



PRIVATE FEE SCHEDULE

Effective 1st November 2025

At Elder Care Connect we take a personalised and caring approach to in-home support, focusing on the small details that make life at home more comfortable. You'll always know the cost of each service upfront, and we'll regularly check in to make sure our services continue to suit your needs. Our commitment is to provide clear, transparent and honest communication, so you feel informed and supported every step of the way. This fee schedule forms part of your private fee agreement with Elder Care Connect.

CLINICAL



Nursing Services Our nursing care provides exceptional, personalised care, ensuring you feel safe and well supported in managing your health. We offer comprehensive support tailored to your unique needs by our highly skilled nursing team ensuring the highest standard of care, promoting independence and well-being with compassion and expertise.

Registered Nurse	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$135	\$190	\$240	\$300	\$350
30 min	\$85	\$120	N/A	N/A	N/A
Enrolled Nurse	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$120	\$150	\$165	\$220	\$250
30 min	\$76	\$95	N/A	N/A	N/A

INDEPENDENCE



Personal Care Our personal care services are designed to support you with daily routines, and tasks such as bathing, dressing, grooming, and toileting, medication prompts, helping maintain independence and continence management. The core focus is always on delivering safe, effective, person-centered care tailored to individual needs. Our trained and compassionate carers provide assistance always respecting the client's comfort and preferences.

	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$80	\$110	\$140	\$180	\$225
30 min	\$60	N/A	N/A	N/A	N/A
15 min	\$40	N/A	N/A	N/A	N/A



Social Support and Community Engagement

Our trusted local Home Support workers are here to support you in a way that suits your lifestyle and culture. We take the time to understand your preferences—whether that means enjoying quiet companionship at home or staying active and engaged in the community through activities you enjoy. This can include digital education and support, accompanied activities or individual social support and assistance to maintain personal affairs.



	Mon-Fri 6am to 6pm	Mon-Fri 6pm to 8pm	Saturday	Sunday	Public Holiday
Individual Social Support	\$80	\$110	\$140	\$180	\$225
Accompanied Activities (incl 10kms travel)	\$100	\$120	\$140	\$180	\$230
Assistance to Maintain Personal Affairs	\$80	\$110	N/A	N/A	N/A
Digital Education and Support	Prices available on request				



Respite

Our in-home respite service is designed to offer caregivers a well-deserved break while ensuring your loved one receives compassionate and professional care. Our skilled caregivers provide personalised support in the comfort of your home, including assistance with daily activities, companionship, and any specific needs your loved one may have. This service not only provides caregivers with a chance to recharge but also ensures that your loved one is cared for with the highest level of attention and kindness.

Rates	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$80	\$110	\$140	\$180	\$225



Transport

Our transport service is designed to provide you with safe, reliable, and comfortable transportation tailored to your needs. Whether it's attending appointments, running errands, or enjoying social outings, we ensure punctuality, comfort, and a friendly experience. Our vehicles are well-maintained, and our drivers are courteous and professional, making every journey a pleasant one. Price is charged per one – way trip.

	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Direct Transport (car and driver) <10kms	\$40	Price Available On Request			
Direct Transport (car and driver) 10-20kms	\$60	Price Available On Request			
Direct transport (Car and driver) >50kms	\$85	Price Available On Request			
Direct transport (Car and driver) <50kms	Price Available On Request				
Indirect Transport (taxi or rideshare voucher)	Price Available On Request				



Assistive Technology and Home Modifications We specialise in arranging assistive technology, equipment, and home modifications to enhance your comfort and safety at home. Our dedicated team of care partners will make sure everything runs seamlessly, and we'll always confirm and agree on pricing with you before finalising any purchases.



Rates Per Hour	
Assistive Technology	Price Available on Request
Home Modifications	

EVERYDAY LIVING



Cleaning Our cleaning and household tasks service is designed to keep your home fresh, comfortable, and well-maintained. We handle a wide range of tasks, including dusting, vacuuming, mopping, laundry, and general tidying up, all tailored to your preferences and needs. Our goal is to create a welcoming and harmonious environment, allowing you to focus on what matters most to you.

