

REAL-WORLD INSIGHT. PRACTICAL TOOLS. MEANINGFUL ACTION.

What Leaders Gain

- Clearer, more confident communication
- Stronger emotional intelligence under pressure
- More effective handling of difficult conversations
- Greater team accountability and follow-through
- Increased confidence in leadership presence
- Practical strategies that drive lasting behavior change

CHRISTINA GRAHAM

A dynamic catalyst for leaders ready to turn insight into action.



AVAILABLE FOR: IN-PERSON • VIRTUAL • HYBRID | BASED IN CEDAR RAPIDS, IA

TOPICS & EXPERTISE

- Emotional Intelligence
- Difficult Conversations
- Building Teams That Deliver
- Train the Trainer
- Culture by Design
- The Customer Conversation
- Communicate with Confidence
- The Service Mindset



Whether you are an emerging, advancing, or experienced leader, Christina's programs provide practical tools to strengthen communication, navigate challenges, and lead with confidence. Through engaging, real-world learning experiences, and practical strategies, she helps you turn insight into action and drive meaningful, lasting results.

Reach out today!

Christina Graham, MBA

Customer Service Training & Facilitation Specialist

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WHEN TRAINING IS MOST VALUABLE

- Navigating difficult conversations with clarity and confidence
- Strengthening communication across teams and roles
- Building emotional intelligence for real-world leadership
- Creating accountability and follow-through within teams
- Turning learning into consistent, daily action
- Leading change and shaping a strong, intentional culture



ABOUT CHRISTINA

Christina Graham is a seasoned Learning & Development professional with over 20 years of experience helping organizations turn learning into meaningful action. Known for her engaging, high-energy facilitation style, she creates dynamic learning experiences that connect on both a practical and human level.

With a background in instructional design, facilitation, and training strategy, Christina has led large-scale learning initiatives, developed engaging virtual and in-person courses, and coached trainers to maximize impact. She is skilled in curriculum design, process simplification, and quality assurance, crafting effective learning experiences that drive measurable results.

As part of The Peerman Group, Christina is dedicated to delivering experiences that inspire growth, elevate performance, and leave a lasting impression.

A steady partner in your leadership journey.



About the Peerman Group



The Peerman Group helps people learn so organizations can grow, adapt, and thrive in rapidly changing environments. As workplaces continue to evolve through uncertainty, emerging technologies, and shifting expectations, we help organizations strengthen the human skills needed to lead well through change.

We offer leadership development, strategic facilitation, and practical learning experiences, online and in person.

Let's create a plan to help your people lead, adapt, and stay ready in a changing world.

Reach out today!