# **Right to Cancel – Consumer Contracts Regulations**

#### **IMPORTANT: Your 14-Day Right to Cancel & Waiver**

Under UK law (Consumer Contracts Regulations 2013), you have the right to cancel this contract within 14 days without giving any reason.

However, if you would like us to begin work immediately on your behalf, by making payment you are requesting us to start work straight away. This means you agree to waive your 14-day cancellation right once we have started work, as explained in our Terms and Conditions.

If you would like to retain your right to cancel and do NOT want us to begin work until the 14-day cooling-off period has expired, please complete and return the form below, or notify us by email, BEFORE making payment.

## **Model Cancellation / Delay Start Form**

To: onthemoov LTD, 2nd Floor Rear Office, 2 Weald Road, Brentwood, Essex, CM14 4SX Email: hello@onthemoov.co.uk

I/We hereby give notice that I/We wish to cancel or delay the start of my/our contract for conveyancing services with onthemoov LTD.

Please do not begin work on my/our file until the 14-day statutory cooling-off period has expired.

#### How to Use This Form:

• Only complete and send this form (or notify us by email) if you do NOT want us to

### begin work until your 14-day cooling-off period has ended.

• If you proceed to make payment without sending this form, we will begin work immediately and you will be waiving your right to cancel once work has commenced, as per our Terms and Conditions.