



RESTORING AMERICA'S HEROES

This project helps make critical home repairs to homes of Veterans or their surviving spouses.

HOW TO PARTICIPATE: Call 806-342-6173 or email brenda.taylor@pcsvcs.org

WHO QUALIFIES: Must be low income as defined by the U.S. dept. of HUD or disabled as defined by the V.A. Must also be a U.S. citizen and home owner.

DETAILS: The focus is home updates, energy conservation measures, and minor repair projects. These may include: insulation, minor repairs to HVAC systems, windows, doors or refrigerators. electrical upgrades, repairs to walkways or ramps, & modifications to bring handicapped accessibility. PCS will adapt a plan according to the specific needs of each household. *This program is supported by a grant from the Texas Veterans Commission Fund for Veterans' Assistance. The Fund for Veterans' Assistance provides grants to organizations serving veterans and their families. Further information is available at <https://www.tvc.texas.gov>*



EITC & ACE'S EDUCATION

this program provides education and outreach support for applying for the Earned Income Tax Credit and provides training for understanding and overcoming Adverse Childhood Experiences. (ACE's)

HOW TO PARTICIPATE:

Call 806-372-2531 or email melissa.darsey@pcsvcs.org

WHO QUALIFIES:

Check EITC income guidelines at irs.gov

DETAILS: Education and support is available for individuals or groups. EITC is geared toward working people with low to moderate incomes. PCS will provide free tax prep services for those who apply for the EITC.



AmeriCorps
Seniors

RSVP The Retired Senior Volunteer Program enrolls, places, and provides support for volunteers, age 55+ in numerous non-profits.

HOW TO PARTICIPATE: There are many volunteer stations around the Panhandle Region. Those who want to volunteer may fill out an application on our website pcsvcs.org, call (806) 373-8389 or email kaitlin.mosley@pcsvcs.org

WHO QUALIFIES:

Those over the age of 55 living in the Texas Panhandle Region.

DETAILS: Volunteers utilize their experiences and skills to help their neighbors. Participants may choose to volunteer weekly or for short term projects. A list of volunteer stations are available on our website. *Volunteering through AmeriCorps Seniors includes free accidental insurance.*



EMERGENCY SOLUTIONS GRANT

The purpose of (ESG) is to assist individuals and families to quickly regain stability in permanent housing after experiencing a housing crisis or homelessness.

HOW TO PARTICIPATE:

Call 806-372-2531 or apply at www.pcsvcs.org

WHO QUALIFIES:

Those living in homelessness or trying to prevent homelessness.

DETAILS: This grant provides rapid rehousing and homeless prevention.



Programs and Resources

Our Mission is to work as a community leader and partner in the Texas Panhandle to change the lives of low-income people by bridging the gap from poverty to self-sufficiency.

The Community Action Promise Community Action changes peoples lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



1309 SW 8th Ave., Amarillo, TX 79101
www.pcsvcs.org (806) 372-2531
email: info@pcsvcs.org



TRANSPORTATION provides bus service in rural counties outside of Amarillo, including the top 26 counties of the Texas Panhandle.

HOW TO PARTICIPATE:

To schedule a ride call 800-800-6162 at least 24 hrs. in advance. Based upon availability the transportation department will schedule your ride.

WHO QUALIFIES: Any person may ride the bus.

DETAILS: We take clients to work, shopping & doctor appointments in their cities and from rural counties to Amarillo for visits and then home again. There is a small charge to ride the bus. Generally, inside your town to a destination in the same city, the cost is around \$2. A full list of prices are on our website.



FAMILY DEVELOPMENT uses a whole family approach to help families identify barriers to stability and create an individual plan of action.

HOW TO PARTICIPATE:

Call 806-372-2531 or your local PCS Service Center for a referral.

WHO QUALIFIES: Participants are below 125% U.S. Poverty Guidelines.

DETAILS: Family members connect with a Specialist at least once a month. They set family goals and then work together to eliminate barriers to success. Participants may receive help with education and employment. **Career Coaching** is part of this process as well. *For a family of 4, 125% of US Poverty Guidelines is approximately \$30,000.*



UTILITY ASSISTANCE helps keep families safe and healthy through initiatives that assist families with energy costs.

HOW TO PARTICIPATE: Call 1-855-459-3716 or apply online at www.pcsvcs.org when funding is available.

WHO QUALIFIES:

Client must have an outstanding utility bill(s); and have income less than 150% of U.S. Poverty guidelines.

DETAILS: Our staff's primary focus is to provide families and individuals with educational information to help reduce their utility costs, budget counseling to help manage utility bills, and provide relief financially.



HOUSING Our Housing Choice Voucher Program subsidizes housing costs, and allows low income people to select and live in quality housing.

HOW TO PARTICIPATE:

Apply online at www.pcsvcs.org

WHO QUALIFIES:

Must be over the age of 18 and meet income guidelines.

