

Artesia Christian Home, Inc.
Board of Directors' Meeting – Agenda
Tuesday October 28th, 2025
4:00 PM

In Person & Zoom
ZOOM ID CODE: 371-575-8625
PASSWORD-ACH

- I. Opening Prayer & Devotions- Rob Verhoeven
- II. Roll Call –Steve Ornee
- III. Minutes of September 23rd, 2025
- IV. Committee Reports
 - A. Finance Report- Pat Henry
 - B. Promotions Report
- V. Executive Director Report
- VI. Old Business
- VII. New Business
 - A. Information Only: Tom Tuning was nominated and voted in by Resident Association to be the new Resident Representative on the Board.
 - B. Next MEETINGS
 - 1. November 6th, 2025; Annual Society Meeting & Dinner- 5:30 doors open. Please RSVP**
 - 2. November 12th, 2025; Promotions Committee-Noon**
 - 3. November 25th, 2025; 3 pm Finance & 4 pm Board**
 - 4. December 2nd, 2025, Christmas Board Dinner- Memory Care Activity Room 5:30**
 - 5. December 6th, 2025, Christmas Market CARE FUND Fundraiser**
- VIII. Closing Prayer – Rob Verhoeven

Artesia Christian Home, Inc.
Minutes from the Board of Directors' Meeting
4:00 PM, September 23rd, 2025 - ACH Conference Room, Artesia, California



I. Call to Order - by K. Solomon at 4:00 PM. B. Zondervan opened with a devotion and prayer.

II. Roll Call - 12 Board Members: 10 present (7 needed for quorum)

Staff

✓ Robin Brouwer ('26)	✓ Steven Ornee ('27-2) - Sect.	① Randy Van Essen ('25-2)	✓ M. Robison
✓ T. Slegers ('25)	✓ Ken Solomon ('27-2) - Pres.	✓ S. Van Lant ('27-2) - Treas.	✓ P. Henry
✓ Bob Hultgrien ('26)	✓ Bob Struiksmā ('27)	① Rob Verhoeven ('26)	C. Levi
✓ Sondi Oldenburger ('26)*	✓ Terry Van Dyk ('25) - VP	✓ Barbara Zondervan ('26)	✓ A. Walsh
① = Informed absence * = Voting residential rep.		Non-Voting Res. Rep.	Rosie Verhoeve ('26)
✓ = Present (##-2) = last year of term/2nd consecutive term			

III. Minutes Approval - Motion to approve the July 22, 2025 meeting minutes.

Motion Passed

IV. Committee Reports

- A. Finance committee July 22, 2025 meeting minutes submitted.
- B. Promotion committee May 14, 2025 meeting minutes submitted.

V. Executive Reports - oral summaries given, written reports submitted

- A. Financial Operations - P. Henry
- B. Executive Director - M. Robison
- C. Skilled Nursing - M. Robison
- D. Residential Services - A. Walsh
- E. Community Relations - M. Robison
- F. Facilities - M. Robison

VI. Old Business - Board membership status

Motion Passed

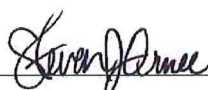
- A. T. Van Dyk will stand to serve a second term.
- B. T. Slegers will stand to serve 2 years. He is currently serving as a Board approved replacement.
- C. Sharon Stephens, Trinity CRC will stand to serve.

VII. Calendar

Promotions	Wednesday, Oct 8th	Noon via Zoom
Finance / Board	Tuesday, Oct. 28th	3PM/4PM
Annual Society Dinner & Meeting	Thursday, Nov 6 th	
Board Christmas Dinner	Tuesday, Dec. 2 nd	Memory Care Activity Rm
Christmas Market	Saturday, Dec 6 th	

VIII. At 5:10PM a motion to adjourn was made and B. Zondervan closed with prayer.

Motion Passed.


