



PI Window Cleaning Ltd Privacy Policy

This privacy policy explains how P I Window Cleaning Ltd (“we”, “us”, “our”) collects, uses, and protects your personal data when you use our website or services.

We are committed to complying with the UK General Data Protection Regulation (UK GDPR).

Data Controller: P I Window Cleaning Ltd

Address: 48 Rose Bushes, Epsom Downs, Surrey, KT17 3NU

Contact: info@piwindowcleaning.co.uk

How we collect your data

We may collect personal data when:

- You complete a form on our website
- You contact us by email, phone, text, or in person

What information we collect

We may collect and store:

- Your name, address, email address, and phone number
- Details of services we provide to you
- Correspondence and communication with you

How we use your data

We use your information to:

- Provide quotes and deliver our services
- Communicate with you regarding enquiries or bookings
- Maintain necessary business records

We will only retain your data for as long as necessary:

- To comply with legal obligations
- To provide our services effectively
- Until you request removal where applicable

Data storage and security

We take reasonable technical and organisational measures to protect your personal data. Access is restricted to authorised personnel only.

Your rights

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data (in certain circumstances)
- Restrict or object to processing
- Request data portability
- Withdraw consent at any time

To exercise your rights, please contact:
info@piwindowcleaning.co.uk

Sharing your data

We do not sell your data.

We may share your information with trusted third-party service providers, including:

- Invoicing systems
- Cloud storage providers
- Email communication platforms

These providers are required to comply with GDPR requirements.

Cookies

Our website uses cookies to improve user experience and analyse website traffic. Cookies do not store personal information.

You can disable cookies through your browser settings if you prefer.

Website tracking

We may use analytics tools to understand how visitors use our website. This data is anonymised and does not identify individual users.

External links

Our website may contain links to external websites. We are not responsible for the content or privacy practices of those websites.

Contact and complaints

If you have any concerns about how your data is handled, please contact us:

Email: info@piwindowcleaning.co.uk

Address: 48 Rose Bushes, Epsom Downs, Surrey, KT17 3NU

You also have the right to lodge a complaint with the Information Commissioner's Office (ICO): <https://ico.org.uk/>