, options, and ideas we had not thought of. We were beyond blessed with the courtesy and the details offered by Mark and the Dale Rank Cremation & Funeral Care. We would not hesitate to recommend Mark and his team to others dealing with the grief and funeral process. You were not only professional, but you were also kind and considerate through a very difficult time. Thank you from the bottom of my heart.

DeAnne Casteel

5-Star Google review received from Mr. Barry Sponsler regarding the passing of his mother, Mrs. Janet Sponsler. Services were arranged by Mark Strobel via our Milton funeral home.

Mark did an excellent job with every detail and addressed them in a professional manner - highly recommend.

Barry Sponsler

Your Comments about Our Staff: Mark and Ben were very courteous and helpful in many ways. They touched base with us every day until we had what we needed.

Would you refer us to others? Yes. I initially contacted Ben, because our mother will be interred in Renovo, but he directed me to Mark as he was closer and Ben was out of town. They both kept in touch with me throughout the process.

Tina M. Cavaliere-Leighow, Daughter of the late Jeanne M. Cavaliere

Your Comments about Our Staff: From our first meeting through the process of arranging the service and burial and attending to follow up matters after the funeral service; Mark Strobel demonstrated the highest caliber of competence, efficiency, respect and compassion. He was responsive, followed up on every detail and made special efforts to accommodate our family's wishes. I can't speak highly enough of him. In addition to Mark, the staff present at the family gathering and burial were very professional, respectful and kind.

Debbie Breck, Daughter of the late Janet Sponsler

5-Star Google review received from Mrs. DeAnne Casteel regarding the passing of her father, Mr. Jay Trate. Services were arranged by Mark Stroble via our Milton funeral home.

Mark helped us through every aspect of the funeral process with respect, kindness, and professionalism. He was able to provide answers to every question we had and helped us with examples, options, and ideas we had not thought of. We were beyond blessed with the courtesy and the details offered by Mark and the Dale Rank Cremation & Funeral Care. We would not hesitate to recommend Mark and his team to others dealing with the grief and funeral process.

DeAnne Casteel

Your Comments about Our Staff: Mark was so helpful throughout the entire process.

Would you refer us to others? Yes. Hard to imagine anyone doing a better job than Mark did for the Dimon family. No details were overlooked. I'm thankful I chose your company to care for my wife.

Frank Dimon, Widower of Janet L. Dimon

Your Comments about Our Staff: Great staff!

Would you refer us to others? Yes. Ben and Mark made everything easy for us and helped to take some of the burdens from us…example is the life insurance they helped with.

Barbara Watson, Daughter of the late Julie A. Heinman

5-Star Google review received from Mrs. JoAnna Bednar, daughter of the late Mr. Kenneth Noll, Sr. Services were arranged by Mark Strobel via our Milton funeral home.

Mark was professional, compassionate and very kind in managing the final care/arrangements for my dad. Mark was easy to communicate with and very prompt in answering any questions. He went above and beyond for our family during this difficult time. Very respectful! Thank you to Mark and the team.

JoAnna Bednar

Your Comments about Our Staff: Everything went smoothly and as planned. They were very helpful and respectful.

Would you refer us to others? Yes. Mark was very helpful and comforting during this period of grief and sorrow. He was accommodating to us by being available whenever we needed him. We greatly appreciated his care and sympathy! We would highly recommend Mark Strobel for funeral care and services.

Joyce E. Olson, Widow of Ronald E. Olson, Sr.

Your Comments about Our Staff: Mark Strobel was very caring and kind. He responded immediately to any concerns we had and kept us informed every step of the way until our mothers remains were buried.

Brian A. McBryan, Son of the late Marie C. McBryan

Your Comments about Our Staff: Mr. Mark Strobel was, as always, great!

What influenced your decision? Previous Service.

Would you refer us to others? Yes. I have in the past.

Jay R. Buck, Jr., Son of the late JoAnn A. Buck

5-Star Google review received from Ms. Carolyn Yordy, daughter of the late Mrs. Janet Yordy. Services were arranged by Mark Strobel via our Milton location.

Mark Strobel did a wonderful job handling everything in the recent passing of my mother. He was kind, courteous, calming and thorough in handling all the details and explaining everything to my family and me. He eased our minds at a difficult time and is a true professional. Thank you, Mark.

Carolyn Yordy

Your Comments about Our Staff: Friendly, compassionate, professional, explained steps family would follow for deceased loved one from the beginning to the end. Very easy to understand Mark Strobel and Bob Strobel each step of the way. It's obvious that they love their jobs!

Would you refer us to others? Yes. In addition to the comments above, my mother-in-law's body was handled with dignity and respect. Mark did an amazing job assisting Carolyn with the obituary and myself with the Memorial slide show. He also assisted Steve and Andrew with the administrative side of the funeral paperwork. Mark welcomed Carolyn warmly when she picked up the urn with ashes.

Additional Comments: I hope that I don't die soon, however, when it does happen, I'll have instructed my family to use the services offered by Dale Ranck Cremation & Funeral Care located in Milton, PA and hopefully Mark and Bob Strobel will be available.