	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$80	Price Available On Request			
30 min	\$60	Price Available On Request			



Shopping Assistance Our shopping assistance service is dedicated to making your errands effortless and enjoyable. We offer personalised support tailored to your needs, including creating shopping lists, selecting quality products, and ensuring that all items meet your preferences and dietary requirements. Whether it's groceries, household essentials, or special treats, we handle everything with care and efficiency, ensuring a seamless experience and more time for you to enjoy the things you love. This service includes travel to your local shopping Centre.

	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate (incl 10kms)	\$80	Price Available On Request			



Home Maintenance and Repairs

Our home maintenance services are designed to keep your home safe, comfortable, and well-maintained and enhance the beauty and serenity of your outdoor space. Our reliable team ensures your home remains in good condition, helping to prevent small issues from becoming bigger problems. Our goal is to maintain your home's exterior to ensure it is as welcoming as the interior.



	Mon-Fri 8am to 4pm	Mon-Fri 4am to 8pm	Saturday	Sunday	Public Holiday
Gardening – whipper snipper, blowing and mowing	\$80	N/A	Price Available On Request		
Gardening – hedging, weeding, trimming, removal of green waste	\$130	N/A	Price Available On Request		
Handyman minor repairs – eg light bulbs, smoke alarm battery replacement, hinges	\$80	N/A	Price Available On Request		
Expenses For Home Maintenance and Repairs – eg window cleaning, water blasting, gutter cleans & solar panel cleans	\$130	N/A	Price Available On Request		



Cooking and Meal Preparation Our cooking and meal preparation service is designed to bring delicious, nutritious, and personalised meals right to your table. We cater to your dietary preferences and needs, ensuring every meal is both tasty and wholesome. From planning and shopping for the freshest ingredients to cooking and portioning meals, we take care of everything, allowing you to enjoy healthy, home-cooked meals that make daily life more comfortable.

Rates	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$80	Price Available On Request			

Care Management

Our care management service provides personalised support to navigate the aged care journey with confidence. Our Care Partners can support you with applying for Government funded aged care, coordinating and monitoring care services and advocating on your behalf.

Rates	Mon-Fri 8am to 4pm	Mon-Fri 4pm to 8pm	Saturday	Sunday	Public Holiday
Hourly Rate	\$130	N/A	N/A	N/A	N/A



Overnight Sleepover Our overnight sleepover service provides you with

peace of mind and round-the-clock support in the comfort of your own home. Our compassionate and professional qualified carers stay overnight to ensure your safety, comfort, and well-being. This service includes assistance with nighttime routines including medication prompting, and any other support you may need. Please contact us for a quote.



Additional Information

- This fee schedule is correct at the time of printing and valid from 1 November 2025. Prices are in Australian dollars and are subject to change. Prices are reviewed and updated periodically and at least annually each July. Clients are given reasonable notice of any changes to prices. All prices exclude GST. GST will be applied to customer funded services.
- The fee schedule should be read together with your Agreement with us.
- Hourly rates are inclusive of employee wages, supplier charges and indirect costs such as administration and transit time.
- Our standard hours are Monday to Friday 8am – 4pm.
- Unless otherwise stated, time is billed at 60 minutes, then 30 minute increments after that.
- Registered nurse and individual support services are billed at 60 minutes, then 30 minute increments after that.
- Cancellation Policy: The notice period for cancellations to a scheduled service is 48 hours (two business days). A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 48 hours' notice or the customer is not at home at the time scheduled. If the client rejects the offer of a suitably, qualified compatible alternate worker and therefore cancels the service with less than 48 hours' notice, the full cost of the scheduled service will be billed.

Elder Care Connect Pty Ltd ABN: 62 680 480 693