Willow Award

EXCELLENCE IN END-OF-LIFE CARE

8/19/2025

Dear Willow Award,

Alzheimer's is brutal. Once your loved one starts to progress in their disease. It takes a village to help care for them. I wanted to acknowledge a very important part of my village on this journey, April Mandeville.

When we made the difficult decision to move dad into memory care we were nervous and fearful of what the future might hold. I was particularly concerned because I was a long distance caregiver and being so far away felt challenging.

April was there from Day One, providing support, compassion, and a sympathetic ear. She allowed me to vent to her, cry, be upset, scared, and everything in between. All the while her gentle and calm spirit helped me to have some peace and know that dad was an excellent hands.

April is not only a wonderful RN and the director of nursing at Crestview, but I have seen her work long hours on the memory care unit all in service to the precious souls that reside there.

I would like to nominate April Mandeville for the Willow award for excellence at end of life care. She was with me and my precious father to the very end and shed tears with me upon his passing. I'm forever in her debt.

Sincerely, Kristy Woods

Daughter of the late Billy Woods