 Steven Ornee, Secretary of the Board

 Date of Approval

Artesia Christian Home, Inc.
Finance Committee Meeting Minutes
Tuesday, September 23, 2025

- I. Sandy Van Lant opened the meeting in prayer at 3:00 PM
- II. **Board Members present:** Sandy Van Lant, Tim Slegers, Ken Solomon, Terry Van Dyk, Rob Verhoeven
Staff present: Executive Director – Michelle Robison, Controller – Patricia Henry.
Absent: None
- III. The Minutes of July 22, 2025, Finance Committee meeting, were reviewed and approved.
- IV. NEW BUSINESS
 - A. Funds in the amount of \$750k were transferred from investments to fund lawsuit. Settlement to be approved November 16, 2025.
 - B. Two (2) CDs are maturing and will be reinvested in Treasury bills for the short term.
 - C. Health Insurance renewal rate came in at 9% which is lower than the original quote of 14.5%.
- V. MONTHLY REPORTS for May through July 2025 were distributed for review:
 - A. **Payroll Review:** Payroll reports for 5/9/2025 (6.75% OT & 6.75% Holiday OT), for 5/23/2025 (6.85% OT & 6.85% Holiday OT), for 6/6/2025 (4.67% OT & 11.15% Holiday OT), 6/20/2025 (5.49% OT & 5.49% Holiday OT), for 7/3/2025 (5.57% OT & 5.57% Holiday OT), for 7/18/2025 (5.45% OT & 11.48% Holiday OT) and for 8/1/2025 (6.37% OT & 6.37% Holiday OT).
 - B. **Reviewed report on Extraordinary Expenses for the months of May through July 2025.**
 - C. **Reviewed Census by Month Report through July 2025 for the fiscal year.**
 - D. **Operations Reports for May through July 2025 month-end were reviewed.**
Year to date totals are:
 - 1. **Skilled Nursing July 2025 income:** \$140,657; **FY 2025 loss:** \$960,328.
 - 2. **Assisted Living July 2025 income:** \$11,871; **FY 2025 loss:** \$35,791.
 - 3. **Independent Living July 2025 income:** \$21,897; **FY 2025 income:** \$182,217.
 - 4. **Memory Care July 2025 loss:** \$1,465; **FY 2025 loss:** \$78,018.
 - 5. **ACH Operations total: July 2025 gain:** \$217,083; **FY 2025 loss of:** \$450,690.
 - 6. **ACH Non-operating Summary:** For **July 2025** the total **Facility Non-Operating Income** (including interest, dividend income, donations, grant income and depreciation) was \$76,594 **FY 2025 Non-Operating Gain** of \$2,268,585.
 - 7. **ACH total: July 2025 reported gain** of \$293,678; **FY 2025 gain of:** \$1,817,895.

E. Balance Sheet for **7-31-2025** total assets (and liabilities and equity) of \$16,076,871.

F. Accounts Receivable – Balance due as of **7-31-2025** was \$1,112,320

G. Accounts Receivable Aging Report reviewed accounts over 30 days past due for the months of May through July 2025.

H. Summary of Cash & Investments as of **7-31-2025** was \$4,726,027.

I. Investment Summary showed a return -12.74% through the second quarter of 2025.

VI. Adjournment – The meeting was adjourned at 3:55 PM. Next Meeting October 28, 2025 @3:00 PM.

Respectfully submitted by Ken Solomon

Artesia Christian Home, Inc.
Actual vs Budget Statement of Operations - Summary
August 31, 2025

