



## Field Service Engineers

iM Med is recruiting for up to 4 Field Service Engineers with either Endoscopy and/or SSD experience to support us in servicing both new and existing contracts, predominantly in the South of England.

iM Med is the trusted decontamination specialist prioritising service excellence, quality products and customer choice, enabling healthcare providers to focus on patient safety. We provide a complete decontamination strategy including an extensive portfolio of decontamination products, solutions and services; including equipment, technical services, consumables and compliance support. We are committed to our mission to provide excellence, quality and choice; and are proud of the team we have built to help us deliver this mission. The role of Field Service Engineer is an excellent opportunity to join this highly committed team in a company that values our employees and holds quality at the heart of everything we do.

Training will be provided. However, as we have recently been awarded a number of new contracts we are particularly interested in Field Service Engineers with relevant industry experience and qualifications. Familiarity with Sterilisers and/or Washer Disinfectors is highly advantageous, as is a working knowledge of working within a healthcare decontamination environment. The Field Service Engineer role will involve Installations, Commissioning and planned and reactive maintenance equipment/Sterilisers in Endoscopy and/or Sterile Services departments in London, Greater London and the South East/South West (depending on experience and home location). The Field Service Engineer will also be responsible for delivering technical support, managing service requests, and troubleshooting to ensure smooth-running of equipment at our customer sites.

However, if you don't yet have the qualifications or experience but are interested in pursuing a career in the field of field service within decontamination we would be interested in hearing from you. We have a comprehensive training programme for individuals from outside the industry and work closely with industry training providers.

We are particularly interested in applicants with the following:

- Experience diagnosing and resolving technical problems on complex electro-mechanical equipment

- Relevant industry qualifications
- Experience with maintaining and servicing within a regulated industry environment
- Excellent communication skills
- A team player with proactive and flexible approach to their work
- Ability to multitask effectively and prioritise work based on customer needs
- Strong analytical skills, with an eye for detail
- Experience in the medical device industry is a plus

We offer an excellent benefits package and are committed to ongoing skills development. If the Field Service Engineer role sounds like a good fit, please forward your CV today. If your experience matches our criteria you will be contacted to arrange an informal telephone conversation in the first instance, with the next stage involving a more formal interview and skills competency test.

**If you would like to apply, please email your CV to [hr@im-med.com](mailto:hr@im-med.com) or call 01223 440 475 if you would like to discuss this roll.**