

40 Park St Norwich NY 13815 607-334-9931

February 26, 2024

Dear Resident, Family Member, or Responsible Party,

We are dedicated to providing consistent, quality care in a warm and pleasant atmosphere. The costs associated with providing care have increasingly skyrocketed, especially with the advent of COVID and labor shortages.

We have not increased our rates since before COVID became a reality in our world but now we are forced to do so, so we may continue to provide the level of care you, or your loved one, deserve.

Effective February 26, 2024 our private pay daily rate will be increasing to \$395 plus the NYS revenue tax. Our semi private rate will be increasing to \$385 plus the NYS revenue tax.

We have delayed this increase as long as possible, understanding the financial realities we all face. We appreciate your understanding in this matter and are here if you have any questions.

Thank you,

Alan Bash

Administrator