	Current Actual	Current Budget	Variance	YTD Actual	YTD Budget	Variance
Operating Revenue						
Medicare A	91,765.24	68,095.00	23,670.24	944,163.77	749,045.00	195,118.77
Medicare B	7,325.87	0.00	7,325.87	38,784.34	0.00	38,784.34
MediCal	430,929.09	332,150.00	98,779.09	4,748,584.90	3,653,650.00	1,094,934.90
Commercial Insurance	23,534.81	36,217.00	(12,682.19)	508,445.29	398,387.00	110,058.29
Private	754,716.18	857,921.00	(103,204.82)	8,278,073.08	9,437,131.00	(1,159,057.92)
Other Ancillary Revenue	9,583.76	0.00	9,583.76	131,742.90	0.00	131,742.90
Total Operating Revenue	\$ 1,317,854.95	\$ 1,294,383.00	\$ 23,471.95	\$ 14,649,794.28	\$ 14,238,213.00	\$ 411,581.28
Operating Expense						
Nursing & Residential Services	601,857.04	590,064.43	(11,792.61)	6,792,972.07	6,490,708.73	(302,263.34)
Facilities	116,143.51	100,393.85	(15,749.66)	1,135,841.70	1,104,332.35	(31,509.35)
Housekeeping Services	42,686.70	51,338.82	8,652.12	486,251.30	564,727.02	78,475.72
Laundry Services	19,654.98	22,402.38	2,747.40	240,667.26	246,426.18	5,758.92
Dining Services	200,263.20	188,979.93	(11,283.27)	2,097,766.24	2,078,779.23	(18,987.01)
Social Services & Life Enrichment	76,916.00	73,116.77	(3,799.23)	863,792.85	804,284.47	(59,508.38)
Staff Development	14,302.67	11,531.99	(2,770.68)	129,774.82	126,851.89	(2,922.93)
General & Administrative	216,918.69	213,071.58	(3,847.11)	2,698,093.21	2,343,787.38	(354,305.83)
Property Expenses	8,801.17	9,897.79	1,096.62	98,268.10	108,875.69	10,607.59
Other Expenses	0.00	0.00	0.00	1,799.47	0.00	(1,799.47)
Ancillary Expenses	40,423.59	42,424.37	2,000.78	575,369.79	466,668.07	(108,701.72)
Total Operating Expense	\$ 1,337,967.55	\$ 1,303,221.91	\$ (34,745.64)	\$ 15,120,596.81	\$ 14,335,441.01	\$ (785,155.80)
Net Operating	\$ (20,112.60)	\$ (8,838.91)	\$ (11,273.69)	\$ (470,802.53)	\$ (97,228.01)	\$ (373,574.52)
Non-Operating						
Extraordinary Items	233.09	0.00	233.09	2,149,335.59	0.00	2,149,335.59
Interest & Dividends	1,844.64	0.00	1,844.64	20,950.93	0.00	20,950.93
Donations	52,529.44	0.00	52,529.44	594,135.65	0.00	594,135.65
Depreciation Expense	(44,123.00)	0.00	(44,123.00)	(485,353.00)	0.00	(485,353.00)
Total Non-Operating	\$ 10,484.17	\$ 0.00	\$ 10,484.17	\$ 2,279,069.17	\$ 0.00	\$ 2,279,069.17
Net Income (Loss)	\$ (9,628.43)	\$ (8,838.91)	\$ (789.52)	\$ 1,808,266.64	\$ (97,228.01)	\$ 1,905,494.65

Artesia Christian Home, Inc.
Balance Sheet
August 31, 2025

Assets

Current Assets

Cash	1,188,927.33
Accounts Receivable	1,026,407.54
Prepaid Expenses	207,594.12
Total Current Assets	\$ 2,422,928.99

Fixed Assets

Land	1,216,888.94
Building & Improvements	14,769,977.02
Furniture Fixtures & Equipment	2,915,811.69
Work In Progress	44,013.59
Accumulated Depreciation	(9,086,505.00)
Total Fixed Assets	\$ 9,860,186.24

Other Assets

Investments	3,484,837.50
Total Other Assets	\$ 3,484,837.50
Total Assets	\$ 15,767,952.73

Liabilities and Equity

Current Liabilities

Accounts Payable	631,223.07
Accrued Salaries & Benefits	521,679.52
Other Liabilities	589.20
Total Current Liabilities	\$ 1,153,491.79
Total Liabilities	\$ 1,153,491.79

Equity

Equity	12,806,194.30
Net Income (Loss)	\$ 1,808,266.64
Total Equity	\$ 14,614,460.94
Total Liabilities and Equity	\$ 15,767,952.73

**Artesia Christian Home, Inc.
Cash & Investments Summary**

Financial Institution	Account	As of	As of
		07/31/2025	08/31/2025
Schwab	CCRC Liquid Reserve Requirement by Dept of Social Services as of 1/30/2025	\$ 348,600	\$ 348,600
Schwab	Unemployment Fund Reserve	150,000	150,000
Schwab	Operating / Building Repairs / Emergencies Funds	2,986,238	2,986,238
	Investments Total	3,484,838	3,484,838
		As of	As of
		07/31/2025	08/31/2025
Citizens Business Bank	General Account	260,577	98,247
Citizens Business Bank	Money Market Account- Reserves for Payroll & Operations	852,818	954,663
Citizens Business Bank	Business Savings - Reserve Required for Line of Credit	111,020	111,020
Bank of America	Pegboard Account	16,774	16,774
	Cash Total	1,241,189	1,180,704
Total		\$ 4,726,027	\$ 4,665,542

Donation Information		YTD 07/31/20	YTD 08/31/2025
	C.A.R.E. Fund	\$ 385,414	\$ 394,258
	General Fund	19,530	25,224
	Special Fund	136,662	174,653
	Total Donations	\$ 541,606	\$ 594,135

Artesia Christian Home, Inc.
Investment Account Balance

Date	Market Value	Month to Month Change	Cumulative Change from 1/1	Cummulative Return*
1/31/2025	2,274,543			
3/31/2025	1,856,842	(417,701)	(417,701)	-0.78%
6/30/2025	3,484,838	1,627,996	1,210,295	-12.74%

*Data from Schwab/RAI Quarterly Statements

*03/10/2025 Moved (\$400,000) from investment account to general account

* 06 25/2025 Transferred \$1,500,000 from General Acct related to ERC Refund

ACH Promotions Committee Meeting, October 8, 2025

In attendance: Kristin Cramer, Eden Escobedo, Robin Brouwer, Bob Hultgrien, Barb Zondervan, and Michelle Robison. Sandy Van Lant was absent with notice.

