

SDSULiving

Tenant Move-out Guide and FAQ

Be Sure to Cancel your recurring payments.

Last month's rent is prorated and will be available on the 1st of your move-out month.

How to complete your move out:

- A lockbox should be located on the exterior of your house (text to ask for the code if unsure)
- ONE key should be placed in the lockbox. All other keys and garage/gate clickers should be left in a kitchen drawer
- Move out by 11am on the date indicated on your lease
- You MUST text us as the last person is vacating the property
- IF you all move out early please make sure to text us when the last person is out

When is the security deposit refunded?

Security deposit is fully refundable within 21 days after possession is given back to the landlord, less any damages or deficiencies.

To whom will the check be payable to?

The check will be payable to all the tenants which means you all must be present to cash it. All/most groups prefer the check payable to one specific tenant. Please fill out the addendum sent to you and delivered to you in hard copy. If we do not receive a filled out copy of the addendum, directing to one tenant, then the check will be made payable to ALL current tenants on the lease.

What might we be charged for?

Tenants are entitled to normal wear and tear. Property that is damaged will be charged to the security deposit. Often tenants attempt to make repairs themselves however they are not completed with proper workmanship and then we have to re-do the repair. For example, hole in the wall, larger than a quarter, could require drywall repair, tenants have the right to repair themselves but often repair incorrectly. Cleaning is the most common charge. The house must be as clean as when the lease started, almost all groups choose to not clean and let our vendor do the cleaning. This assures it will be cleaned the same way. The charge is passed directly to the tenants deposit with no markup. There is no set cleaning fee, it's based on the vendor's time. City trash bins must be emptied or you may risk a charge for us to dump. If you leave anything in the house the cost of dumping will be charged to the security deposit.