



Dear Partners,

Due to airspace restrictions in the Middle East and the recent developments in the region;

For tickets issued on or before 28 February 2026 for travel between 28 February 2026 – 12 March 2026 (inclusive) on our flights to/from Iran, Iraq, Lebanon, Jordan, United Arab Emirates, Kuwait, Qatar, Saudi Arabia (Riyadh and Dammam) and Bahrain, the following additional rights have been granted to our passengers.

Within the scope of these rights, you may process the relevant transactions via <https://agency.flypgs.com> until 31 March 2026.

For passengers holding tickets on the affected flights, the following additional rights are offered:

1. Full refund (no deduction)
2. Free conversion to open ticket
3. Free date change on the same route

The above-mentioned rights will be valid until 31 March 2026.

Our agencies may process transactions through their current reservation channels. For GDS transactions, kindly ensure that the relevant procedures are followed.

For your information.

Best regards,

PEGASUS AIRLINES