Opening Prayer: Robin Brouwer

Approval of Minutes from September 10, 2025 – approved

Google/Online Ads: Google searches: 3,042 views, 261 clicks (click-through rate of 8.58% - excellent!)
Side ads: 134,000 views, 87 clicks. 18 conversions and 64 calls. Increased ad budget is improving our exposure.

Census: Memory care - 25 (2 female shared and 1 male shared available); Skilled Nursing – 54;
Independent Living – Full; Asst. Living – 57 (3 North studios, 3 South 1-
bedrooms available).

NEW BUSINESS:

- Bethany CRC Church Outing - Nov. 11 (Veterans Day)
- Kristin to speak at Cerritos Optimist Club on Oct. 9
- Leading Age is sponsoring 40 girls from St. Joseph HS to visit ACH to learn about career opportunities
- Working on a date to speak at Cerritos Senior Center (probably early 2026)
- Lunch & Learn scheduled for November 13
- Scheduled Giving Tuesday campaign, Hanging of the Green, and Auxiliary Christmas Tea (see Calendar below for dates)
- Employee Spirit Week: Dec. 8-12 Board members invited to come on Dec. 12 from 10 a.m. - 1 p.m. for Victor's Tacos.
- Signed up with Metricool social media management app (free version to start). Used to schedule social media posts to be sent out across all platforms and lets us see what up to 5 competitors are posting. \$18/month paid version would include posting to LinkedIn as well as additional collaboration.
- New merchandise will be added to our Bonfire storefront - mugs, hats, water bottles, etc. Leftover maroon ACH shirts will be offered for sale at the Christmas Market.
- Discussed possibility of expanding part-time driver budget (for SNF) to full time in order to make transportation available for AL residents (for example, to visit loved one in Memory Care)

OLD BUSINESS:

- Monthly Giving Campaign: Access at <https://www.givebutter.com/ACH-CAREfund> Mailchimp email sent on Sept. 17 - received \$200 from this email.
- Confusion to Clarity Seminar (Mark Tigchelaar): 15 people in attendance.
- Christmas Market: Currently have 13 vendors signed up; \$1,096 raised to date. Have 2 signed up for entertainment. Seeking more vendors, supporters, and volunteers. Barb will hand out flyers to vendors at Harvest Festival.

- Welcome Home CRM program: So far, a great timesaver; making follow-up with interested parties much easier.
- Information sent to churches for bulletin inclusion re: Society Meeting, Lunch & Learn, and Christmas Market
- Annual Society Meeting invitations have gone out. Please RSVP as soon as possible.
- Paint/carpet project (funded by Auxiliary) is beginning in the Main Lobby and AL North

Calendar:

- **Annual Board Meeting & Dinner:** November 6
- **Lunch & Learn:** November 13
- **Giving Tuesday campaign:** December 2
- **Hanging of the Greens:** December 2
- **Board Christmas Dinner:** December 2 in Memory Care Activity Room
- **Auxiliary Christmas Tea:** December 9
- **75th Anniversary Celebration:** May 2027

Closing Prayer: Robin Brouwer

Meeting Adjourned

Executive Director Report

October 28th, 2025

3:00 pm

Board Room/Zoom

Upcoming Events

- November 6th, 2025, Annual Society Meeting & Dinner 5:30 doors open
- November 12th, 2025, Promotions Committee- Noon via Zoom
- November 25th, 2025, Finance-3pm & Board-4 pm
- December 2nd, 2025, Christmas Board Dinner- Memory Care Activity Room- catered meal from Morrison Living, 5:30 pm
- December 6th, 2025, Christmas Market CARE Fund Fundraiser
- **NO BOARD MEETINGS IN DECEMBER**

Executive Director

- CCRC Resident Association Meeting 10-21-25. Tom Tuning has been voted by the Association as the new Resident representative for the Board.
- Prepared and held Q4 All Staff Meetings 10-13 & 14, 2025. Notified employees regarding Health Insurance increase.
- Dining Services Transition to Morrison Living completed 9-30-25.
- Our Dining Services Director remains on leave. It has been about 9 months, we have had an Interim Director (our current Dietitian) & a Chef, who share responsibilities. Although our Director remains on leave, Morrison Living has hired an Assistant Dining Services Director who will begin November 5, 2025. She will step in to replace the Interim Director & Chef.
- SNF State Licensing Survey & Complaint for Covid- 10-9 & 10, 2025.