Steve & Judy Yordy, Son & Daughter-in-law of the late Janet M. Yordy

5-Star Google review received from Mrs. Linda Swan, widow of the late Mr. James Swan, III. Services were arranged by Mark Strobel via our Milton location.

Mark was compassionate, courteous, and professional. From our initial phone conversation, Mark put me at ease. He explained all the details and procedures with kindness and patience. He listened carefully and accommodated my wishes. He made himself available to answer any questions or concerns and took care of every detail. Mark made a very difficult time much easier to bear demonstrating throughout the process his kindness and integrity. Thank you, Mark.

Linda Swan

Your Comments about Our Staff: Mark Strobel is professional, compassionate, attentive, informative, honest and available.

Please check the most important reason for selecting us: Meeting with and knowing Mark.

Would you refer us to others? Yes. Mark was personal and compassionate and handled all details with respect, professionalism and honesty. Mark made himself available to address any questions or concerns throughout the entire process.

Linda Swan, Widow of James Swan, III

5-Star Google review received from Mrs. Melanie Klees, one of three daughters of the late Mrs. Patricia Zeiber. Services were arranged by Mark Strobel via our Milton funeral home.

I was very impressed with the atmosphere and Mark had such a calming voice and everything was explained to us so we knew exactly what to expect.

Melanie Klees

Your Comments about Our Staff: Mark was so thorough and explained everything we needed to know.

Would you refer us to others? Yes. Just how calm and patient you were with us. Such a nice environment.

Melanie Klees, Daughter of Patricia A. Zeiber

Your Comments about Our Staff: Mark was very professional & helpful. Made a very hurtful situation so much easier. He went out of his way.

Lezlie R. Rooney, Daughter of Frances L. Burrows

Your Comments about Our Staff: Mark was great, he made the whole process very easy during a difficult time. Very caring person, always asked me how I was doing. Great to work with.

Would you refer us to others? Yes. My dad & grandparents were all handled by Ranck and we've had good experiences.

Denise I. Dunkelberger, Daughter of Adele E. Lakatosh

5-Star Google review received from Mrs. Tamera Struck, a daughter of the late Mrs. Frances Burrows. Services were arranged by Mark Strobel via our Renovo funeral home.

Mom passed in September of this year. It was her wish to have Maxwell handle her cremation. We worked with Mark who was very informative about the process, time frame and answered any and all the questions my siblings and I had... which were many. He handled all paperwork and advised on options for services. As sad as this experience was, we were and still are, so appreciative of his guidance.

Tamara Strunk

Your Comments about Our Staff: Mark and his staff, at an emotional time in our lives, made our grieving situation as smooth as possible. We greatly appreciated their courtesy, compassion, and professionalism.

Russell Grow, Son of Paul Grow

Your Comments about Our Staff: Mark went above and beyond. Our family is very pleased. He gave us patience and time. Very helpful.

Would you refer us to others? Yes, very professional.

Nancy S. Straub, Wife of Paul E. Straub, Sr.

Would you refer us to others? Yes. Mark was so kind and wonderful to work with. Great communication and answered all of our questions with excellent follow up and prompt responses. He was truly great in all aspects of the process. Charlie, Ben and Dave were fantastic at the service and burial.

Geral Stout, Son of Donna Stout

Your Comments about Our Staff: Mark is very personal and sympathetic, very professional.

Would you refer us to others? Yes. I can only say that Ranck's did everything promised and we actually saved on a few options. I didn't expect that.

Bruce W. Bennage, Husband of Joan E. Bennage

5-Star Google review received from the son of the late Lillian Bower. Services were arranged by Mark Strobel via our Milton Funeral Home.

My wife and I were very pleased with the care and concern shown by Mark and his staff during the burial of my mother. I can't think of any way that the service could have been better. Thank you!

Philip Bower

Your Comments about Our Staff: Mark was very easy to work with. He returned our calls in a timely manner and was attentive to our needs. You can tell he is truly meant for this job. He was matter-of-fact with the details, but had much empathy. This is the 3rd funeral we have had at Dale Ranck.

Becky S. Klinger, Daughter of Lillian M. Bower

Your Comments about Our Staff: Mark was exceptionally kind, helpful and calming. I wouldn't have been able to manage without his help.

Juanita Transue, Friend of Stanley N. Schultz, Jr.

5-Star Google review received from the daughter of the late Esther Reynolds. Services were arranged by Mark Strobel via our Milton location.

Mark was very professional and empathetic. Made the whole process much more tolerable.

Wanda Reynolds

Your Comments about Our Staff: Mark was very helpful and very professional!

Would you refer us to others? Yes. I knew the Rancks as I grew up on Upper-market Street in Milton. In 1970 they took care of my father's funeral. Dale was always the "professional" and the reputation of the Dale Ranck Funeral Home has carried on to this day. Thank you folks so much for your help!

Stephen J. Klees, Son of Mary E. Albert

5-Star Google review received from a son of the late Mr. Ralph Kerstetter, Sr. Services were arranged by Mark Strobel at our Milton Funeral Home.

Mark Strobel at Dale Ranck was a great help. He truly made a difficult time in life much easier to handle. Highly recommend him and his services. Thank you again Mark.

