



WEATHER/EMERGENCY CANCELLATION POLICY

The safety of participants and attendees is our top priority.

For outdoor events, an indoor alternative will be arranged when possible, to avoid cancellation. Most events will proceed as scheduled, rain or shine.

However, if inclement weather poses a risk to safety and no suitable alternative is available, the event will be canceled in accordance with our established protocol.

In rare cases, events may also be canceled due to extreme circumstances such as natural disasters, major safety threats, or critical venue failures. All cancellations will be communicated promptly and handled according to protocol.

1. If severe or inclement weather is forecasted and Chamber, City and Police Leadership agrees that a weather update is warranted, the Chamber will send a Weather Update & Safety Protocol message via email to all sponsors, vendors, volunteers. Notification Time will be set no later than one hour before the scheduled vendor check-in time of the event date.
2. Cancellation notices will be posted on the Jenks Chamber, Discover Jenks and the City of Jenks social media pages and on the Jenks Chamber website.
3. Please be aware of the **Lightning Safety Rule, which will be enforced:**
 - If lightning is detected within 10 miles, we will **pause all activity immediately.**
 - Guests will be asked to seek shelter. The Jenks Public Schools **Education Service Center** will be available if needed.



- We'll wait **30 minutes after the last lightning or thunder** before resuming.
- If lightning occurs again, the countdown restarts.

If a registrant cancels or does not attend, no refunds or credits will be issued.

If the Chamber cancels the event, members with paid registrations or sponsorships will be eligible for credit subject to individual review. No credit will be issued for unpaid registrations or sponsorships.

It is the registrant's responsibility to contact the Jenks Chamber to discuss and apply the credit to a mutually agreed upon event.