HR, COMPLIANCE & TECHNOLOGY OPERATIONS

- Currently organizing rollout of the 2026 Open Enrollment for health insurance benefits. Communications to be sent to employees by October 31st regarding upcoming in-services and important dates.
- Annual Evaluations Completed on 9-30-25.
Introduction to Interviewing Techniques and Documentation for Managers training due 10-31-25.
- Standardized Interview Evaluation Form distributed to all hiring managers on October 16th.

Compliance & Ethics Highlights:

- Two separate workplace violence incidents were reported and investigated during the week of 10/20/25. The first involved a verbal dispute between employees that escalated to minor physical contact; the employee responsible has been suspended with additional training. The second involved harassment of an Assisted Living staff member by a non-employee with a

personal relationship to the employee. To protect residents and staff, we have implemented workplace safety precautions (i.e. staff training on how to respond to harassing phone calls, requesting increased police patrol services from Lakewood Sheriff's Department and CHP, notifying facility security guards, and escort procedures for the affected employee. We will review the incident and the implemented controls regularly to assess any evolving or additional risks and concerns

- 403(b) Audit began 8-1-25 and concluded October 15th. No remarkable findings reported by auditors.
- Class Action Hearing: Preparing to fund on November 17th. Funding is required no later than December 1st.
- Contracting immigration compliance specialists to conduct an external I-9 Audit to ensure compliance and minimize risk.

FINANCIAL OPERATIONS

- Working on Fiscal Year End Close 09 30 2025
- FY 2025 Fiscal Year End Financial Audit has begun
- Carly from Genske & Mulder to be onsite 11/18/2025
- FY2025 ACH Medicare Audit has begun
- FY2024 ACH Medi-Cal Audit has begun
- Preparing Reports for Annual Society Meeting
- State Surveyors Requests - Civil Rights Compliance Report
- Nursing Staffing Hours reports up to date for State Surveyors
- Insurance Renewals requests for financial information
- Preparing FY 2026 Budget Upload
- Process final payout request for Legal Litigation
- Review final payout for 2025 403b match

2025 YTD Total Occupancy

Occupancy Goal/September YTD- 94%/88%

SNF: 91%/89%

ALF: 95%/83. %

MCC: 93%/92. %

Cottages: 95%/92.9 %

2025 YTD Overtime: 7.9% (Holiday OT 9.2%)

August Payroll: 5.7%, 6.9%

July Payroll: 5.6%, 5.5 % /11.5% with Holiday & 6.4%

June Payroll: 4.7 %, 11.2% with Holiday & 5.5%

May Payroll: 6.7% & 6.9%

April Payroll: 7.8% and 7.6 %

March Payroll: 6.6% & 7.2%
February Payroll: 9.75 & 6.3%
January Payroll: 13.4% (with Holiday), 14.4% (with Holiday), 10.8%
December Payroll: 14.6% (with Holiday) 10.3%,
November Payroll: 10.7%, 12.3%
October Payroll: 9.8% 12.1 %

2025 Charity Care Total October- August TOTAL
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\$641,604

2025 C.A.R.E. Fund October-August TOTAL
--

\$394,258.48

2025 Total Donations (including CARE FUND) October-August TOTAL
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\$594,135.65

SNF:

- Suspicious Rashes Outbreak opened by DPH on 10-17-25. We are following all the guidance provided to us by DP to mitigate it quickly. This outbreak will last at least 6 weeks. We are currently closed to new admissions or transfers to other facilities by DPH.
- SNF State Licensing Survey & Complaint for Covid- occurred 10-9 & 10, 2025. 6 deficiencies. 0 deficiencies for the Complaint for Covid..
- SNF Admission Contract final revisions completed.
- Staffing Efforts:
 - Open Positions:
 - 1 CNAs (evening), 2 CNAs (day), 2 CNA (NOC)
 - 3 LVN (LVN)
 - Using registry on 11-7 for CNA and 3-11 LVN
 - 2 CNA on day shift on Medical leave for 2-3 months

Covid Updates:

- Covid- 19 Outbreak opened by DPH on 9-29-25 and closed on 10-17-25. 1 resident passed away due to Covid. All employees are wearing surgical masks.

