

Making the Right Choice for Your Loved One



**Richmond Home
Need Services, Inc.**

Serving Our Communities Since 1971

When seeking home health care, choose a licensed agency for comprehensive services provided by trained, certified and insured professionals. Unlike private hires, licensed agencies offer consistent, reliable, and personized care tailored to your needs.

Make an informed choice—contact Richmond Home Need Services today!

The Agency Advantage: Peace of Mind for Your Family

- **Professionally Vetted Caregivers:**
Agencies screen, train, and certify staff, including criminal background checks, ensuring care from trusted professionals.
- **Reliable Backup & Emergency Coverage:**
Agencies provide replacement caregivers if your regular one is unavailable, and have policies to address emergencies.
- **No Administrative Hassles:**
The agency manages all contracts, schedules, payroll, taxes, and insurance, freeing you from employer responsibilities.
- **Accountability & Protection:**
Agencies are covered by liability and worker's compensation insurance, adhering to industry standards.
- **The Agency Standard:**
Agencies adhere to strict standards of care, developing individualized care plans and ensuring their implementation through ongoing quality improvement. They also meet specific training and licensing requirements for all caregivers.

The Private Hire Path: More Responsibility for You

- **Significant Time & Effort:**
Requires personal interviews, background checks, training, and ongoing management.
- **Employer Responsibilities:**
You become the employer, responsible for all compliance, documentation, oversight, payroll, taxes, and insurance.
- **Limited Backups:**
Few or no options for replacements if your caregiver is unavailable.
- **Potential for Liability:**
You need separate insurance coverage and could be held personally liable for any incidents.
- **Private Hire:**
Lacks the certified training, and consistent quality oversight that agencies provide; placing the full responsibility for managing caregivers on you, as an employer.

Richmond Home Need Services, Inc., licensed by the New York State Department of Health, has been providing quality Home Care Services for over 50 years throughout all five boroughs of New York City.



www.homecareny.com

4456 Amboy Road
2nd floor
Staten Island, NY 10312
718-987-8400