



CrisceliaLooi Referral & Rewards Program

Terms & Conditions

By participating in the **CrisceliaLooi Enterprise Referral & Rewards Program**, you agree to the following terms and conditions:

1. Membership & Eligibility

- The Program is open to all registered CrisceliaLooi members.
- Membership is free and available upon signing up through our official website or app.
- Each individual may hold only one CrisceliaLooi Rewards account.

2. Earning Points

- Members will receive **20 Welcome Points** upon successful sign-up.
- An additional **100 Bonus Points** will be awarded after completing your **first purchase or rental**.
- Points are earned at a standard rate of **\$1 = 1 Point** on eligible transactions.
- Points will only be granted after payment is successfully completed and confirmed.

3. Redemption of Points

- Points can be redeemed at the rate of **100 Points = \$2.50** towards eligible purchases.
- Redemption is subject to availability and applicable restrictions at the time of purchase.
- Points have no cash value and cannot be exchanged for cash.
- Points are strictly non-transferable between accounts.

4. Referral Rewards

- Referral points will be awarded only when the referred customer successfully completes payment.
- CrisceliaLooi reserves the right to verify the validity of referrals before awarding points.

5. Expiry & Forfeiture

- Points expire **24 months** after they are awarded if not used.
- Any unused points at the time of account closure, termination, or program discontinuation will be forfeited.

6. General Conditions

- CrisceliaLooi reserves the right to amend, suspend, or terminate the Program or these Terms & Conditions at any time without prior notice.
- Fraudulent, abusive, or improper participation in the Program may result in forfeiture of points and account suspension.
- CrisceliaLooi decision on all matters relating to the Program shall be final.

Store Policies – Rental Terms & Conditions

1. Installation Fee

- A one-time installation fee of **\$280** will be charged for all rental units.
- This fee is non-refundable once installation has been completed.

2. Cancellations After Installation

- If you choose to cancel your rental after installation, CrisceliaLooi will not be responsible for restoring the site to its original condition.
- This includes, but is not limited to, wall/fixture holes, drilling marks, or any structural modifications made during installation.

3. General Conditions

- By proceeding with your rental and installation, you acknowledge and agree to these terms.
- CrisceliaLooi reserves the right to amend these policies without prior notice.