

*Distributing Power and
Building Community*



October Newsletter

Annual General Meeting

Wednesday, October 26, 2022

Vegreville Social Centre

4802 – 47A Street, Vegreville

5:45 – 6:45pm Registration

7:00pm Meeting – open to all members

Please let us know by October 24, 2022 if you will be attending the AGM.

We will also be collecting donations for the Vegreville Food Bank at the AGM.

Please bring a non-perishable food item.

Switch to Paperless

Congratulations to our 20

“Switch to Paperless
Invoices” Power Credit
Winners!

You will see your \$50
credit on the attached
statement.

Member Survey Results

Service

99% of members were satisfied with the service they received when they called or came into the office

99% of members were satisfied with the service they received from the field personnel

Overall Satisfaction

98.7% of members agreed Lakeland REA provides reliable electricity.

99.3% of members agreed they are provided good service.

98.7% of members were satisfied with the overall service provided by Lakeland REA

Power Outages

99% of members were satisfied on the service during a power outage during business hours.

98% of members were satisfied with the after-hours call centre during a power outage

96% of members were satisfied with the response time during an unplanned power outage

Member Comments

*“Good service, minor outages &
satisfied customer!”*

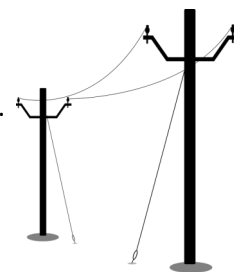
-Lavoy Member

*“We are very happy with the service in
our area. The rates are affordable, and
we are happy to be back in Alberta.
Like that this is a smaller local
business.”*

-Derwent Member

*“No complaints here. We are
very satisfied.”*

-Barich Member



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Congratulations to Our 2022 Scholarship Recipients

Reagan Suiter and Aiden Douglas-Krill

Reagan is from Vegreville and graduated from Vegreville Composite High School. She is attending the University of Alberta – Augustana for the 4 year Law, Crime and Justice Program. Her hope is to pursue a career as a lawyer.



Aiden is from Vegreville and graduated from St. Mary's Catholic High School. He will be attending Emergency Services Academy Ltd. for the Emergency Medical Responder Program. His future career goal is to become an integrated Firefighter/Paramedic.



OFFICE INFORMATION

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Follow us on Facebook

Office Hours:

Monday-Thursday

9:00am-3:00pm

Fridays closed to the public

Closed all Statutory Holidays

All after-hours calls go to our call centre.

Closed October 10, 2022 for Thanksgiving.



2022 Board of Director Nomination - Acclaimed

Derwent (Zone 2) – 3-year term – John Grykuliak

Martins (Zone 5) – 3-year term – Robert Coppock

Director at Large #2 – 3-year term – Dwayne Kisilevich



Stable (Fixed) Rate



Our current Stable Rate Option is at 8.49 cents/kWh, contact us at the office for any inquiries or if you want to lock in your fixed energy rate for the remainder of 2022!

October's RRO rate is 19.5 cents/kWh.

Account summary:

Last statement - Jul 27, 2022	\$ 318.18
Payment received - Aug 20, 2022	(318.18)
Balance forward	0.00
GOA Utility Commodity Rebate	(50.00)
New charges:	
Energy charges	207.33
Distribution charges	160.09
	367.42
GST # 866217797 RT	18.37
	385.79

Amount owing

\$ 335.79

When paying your Lakeland REA Statement, please pay the dollar value in the purple "Amount Owing" box.

This allows the full balance on accounts to be paid, with minimal adjustments to be made.

This also helps the office staff when answering billing inquiries.