Ralph Kerstetter

Your Comments about Our Staff: Mark Strobel was a pleasure to deal with. He was professional, caring, knowledgeable, well organized and attentive to all our needs and details of the service. Mark truly made a difficult time in our lives easier to deal with. Please thank Mark again for us. We highly recommend.

Most important reason for selecting us: Father requested

Would you refer us to others? Yes. I have told many how helpful & great Mark has been and recommended to all as well.

Ralph D. Kerstetter, Jr., Son of Ralph D. Kerstetter, Sr.

Your Comments about Our Staff: Mark was outstanding! From pre-planning to meeting me at Nottingham the day mother died, I am grateful I chose your services!

Would you refer us to others: Yes. My experience at Dale Ranck Funeral Home was excellent. Mark Strobel was kind, informative and caring.

Sharon P. Reuther, Daughter of Joanne Payne

5-Star Google review received from the family of the late Danny Baker who was served by Mark Strobel at our Milton location:

Thank you Mark for everything you did for my family in our time of loss and grieving. You made the funeral process easy and helped with the paperwork process. Thank you again.

Jen Falso, Daughter of Danny Baker

Your Comments about Our Staff: Mark was very friendly and helped me with all the arrangements.

Would you refer us to others? Yes. Mark was very professional and handled everything for me. He followed up to make sure I didn't have any questions or concerns.

Sandra J. Brunson, Wife of Lomon R. Brunson

5-Star Google review received from a family served by Mark Strobel at Dale Ranck Cremation & Funeral Care:

Mark Strobel and the fine folks at Ranck Funeral Home went above and beyond. We were put at ease and they explained everything and answered all of our questions. They treated our mom with dignity and respect.

Wayne Sholly

Your Comments about Our Staff: Your staff, especially Mark, was totally professional & caring throughout the whole thing. Thanks again Mark.

Would you refer us to others? Yes. Mark went above & beyond. He was kind, compassionate, and caring. He listened to our needs & answered all our questions.

Wayne E. Sholly, Son of Joy A. Botts

Would you refer us to others? Yes. Outstanding service. Mark explained everything to me and answered all my questions. Had issues with another Funeral Home in the past about billing. Billing was addressed on our first meeting and was taken care of.

Matthew D. Cuevas, Nephew of Sylvia M. Rosito

Your comments about our staff: Mark Strobel went above and beyond our expectations. He feels like a true friend during our time of grieving.

Would you refer us to others? Yes. We would definitely recommend the Milton location! Can't say enough good things.

Jeffrey Sheesley, Son of Lois J. Sheesley

Your comments about our staff: Mark was very helpful and kind during this difficult time. He made the process easy for me and took care of everything. I felt confident that my mother would be cared for and respected.

Your reason for selecting us: I chose you because of your crematory and that mom would be in your care at all times.

Shari A. Mangels, Daughter of Elaine J. Trembulak

Your comments about our staff: Mark was extremely helpful with information and answering all our questions. He couldn't have made this difficult process any easier to get through.

Name Withheld by Request

Your comments about our staff: Mark was very helpful and I knew my aunt was going to be taken care of.

Dona Sheets, Niece of Dona E. Wilson

Your comments about our staff: Mark Strobel was professional and courteous. He went out of his way to accommodate my schedule.

Would you refer us to others? Yes. Having recently dealt with both of the Milton providers, I would definitely recommend yours over the other one.

Mark Embeck, Son of Glenn M. Embeck

Your comments about our staff: Mr. Mark Strobel: Awesome! A true professional!

Would you refer us to others? Yes. The very best service and friendship by true pros!

Jay R. Buck, Jr., Cousin of Gil I. Buck

Your comments about our staff: Both Mark and Ben did an excellent job.

Would you refer us to others? Yes. Dealing with death is difficult, but you made it much easier.

Additional Comments: Many questions were answered before I even had to ask. Both Mark and Ben were so accommodating and very professional. I appreciate how helpful they were during this difficult time.

Kathleen J. Hoffman, Daughter of Clarence H. Spotts

Five Star Facebook Review Received by Dale Ranck:

Mark was extremely professional and courteous. At times like these you need someone to be able to guide you through the process and Mark certainly did that. I would highly recommend them.

Anthony Nickey

Five Star Google Review Received for Dale Ranck:

Mark was awesome to deal with. Patient, caring and understanding of the situation and how to deal with it. He took the time to meet with us to plan everything and it was a great experience in a very tough time.

Anthony Nickey

Five Star Google Review Received for Dale Ranck:

Mark and all the persons that assisted us were great. I would definitely recommend them to others.

Doug Johansen

Your comments about our staff: Mark was awesome! Cheerful and funny, yet very professional! His knowledge and direction gave us a much-needed sigh of relief.

Would you refer us to others? Yes. Absolutely! I first walked into the Dale Ranck Funeral Home in the 1960's. It's beautiful, charming and still holds a high regard to its mission and service to our community. So very grateful!

Additional Comments: Keep up the good work. I'm sure I'll be back. And thank you for your service! It's greatly appreciated!

Donna L. Bruce, Niece of Erma J. Byers

Your comments about our staff: Mark was wonderful, caring, compassionate and informative. He even "got" our family's sense of humor without judgment. Thank you!

Would you refer us to others? Yes. Dad looked good. Like himself.

