



Commercial Policy – 02 March 2026

Dear Travel Trade Partners

Due to the ongoing force majeure circumstances, please find below the updated commercial policy applicable to eligible bookings.

WY Operational Update

- Flights to/from Asia, the Indian Sub-Continent (India, Bangladesh & Pakistan) and Europe (except Russia) continue to operate as scheduled.
- Flights within the GCC (except for RUH, JED, MED & TIF) & AMM remain suspended due airspace closure.

The WY standard Commercial Procedure – Fare Conditions for Operational Changes applies for any **IN-VOLUNTARY** changes.

The following VOLUNTARY REBOOK/REFUND options apply for guests ticketed for travel through 08 March:**

** = *flights not cancelled yet*

Date Changes

- Free date changes for departure until 29 March, original duration of stay may be preserved.
- Rebooking permitted in the ticketed or lowest available RBD in the same cabin.
- Change Fees waived.
- Add Endorsement, MAR26-1

Rerouting

- The existing value of unused coupons may be used towards the purchase of a new ticket to any destination worldwide.
- Change Fees waived.
- Reissue must be completed by 29 March.
- Add Endorsement, MAR26-1

Refund

- Full refunds permissible and can be processed via GDS.
- In case of partially unused tickets, please submit request via BSP Link.



The following VOLUNTARY REBOOK/REFUND options apply for guests ticketed for travel between 09 March & 15 March:

Date Changes

- Free date changes for departure until 29 March, original duration of stay may be preserved.
- Rebooking permitted in the ticketed or lowest available RBD in the same cabin.
- Change Fees waived.
- Add Endorsement, MAR26-1

Rerouting

- The existing value of unused coupons may be used towards the purchase of a new ticket to any destination worldwide.
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Groups

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- Change Fees waived.
- Add Endorsement, MAR26-1

EMD Issuance

An EMD (Group Deposit) for the combined value of all tickets may be issued towards future purchase.

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- In case of partially unused tickets, please submit request via BSP Link.

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