



For over 50 Years, a Tradition in Quality Care Services for Seniors

“Do not cast me away when I am old;
do not forsake me when my strength is gone.” Psalm 71:9

Skilled Nursing Visit and Communication Information

Please read carefully before scheduling!

To Visit In Person, Inside a Resident’s Room:

- Visits must occur in a designated space (Resident room, designated indoor location, or outdoors).
- Each Resident may have up to 3 visitors (this includes children) per appointment.
- Visitors may not move around or spend time in any other parts of the facility.
 - The entire visit must be completed in the same location once the visit has started.
- Residents may not share designated spaces during visits, they must be conducted separately.
 - If multiple Residents residing in the same room have visits scheduled at the same time, the visitor who scheduled their appointment first will be given priority to choose visit location.
 - Residents who are unable to leave their room because of medical reasons such as remaining in bed or in isolation will have priority for access to the room.
 - Alternative visit locations include our Skilled Nursing or Covenant Center Patios, a separate unoccupied Resident Room, the Business Lobby area, or outside the facility for wheelchair walks around the facility grounds.
- Visits must be scheduled in advance using our online scheduling system, will be 45 minutes in duration, and loosely moderated. May schedule up to 2 appointments back-to-back to enjoy an hour visit if available.
- Visitors may choose from available appointment times offered 7 days a week between 10:00am to 6:00pm.
- **Masks must be worn by all visitors the entire visit.**
- Visitors may not consume food or drink during the visit as visitors must be masked at all times.
- Visitors will be screened upon arrival and must complete and sign a Visitor Informed Consent and Assumption of Risk Form.
- **Check in for the appointment at North Station Entrance**
 - This is the 2nd set of doors on your left after entering through the parking gate off of 183rd St. (*the gate code will be the current 2 digit month and the 2 digit year. For example, in June, it's 0621, in July it will be 0721 and so on*). If you have trouble locating this entrance, please call 562-865-5218.
- **Visits MUST BE scheduled using our online scheduling system.** The direct link to schedule: <https://artesiachristian.as.me/SNFinroomvisits>. This information is also available on our facility’s website at achome.org.

Social Distanced, Patio Visits (only offered when a positive Covid Case is reported):

- Must be scheduled in advanced using our online scheduling system:
<https://artesiachristian.as.me/sociallydistancedpatiovisit>
- Vaccinated and non-vaccinated visitors are welcome, no test required.
- Up to 2 visitors are permitted, no splitting appointments.
- Visits will be 30 minutes long to provide more availability for appointments, but you may schedule up to 2 appointments back-to-back to enjoy an hour visit if available.
- No food or drink may be consumed during the visit as both the Resident and visitors must be masked at all times.
- No physical contact is permitted as social distancing must be maintained

Alternative Communication Options Available:

- Families may schedule assistance with the following alternative communication options: assisted phone calls, video Calls, and window visits.
- To schedule, follow this link: <https://artesiachristian.as.me/achskilled> or to schedule with a Resident residing in Covenant Center, use this link: <https://artesiachristian.as.me/achccu>

If you have any questions or concerns, please contact Mary Jane Neri at maryjn@achome.org or at 562-865-5210.