Name Withheld by Request

Your comments about our staff: Mark was very kind, respectful and professional.

Would you refer us to others? Yes, based on experience.

Terri B. Kramer, Daughter of Charles M. Budman

Your comments about our staff: Mark did a tremendous job.

Benjamin F. Cook, Son of Ida J. Cook

Additional Comments: After my husband passed away after an eight-month battle with Leukemia, we were emotionally spent and heartbroken. Mark was an exceptional help to us. He guided us through the process and was extremely professional. I would highly recommend your service.

Christine Nickey, Wife of Joseph F. Nickey, III

Your comments about our staff: Mark was a great help, very timely and very kind and compassionate.

Would you refer us to others? Yes, excellent service. Thank you!

Lesley J. Seibert, Daughter of Emily J. Printzenhoff

Google Review Received:

Our son, David was born with heart condition which led to three open heart surgeries before he was 2 years of age. At that time, we were not sure how long we'd have him but God gave was 26 years with him. David went to his Heavenly home on January 28, 2022. As a family we didn't know where to start but chose Dale Ranck funeral home. Our son told us exactly what type of service he wanted and where he wanted it. It was to be a Celebration of Life and people were to dress in bright clothing. Mark Stroble was our answer to prayer. He guided us through the entire process of picking out a casket, etc. He then ordered flowers, memorial cards, thank you cards, created the video, contacted the church, and then wrote all the checks for all expenses including the cemetery plots. We were so glad to have the help during the most difficult time of our lives…losing our son. Mark went above and beyond and his attention to detail was phenomenal. He even recommended cemeteries in the area for David's final resting place. We highly recommend Dale Ranck Funeral Home. We can't thank them enough for their professionalism but most of all for their caring, compassionate staff.

Tammy Speece, Mother of David A. Speece

Your comments about our staff: Everyone was wonderful. Mark went over and above. He does a wonderful job.

Jo A. Reitz, Daughter of Mildred A. Lynn

Your comments about our staff: Mark was kind, accommodating and always available.

Would you refer us to others? Yes. As a previous hospice RN, I understood there were differences in how things could be handled. Jerry had made no arrangements, but you helped us honor his wishes.

Mary D. Weiland, Ex-Wife of Gerald R. Dachille

Your comments about our staff: Mark was very helpful from our first contact. He made a difficult task much easier to complete. He took time to listen and learn about David and offer great suggestions, including the cemetery. It was truly a good, memorable experience.

Would you refer us to others? Yes. Absolutely. We had no idea how to proceed with planning a celebration of life. Mark called the pastor, ordered flowers, made cards, contracted the cemetery to ease our heavy load. That is going above and beyond!

David A. Speece, Father of David A. Speece

Would you refer us to others? Yes. Mark was very caring and compassionate. He took the time to answer all of our questions and he was readily available by phone after our in-person meeting. His whole staff was very professional, caring and attentive.

Susan Berger, Daughter of Guy D. Tanner

Your comment about our staff: Very friendly, easy to talk with and answered any questions. Keep up the good work. Mark Strobel is a great person. He knows his job and does it well!

Would you refer us to others? Yes, I will refer Dale Ranck Cremation & Funeral Care to others. Thank you!

Wesley C. Wrights, Husband of Deborah L. Wrights

Your comments about our staff: Great, caring and helpful.

Additional Comments: We had a prearranged plan when we moved down here and saw that your firm handled the prearranged plans. I called about one and a half years ago and talked to Mark. I found out that our plan would cover the arrangements down here.

P.S. A – D only got 4's because that's the highest points. If you had a higher rating, I would have given them higher.

Philip Inglis, Son of Marion C. Inglis

Google Review Received by Dale Ranck:

Professional, caring, patient and attention to detail. Thank you, Mark, for your efforts above and beyond, to make this unfortunate time much easier and seamless. I now understand why my mother specifically asked for Ranck Funeral Home.

Brandon Rote

Your comments about our staff: Mark Strobel was the best person we could have worked with to provide a proper burial for my dad. He was kind and patient and very helpful through the process!

Would you refer us to others? Yes. The location provides lots of parking and your services are handled better and with higher quality than other places.

Alex L. Martin, Daughter of Randy L. Swartz

Additional comments: I am sorry for the delay in returning this. The year has been overwhelming with losing two sisters. Your service was compassionate and helpful.

P.S. Mark was wonderful.

Linda Weller, Sister of Joyce I. McCormick

Your comments about our staff: The staff, in particular Mark Strobel, were very kind and attentive and went out of their way to support me during a difficult time. I am very appreciative of each of them and cannot extend my gratitude enough.

Would you refer us to others? Yes. As I said above, the service was excellent. I would recommend your funeral home to anyone as you have shown that you operate with care, sincerity and respect for the deceased. Thank you so very much!

Vivian Pantano, Stepdaughter of Gaetano Balsamo

Your comments about our staff: Mark was so kind and he helped us in every way he could. It was a very difficult time for my brother and I losing both our mother and sister so close to each other and Mark made this time a little easier for us. He's very good at his job.

Georgia A. Radel, Daughter of Gladys A. Guffey

Your comments about our staff: Mark was great. Helped us through a difficult time. DVD was excellent.