DETAILS: Families may apply when registration is open. Check our website for details. There is a waiting list for housing assistance. We also have vouchers available that are specific to Veterans and to foster youth who are aging out.



WEATHERIZATION The Weatherization Assistance Program (WAP) can help eligible families reduce energy consumption, heating, and cooling costs.

HOW TO PARTICIPATE: Call 806-372-2531 or your local service center or email: benita.sanmiguel@pcsvcs.org

WHO QUALIFIES:

Income eligibility is 150% of U.S. Poverty Guidelines. Participants are generally elderly, those who have a child(ren) under the age of 5, or have a high energy burden.

DETAILS: Home improvements may be made including adding insulation, updates to doors, windows, hvac units and major appliances. *A full assessment will be made by our weatherization team and specific improvements made based on their report.*



HOUSING PRESERVATION This grant helps make critical repairs to homes in rural areas with fewer than 5,000 people.

HOW TO PARTICIPATE:

Call 806-372-2531 or email benita.sanmiguel@pcsvcs.org

WHO QUALIFIES:

Low-income rural Americans.

DETAILS: This grant sponsors the repair and improvement of homes by government and nonprofit organizations. Landlords can also apply for this grant if they agree to rent their unit to low-income households.



Having trouble covering housing costs?

Serving the top 26
Counties of Texas

Offices in:

Amarillo
Borger
Childress
Clarendon
Dalhart
Dimmit
Dumas

Friona
Hereford
Pampa
Perryton
Shamrock
Tulia
Wellington

ARE YOU...

- ✓ RECENTLY HOMELESS
- ✓ FACING EVICTION
- ✓ FLEEING DOMESTIC VIOLENCE
- ✓ FORCED TO LIVE WITH FAMILY OR FRIENDS
- ✓ BEHIND ON MORTGAGE
- ✓ FACING FORECLOSURE

HAVE YOU...

- ✓ HAD A RECENT LOSS OF INCOME?
- ✓ EXPERIENCED A SUDDEN INCREASE IN BILLS?
- ✓ BEEN IMPACTED BY COVID-19?

If you have experienced any of the above you may qualify for assistance. Please call or visit the service center closest to you for more information.

Ask for Information on ESG

(Emergency Solutions Grant)
Can provide temporary assistance to prevent homelessness or regain housing stability.

TEMAP

(Texas Emergency Mortgage Assistance Program)

Can provide eligible families up to six months of mortgage assistance.

If you live inside the city limits of Amarillo, please contact the City of Amarillo.



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www.pcsvcs.org / 806-372-2531

TO SCHEDULE AN APPOINTMENT

CALL (TOLL FREE)

1-855-459-3716

OR VISIT

www.pcsvcs.org



2021 Utility Assistance

Required Documentation

➤ Please Arrive 15 minutes before your appointment to better assist you.

You **MUST** provide Citizenship **AND** Identity for **ALL** members of the home.

CITIZENSHIP

(The following is required for ALL members)

- ☐ U.S. Passport
- ☐ U.S. Birth Certificate
 - Hospital birth certificates or similar documents not accepted
- ☐ Certificate of Naturalization of U.S. Citizenship
- ☐ Immigration Status (at least 1 adult 18+ must be a U.S. Citizen)
 - Permanent Resident Card
 - Resident Alien Card
 - Similar Immigration Documents
- ☐ U.S. American Indian or Alaska Native Tribal enrollment or membership card with photo

IDENTITY

(The following is required for ALL members)

- ☐ For anyone 18 years of age or older
 - Government Issued Photo ID
- ☐ For anyone under 18 years of age
 - Shot records
 - School records with Photo

OTHER DOCUMENTS NEEDED IF APPLICABLE

- ☐ Social Security Cards or Numbers for ALL members of the home.

INCOME DOCUMENTATION

(The following is required for ALL members 18 years or older in the home)

- ☐ Check stubs
 - (all check stubs for weekly, bi-weekly or monthly wages for the last **30 DAYS** based on pay dates)
- ☐ Unemployment Benefit/Worker's Compensation
 - For unemployment the printed page from the **CLAIM AND PAYMENT STATUS** of your online log-in
- ☐ Social Security Awards Letter for 2021
 - Bank statements **NOT** accepted
- ☐ VA Retirement/Disability for 2021
- ☐ **CURRENT** Child Support Statement
- ☐ Any other Income
 - Self-employment wages
 - TANF for 2021
 - HUD Utility Reimbursement Check for current month
 - Private Pension Documents for 2021

UTILITY BILLS

(Please bring both of the utility bills for assistance if applicable)

- ☐ **CURRENT** Electric **AND** Gas Bill
 - Must include the applicant's name on the bill
 - Bill must be **UNPAID**.
 - Applicant must live at the service address listed on the bill
 - Must be the **ACTUAL BILL**. Screenshots from online portal **NOT** accepted.