Quality Assurance Performance Improvement/ (QAPI):

- Monthly QAPI Monitoring Meeting held on 10-15-25
- Addressing Suspicious Rashes Outbreak, to include Containment Plan, Root Cause Analysis & Corrective Action

- Addressed 6 issues identified in SNF State Survey. Awaiting official 2567 documentation.

RESIDENTIAL:

- Completed project with Administrative Assistant's help to update CCRC (Cottage) Contract according to lawyers' recommendations.
- Reorganized the current MCC Server position to become a Care Partner V (Hospitality worker, food services and housekeeping) which will create an opportunity for this position to be a part of the MCC team and offer very needed supervision and direction. Dining services will no longer oversee this position and workflow. Created a job description and workflow in collaboration with Interim Dining Services Director. This reorganization is to address long standing challenges we have had since opening MCC.
- 10-22-25 began to treat 1 resident with a confirmed suspicious rash. Implementing DPH guidelines and recommendations throughout assisted living due to nature of group setting and the current outbreak in SNF
- Completed a hands-on Dementia training with all AL and MCC employees. With switch to Relias, most has been online training, so AD's and I created in person training to do in addition to online training.
- Staffing: Had 3 Full Time staff go on leaves at same time, plus one out sick that extended to 4 weeks. Will be more overtime as we adjusted schedules to cover this.
- Had Resident Walker/Wheelchair "car wash" events in Assisted Living and Memory Care
- Responded in collaboration with HR to Workplace Violence report around harassment of AL employee by person outside of ACH.
- **Covid Updates:**
8-29-25 Added surgical masks for all employee due to SNF positive cases.

COMMUNITY RELATIONS:

- Welcome Home – Customer Relations Management System (CRM) successful transition
- Events Hosted: Confusion to Clarity (9-25-25) 15 in attendance, Leading Age Gateway Project (10-11-25)
- Events Attended: Trinity Church Outing (9-16-25), Cerritos Optimist Club– Kristin guest speaker (10-09-25),
- ACH Special Days: ACH Great Shakeout (10-16-25) ACH Wear Pink Day (10-09-25)
- 2025 Winter Messenger scheduled to go out beginning November
- Volunteer Audit & Retraining volunteers completed – Oct. 2025
- Annual Society Meeting & Dinner planning in process (11/6/25)
- Presidents End of Year Letter – to go out November 10.
- Bethany Church Outing (11-11-25)
- Lunch & Learn (11/13/25) – event is FULL
- Christmas Market Promo in progress (12-06-25)

- ACH Christmas Week (12-08-25 to 12-2-25) – Taco’s on Friday (12-12-25)
- Auxiliary Christmas Tea (12-09-25)
- Board of Directors Christmas Dinner (12-02-25)

Rented or Occupied Rooms: As of 10/21/25
SNF: 52 beds / 66 beds; Budgeted: 61
ALF: 56 rooms / 63 rooms; Budgeted: 52
MCC: 25 beds / 28 beds; Budgeted: 26
Cottages: 21 cottages / 21 cottages; Budgeted: 20

Admissions/Discharges: September 2025
SNF: 5 Admissions, 8 Discharges, 3 Passed
ALF: 3 Admissions, 1 Discharges, 0 Passed,
MCC: 0 Admissions, 1 Discharges, 0 Passed
Cottages: 0 Admissions, 2 Discharge, 0 Passed;
Total: 8 Admissions, 12 Discharges, 3 Passed

FACILITIES:

- Elevator Repair
- MC A/C Unit Heat Pump repair
- Generator water pump repair
- AL Boiler Vent (Laundry) repair
- ALF North & South Wood rot repair
- Preparations for Auxiliary Assisted Living Carpet and Paint project. Painting has begun.
- Supporting SNF and AL in addressing environmental disinfecting needs

Satisfaction Surveys

One SNF survey received 90 % satisfaction. Overall, family members felt relieved that family members were at ACH. Their parents had lived at all levels of facility. Family noted they did not know how to contact Ombudsman. Social Services aware of feedback.

Prayer requests

- Praise for census growth for our Assisted Living
- Tenacity for Leadership
- Health & Wellbeing of our residents

Respectfully Submitted,
Michelle Robison, MSW, LCSW, RCFE, LNHA Executive Director