Tom Clemente, Husband of Donna J. Clemente

Your comments about our staff: Everyone was handled beyond our expectations. Very professional and caring.

Would you refer us to others? For all of the above-mentioned reasons.

Additional Comments: Thanks again to Mark for making everything so effortless!

Peggy Hafer, Daughter of Joseph F. Nickey, Jr.

Your comments about our staff: Mark made the entire experience as painless and comfortable as could be expected. Very accommodating. Nice dealing with small town America.

Would you refer us to others? Yes. My uncle had a funeral the following week at Shaw and our experience was much better. They wished they would have used you after I told them about your business.

Bruce Shearer, Son of Isaac E. Shearer

Your comments about our staff: Your staff is very friendly and accommodating. Mark is very sympathetic and professional while guiding us through a painful process. He makes sure all our questions are answered. He is very patient and understanding.

Janice Castrignano, Stepdaughter of Wilbur L. Keffer, Sr.

Your comments about our staff: Mark was very kind and compassionate.

Name Withheld by Request

Would you refer us to others? Yes. Mark Strobel was a blessing.

Julie A. Shutt, Widow of Thomas E. Shutt

Your comments about our staff: Mark Strobel was very professional throughout the process. He responded to calls and texts in a timely manner. He made sure arrangements were completed on time as requested.

Would you refer us to others? Yes. You provided services professionally and offered reasonable cost options. Questions were answered timely and thoroughly.

Lee C. Bender, Jr., Son of Bonnie L. Bender

Your comments about our staff: Mark did an outstanding job. He made JoAnn and myself feel very comfortable at our meeting.

Jesse E. Ditzler, Son of Hulda S. Ditzler

The most important reason for selecting us: Previous experience was excellent!

Would you refer us to others? Yes. I have worked as a grocery clerk and then manager. I know that an employee can gain or lose a customer. Mark is a very high-quality employee and is why my family has used your funeral services twice now!

Melvin Shultz, Jr., Son of Kathryn M. Shultz

Your comments about our staff: Mark was kind and straightforward, answered all of my questions, explained everything. Made it a bit easier arranging things for my mother long distance as I was not able to travel to PA.

Alice Rogers, Daughter of Gerda H. Liebermann

Your comments about our staff: Mark was so helpful. Very respectful and was thorough in all his explanations.

Tracie K. Leitzel, Daughter of Lois A. Schnyder

Your comments about our staff: Mark Strobel is courteous, very helpful. Mark did <u>everything</u> for us, and <u>knew</u> his job.

Would you refer us to others? Yes. Anyone losing a loved one would be assured.

Judith Bragonier, Daughter of Marjorie E. Snyder

Your comments about our staff: The staff was compassionate and professional. We had an issue (mistake) in the obituary, and Mark took care of it, and the paper reprinted it. This meant a lot to our family, as this was likely the last thing anyone would read about mom. We owed it to her for it to be correct.

The most important reason for selecting us: Reputation. Also, my mom's wishes.

Would you refer us to others? Yes. The Dale Ranck Funeral Home has a long history in Milton, and the current staff appear to be carrying on the name quite well.

Jennifer R. Weaver, Daughter of Ruth M. Weaver

Your comments about our staff: Mark was very caring and understanding in helping us make final arrangements for Dave's passing. Everything was done in a respectful, friendly, and orderly manner. Thank you, each and everyone.

Kathleen J. Faust, Widow of David R. Faust, Jr.

Your comments about our staff: All the staff were helpful and attentive to the family's needs. Mark especially was very helpful and kind!

Would you refer us to others? Yes. Already have!

Name Withheld by Request

Your comments about our staff: Mark was very informative, courteous and kind, along with the rest of the staff.

Would you refer us to others? Yes. They did an excellent job, from beginning to end. Very pleased with how my husband looked.

Mary G. Nyman, Widow of Robert L. Nyman

Would you refer us to others? Yes. Even a few weeks after the funeral, Mark was getting questions answered for us. Thanks.

Name Withheld by Request

Your comments about our staff: From the time they entered my home to pick up my husband, to completing everything, your staff was excellent. The hospice nurse even commented how wonderful they were.

Would you refer us to others? Yes. This was a difficult time for me and the staff were wonderful. My in-laws also commented on how wonderful they were. Greatly appreciated.

Additional comments: Mark Strobel was so caring and compassionate. I so appreciated it.

Dorothy P. Dougherty, Widow of Matthew W. Dougherty, Sr.

Your comments about our staff: Mark handled everything from start to finish. There was not one glitch in the process. Mark is a true professional. Thanks.

Wesley T. Norton, Son of Doris V. Bratton

Would you refer us to others? Yes. Mark and the team at Ranck's made everything effortless. Very supportive and caring.

Peggy Hafer, Daughter of Nancy L. Nickey

Your comments about our staff: Mark Strobel was great.

Name Withheld by Request

Your comments about our staff: Mark arrived in the middle of the night to meet with us. He was very professional and answered all of our questions. Within a few minutes of Mark's departure, Brigitte called us. She was in touch with us many times and kept us informed of what was needed to plan the service. She was very detail oriented. She was very respectful of the entire process, yet was also personable. She is definitely an asset to your business.

