



Client Service Agreement

Cleanify LLC

Residential Cleaning Coordination Service

Addison, Illinois

Phone: 773-704-4565

Email: cleaningservices@cleanify.biz

1. Nature of Services

Cleanify LLC coordinates residential cleaning services by connecting homeowners with vetted independent cleaning professionals. Cleanify manages scheduling, communication, and quality oversight. Cleaning professionals are independent contractors and not employees of Cleanify LLC.

2. Services Provided

Cleanify LLC primarily offers recurring residential cleaning services including weekly, biweekly, and monthly maintenance cleanings. Deep cleaning and move-in/move-out services are subject to availability and may be declined at Cleanify's discretion.

3. Payment Terms

Payment is due on the day of scheduled service unless otherwise agreed. Client agrees to maintain a valid payment method on file. Cleanify LLC reserves the right to charge the card on file following service completion.

4. Cancellation Policy

A minimum of 24 hours' notice is required to cancel or reschedule an appointment. Cancellations made with less than 24 hours' notice may result in a cancellation fee of up to 50% of the scheduled service rate.

5. Satisfaction Policy

If Client is not satisfied with a service, Client must notify Cleanify LLC within 24 hours. Cleanify will coordinate a reasonable correction visit when appropriate.

6. Access & Safety

Client agrees to provide safe access to the property and secure pets prior to service. Cleanify LLC is not responsible for pre-existing damage, normal wear and tear, or items not disclosed as fragile or high value.

7. Limitation of Liability

Cleanify LLC’s liability is limited to the total amount paid for the specific service in question. Cleanify LLC is not liable for incidental or consequential damages.

8. Photo Consent

Client grants permission for Cleanify LLC to use non-identifiable photos of completed work for marketing purposes. No personal items, addresses, or identifiable details will be displayed. Client may opt out in writing.

9. Governing Law

This Agreement shall be governed by the laws of the State of Illinois.

10. Electronic Acceptance

By scheduling, confirming, or receiving services from Cleanify LLC, Client acknowledges that they have read, understood, and agreed to this Agreement. Electronic acknowledgment is legally binding and enforceable.

Client Information & Signature

Client Name: _____

Service Address: _____

Phone: _____

Email: _____

Client Signature: _____ Date: _____

Cleanify LLC Representative: _____ Date: _____