Mary Hurd, Daughter-in-Law of Madeline M. Hurd

Your comments about our staff: Mr. Mark Strobel did an exceptional job making my family very comfortable during this unfortunate time. His caring professionalism is beyond words. I, myself, was very pleased, as was my entire family with everything Mr. Strobel and his staff provided us. I would highly recommend Mr. Strobel to any and all who need a caring, understanding, highly professional person and staff dealing with a loss. Thank you Mark!

Joseph Czelatko, Son of Joseph S. Czelatko

Your comments about our staff: Mark was great to work with and kept us informed of everything. He also paid attention to all the little details and we really appreciated that.

Kayleen M. Snyder, Granddaughter of Mildred F. Rohrer

Your comments about our staff: Mark Strobel performed the service in a professional manner, and staff--they were attentive to all.

Shirley M. Marotto, Widow of Lewis Marotto

Your comments about our staff: Mark Strobel was very professional, pleasant and sympathetic. He made the process as easy as could be for us.

Geno A. Maturani, Son of Gene Maturani

Additional comments: Mark was amazing. He made a difficult time in my life easier. He walked me through the entire process with care and empathy. Thank you!

Daniel Bidelspack, Friend of Gwendolyn A. Brown

Your comments about our staff: Mark Strobel was amazing. He made everything easy for my 85 year old father.

Janet L. Lewis, Sister of Sandra L. Sargent

Your comments about our staff: Mark was very professional and caring.

Timothy A. Russell, Son of Sandra L. Blackwell

Your comments about our staff: Mark was very helpful from start to finish. We were very thankful for all his help.

Would you refer us to others? Yes. You were very professional, courteous, helpful, and attentive. You got everything done that we needed and asked for in a very timely manner. We are so thankful. You were extremely accommodating!

Peggy J. Hafer, Sister of Frank E. Nickey

Your comments about our staff: Mark was very helpful and understanding of our sorrow. He is a very special employee.

Would you refer us to others? Yes. Very concerned for our loss of our loved one.

Danny R. Baker, Brother of Barry W. Baker

Your comments about our staff: Mark Strobel was very professional, courteous and arranged everything as family requested.

Wayne A. Stump, Jr., Son of B. Ruth Stump

Your comments about our staff: Very good work, Mark.

Name Withheld by Request

Your comments about our staff: Mark Strobel was very professional, kind and helpful. He is a good listener who went above and beyond my expectations.

Doris and Bart Shade, Widow and Son of Daniel M. Shade

Your comments about our staff: Mark is an excellent director!

Raymond Menapace, Cousin of Raymond G. Noel

Your comments about our staff: Mark was very nice and helpful.

Name Withheld by Request

Your comments about our staff: Mark did an outstanding job taking care of our family from the initial pick up, to the final resting of my father. Mark and staff were friendly, courteous, patient and professional. Mark was able to meet our every need through this difficult time.

Steven S. Porschet, Son of Clayton S. Porschet, Jr.

Would you refer us to others? Yes. Your prices are comparable to Lock Haven's and you don't have to travel 30 miles one way.

Additional comments: Jack wanted a wooden casket—it was beautiful and we received a lot of compliments. Ben, Charles and Mark were very helpful to us and our family. Thank you!

Mrs. Theresa Buranosky, Widow of John J. Buranosky

Your comments about our staff: Everyone was very kind to us. The older gentlemen were a pleasure to be with the day of the service. They brightened things up on a sad day. Mark was wonderful to us.

Gil W. Derr, Son of Catherine A. Derr

Your comments about our staff: Mr. Mark Strobel is the "best". What a great professional, super service, and awesome experience!

Would you refer us to others? I have!

Jay R. Buck, Jr., Brother of David A. Buck

Your comments about our staff: I like Mark. He's friendly, polite, interested in my husband's story. He was able to give me suggestions on problems outside the funeral issue.

Would you refer us to others? Yes. For the above reasons. I've already told people where I went to care for Roger's remains.

Mrs. Barbara B. Allison, Widow of Roger M. Allison

Your comments about our staff: All excellent and always available.

Additional comments: Mark was awesome in every aspect.

David R. Shreck, Son of Bright R. Shreck

Your comments about our staff: Mark did an excellent job, extremely professional.

Benjamin F. Cook, Son of Franklin E. Cook

Your comments about our staff: My family and I met with Mark Strobel. I cannot express how pleased we are with his services. He was our only person of contact and made himself available to us at all hours. I appreciate his services.

Sherry A. Curtis, Daughter of Reader Moten, Jr.

Your comments about our staff: Mark Strobel went above and beyond his call of duty for us. It was a difficult case with family living in different parts of the country. I was confused with what the family would have to do concerning insurance, etc. He took care of everything for us. We couldn't ask for any more.

Name Withheld by Request

Your comments about our staff: Mark was very helpful and supportive. We were able to grieve and not worry. Thank you Mark!

Malvin Shultz, Jr., Son of Malvin H. Shultz, Sr.

Your comments about our staff: Excellent service.

Would you refer us to others? Yes. I believe you are the best in the business. Wonderful service.

Additional comments: Mark does a wonderful and amazing job. Thank you again for a wonderful job, well done.

Mr. Gene L. Clayton, Widower of Mary Jane Clayton

Your comments about our staff: Mark was extremely helpful to all of our family throughout the entire process and responsive to our needs. The staff was also cordial and helpful the day of the funeral.

Name Withheld by Request

Your comments about our staff: Mr. Mark Strobel treated us like his own family and with excellent professional manners. He was very courteous and helpful. We are very grateful for his attention, and especially for his help. Once again, thank you very much.

Would you refer us to others? Yes. Because of the special treatment, and we were very satisfied with his assistance. Once again, thank you very much.

Carmen R. Ramirez-Ruiz, Sister of Luis Ramirez-Ruiz

Your comments about our staff: Your staff was wonderful at this very difficult time in my life. They were very thoughtful and caring and made things much easier for me. Mark Strobel was especially helpful and I thank him because I know he had short notice because of the hospital delay. Thanks to all of you. I was more than satisfied with your services.

Georgia A. Radel, Widow of Robert L. Radel, Sr.

Your comments about our staff: As this was my first experience with having to make arrangements, Mark Strobel was invaluable to me. Very informative and very kind.

Shelley A. Manning, Widow of Stanley K. Manning

Your comments about our staff: Mark was outstanding. He stayed in touch to ensure everything went well.

Robert V. Rote, Son of Robert L. Rote

Your comments about our staff: I was very pleased with the service that my daughters and I received. Mark explained everything to us and was very polite and courteous.

Kimberly J. Walker, Widow of George E. Walker, III

Dear Mark,

On behalf of my father and our entire family, we would like to extend our sincere thank you and gratitude for arranging his mother, Helen's, final journey home. From the "middle of the night" phone call, through the entire process, you compassionately and consistently insured that all details were addressed and handled thoroughly. We are so pleased with the entire process. You made it so easy for us as we were in shock and grieving. Your flexibility, attention to detail, and just willingness to accommodate us was of great comfort during such a difficult time. From the very first contact, you put us at "ease" being so far away. Additionally, since we decided not to have the graveside service and had to fly back to Florida, words cannot express our thank you for sending us pictures of the closed gravesite. We feel so blessed to have crossed paths with someone who takes such pride in their work and especially at such an emotional time. We feel you have definitely gone above and beyond.

We are in receipt of a survey and have included a copy of this letter as well.

Regards, Robert L. Joe and Family, Son and Family of Helen C. Lose

Your comments about our staff: Always available to help us, and sympathetic.

Would you refer us to others? Yes. I would tell people of your professionalism and eagerness to both listen to and alleviate our concerns.

Additional comments: Mr. Mark Strobel and his father were outstanding in their friendliness and helpfulness.

Mr. George D. Manning, Son of Lola A. Manning

Your comments about our staff: Mark Strobel was most Excellent. Very kind!

John W. Swartz, Jr. Son of John W. Swartz, Sr.

Your comments about our staff: Mark was pleasant to speak with, very professional and explained everything in great detail.

Tina R. Meyer, Daughter of Annette M. Lindsey

Your comments about our staff: Staff, Mark, was professional, polite and respectful.

Mrs. Donna L. Campbell, Widow of William Campbell

Your comments about our staff: Mark Strobel was fantastic to work with. We had the opportunity to do pre-arranged services and he was very patient and thorough in offering different options. The entire staff was great, especially at the graveside service. Everyone commented on how kind the entire staff was to each of them.

Would you refer us to others? Yes. Absolutely. Mark worked so well with the entire family. He is very "professional" with a warm touch. We heard great comments from the people that attended the viewing and the funeral. They mentioned how kind the staff is.

Janice M. Castrignano, daughter of Wilma M. Keefer

Your comments about our staff: Ben, Mark and the staff went out of their way to assist my family.

Name Withheld by Request

Your comments about our staff: Your staff was very friendly and helpful.

Additional comments: Mark was wonderful to me and my daughter. Any questions we asked him, he took the time to explain answers to us. Very nice gentleman.

Kay Brown, Sister-in-Law of Maude B. Derr

Your comments about our staff: I was impressed by the service of the staff, especially that of Mark Strobel, funeral director. The staff's professionalism, concern and support in the time of the loss of our mother was appreciated. Words cannot express the gratitude we felt to have the support.

Would you refer us to others? Yes I would highly recommend the Dale E. Ranck Funeral Home. Every detail was handled, all questions answered promptly. The staff went above and beyond to ensure that a difficult sad time was made easy for the family.

Ms. Ruth J. Holder, Daughter of Christine G. Brunson

Your comments about our staff: Mark, John and staff were great in our time of need and grief.

Allen W. Walter, Widower of Cheryl A. Walter

Your comments about our staff: Staff was professional and respectful.

Would you refer us to others? Yes. Absolutely – 100% satisfied. Mark was awesome!

Constance O. Yoder, Widow of Robert E. Yoder

Would you refer us to others? Yes. Mark and all the staff are understanding and very helpful.

Additional comments: Want to thank everyone who helped with Tony Galan King's service and arrangements. Thank you very much.

Linda J. Miller King, Widow of Tony Galan King

Your comments about our staff: Mark was very patient, very kind. He went over and beyond for my family. It was a pleasure doing business with him! Thanks Mark.

Would you refer us to others? Yes I will! I was treated very nice. My experience was very smooth and peaceful!

Savannah Boyd-Patterson, Daughter of John Cook

Your comments about our staff: Mark Strobel is an excellent funeral director. He treated my family with respect and answered all our questions with courtesy. I will always consider Mark a friend and will use your funeral service again.

Would you refer us to others? Yes. All my family was laid to rest by Dale E. Ranck. He was the best and you are a perfect replacement.

Joseph Maturani, Widower of Nancy L. Maturani

Your comments about our staff: Everyone did a great job. Mark was very helpful. Everyone was very caring. They gave us all the time we needed and made sure Dad received things (Veteran) that I didn't know he was to have. Thanks to everyone.

Would you refer us to others? Yes. We will be having you do any other service we would need in the future. We were very happy with all the staff.

Ms. Linda J. Miller, Daughter of Elwood L. Miller

Your comments about our staff: Mark was very patient, helpful and attentive. He responded immediately to my email inquiries. He was most gracious in accepting my suggestions for editing the obituary.

Would you refer us to others? Yes. We were most pleased by the "presentation" of our mother for our private viewing. We did not feel pressured to accept any services that we didn't want.

Name Withheld by Request

Your comments about our staff: Mark was very courteous and helpful back in 2003 with Dad and the same with Mom. Very much appreciated.

Jeffrey W. Specht, Son of Vera May Specht

Your comments about our staff: All staff acted in a very professional manner. Mark went out of his way to help us get the obituary in an Alabama newspaper and timing the printing to be done when Marguarite's son and family would be returning to Alabama.

Would you refer us to others? Yes. Personal and professional service.

Name Withheld by Request

Your comments about our staff: We were very pleased with Mark and will be happy to recommend Ranck's to other families**.**

Name Withheld by Request

Your comments about our staff: Mark Strobel was very kind but also very professional and courteous. He was also very patient with us as my siblings and I made funeral arrangements for our mother. I was very pleased with his service. He helped us greatly during our bereavement.

Would you refer us to others? Yes, I would refer you to others. Your funeral home has always attended to our family's needs in previous times of sorrow and you continued to do so during the recent loss of our mother.

Sharon K. Harris, Daughter of Phyllis Gundrum

Would you refer us to others? Yes. Mark was gentle in voice and nature on the phone and in person—a family needs this gentleness, and he thought of all cares and needs before we asked.

Additional comments: I have dealt with several funeral homes with my son and first husband and your home was the best. The others did their job—but Mark seemed more professional, yet there was a gentleness that makes a family feel able to cope with the death of a loved one better. The person who got Dad ready also did a great job—Dad looked natural and like himself without being embalmed. Again, give Mark and the other gentlemen our "thank you". It helped!

Marcia E. Rebuck, Daughter of George R. Smith

Your comments about our staff: Ben and Mark—The kindness and understanding are amazing gifts you give as if we were your family. Thank you from my heart. God Bless you.

Mrs. Anna Pelton, Wife of Edward C. Pelton, Jr.

Your comments about our staff: Mark and Ben outstanding in client service. We appreciate the kind handling of our family and friends during the service. Mark will make a remarkable funeral director. Ben is great. I have been to many services he has handled.

April Welshans, Sister of Robert A. VanHorn

Your comments about our staff: Kind, caring, sensitive. Staff, especially Mark, were amazing. Performed services professionally and with care and sympathy.

Mary Benchino, Daughter of Virginia L. Benchino

Your comments about our staff: Mark was fabulous.

Kenneth M. Robins, Son of Dorothy E. Robins

Your comments about our staff: The staff (Louis and Mark) who both assisted us were very helpful and attentive to our needs.

Would you refer us to others? Yes. I particularly liked the homey atmosphere, with our loved one it was perfect for our family.

Mrs. Donna J. Hancock, Widow of John G. Hancock

Your comments about our staff: Mark and his staff were kind and very helpful during this stressful and difficult time.

Philip E. Bower, Son of Philip C. Bower

Your comments about our staff: Mark Strobel was so patient with us all. He showed a lot of care and compassion.

Additional comments: Mark was super! He made us feel comfortable while we were there making final arrangements.

Your services for Virgil's family viewing was also very nice. The tapes were superb! Also the obituaries. Most of all, Virgil looked very peaceful and at rest. It pays to pre-plan! It makes life a little easier at this difficult time.

Thanks so much for a job well done. Blessings,

Pat Dunkleberger and Family, Widow and Family of Virgil A. Dunkleberger

Your comments about our staff: Lou and Mark were helpful and polite. Outstanding.

Name Withheld by Request

Your comments about our staff: Mark and Lou were prompt, professional, thoughtful and considerate throughout the entire process.

Would you refer us to others? Yes. Allen & Redmond has done the vast majority of Jewish funerals in Williamsport over the years, has extensive experience in Jewish funeral customs.

Steven Shapiro, Son of Doris B. Shapiro

Your comments about our staff: Mark and Charles were very courteous and helpful to our family. They went above and beyond to make sure everything was as we wanted for my father.

Mrs. Lisa A. Croak, Daughter of Richard J. Clark