



## **Privacy Policy**

**Effective Date: July 22, 2025**

Quality Tinting & Signs ("Company," "we," "us," or "our") values your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website <https://www.qualitytintingandsigns.com>, contact us, or use our services.

This Privacy Policy applies to all users and visitors of our site and services and is provided in accordance with applicable U.S. and California privacy laws, including the California Consumer Privacy Act (CCPA).

### **1. Information We Collect**

We may collect the following categories of personal information when you interact with us:

#### **a. Identifiers**

- Name, email address, phone number, physical address
- Business name (if applicable)
- Vehicle details (make, model, year)

#### **b. Commercial Information**

- Services purchased, considered, or scheduled
- Appointment dates and communications

#### **c. Internet or Other Electronic Activity**

- IP address
- Browser type and version
- Device information
- Cookies and usage data (e.g., page views, click behavior)

#### **d. Geolocation Data**

- Approximate location based on IP address or service area

### **2. How We Collect Your Information**

We collect personal information in the following ways:

- When you fill out a form on our website
- When you contact us by phone, email, or text
- When you schedule a service or request a quote

- Through browser cookies and tracking technologies on our site

### 3. How We Use Your Information

We use your information to:

- Provide and schedule services
- Respond to inquiries and requests
- Send appointment confirmations and service reminders
- Deliver marketing communications such as promotions, special offers, and updates
- Improve our website functionality and user experience
- Comply with legal and regulatory obligations

### 4. Marketing Communications

By providing your email address or phone number, you consent to receive communications from us, including:

- Appointment-related messages
- Service follow-ups
- Promotional offers and marketing campaigns

You may opt out at any time by:

- Replying "STOP" to any text message
- Clicking the "unsubscribe" link in an email
- Contacting us directly at [sales@qualitytintingandsigns.com](mailto:sales@qualitytintingandsigns.com)

### 5. Sharing and Disclosure of Information

We do not sell your personal information. However, we may share your data with third parties under the following conditions:

- Service Providers: We may share your information with vendors or partners who perform functions on our behalf (e.g., email delivery, text messaging, appointment software).
- Legal Requirements: We may disclose your information if required by law, court order, or government request.
- Business Transfers: In the event of a business merger, acquisition, or asset sale, your data may be transferred as part of that transaction.

### 6. Cookies and Tracking Technologies

We use cookies and similar technologies to improve website functionality and track user activity. These may include:

- Session cookies (expire when you close your browser)
- Analytics cookies (to understand traffic and usage patterns)

You can adjust cookie settings in your browser preferences.

## 7. Your Privacy Rights (California Residents)

Under the California Consumer Privacy Act (CCPA), California residents have the following rights:

- Right to Know: Request disclosure of the categories and specific pieces of personal data we collect.
- Right to Delete: Request deletion of your personal data, subject to certain exceptions.
- Right to Opt-Out: Request that we do not sell your personal data (we do not sell personal data).
- Right to Non-Discrimination: We will not discriminate against you for exercising your privacy rights.

To exercise these rights, contact us at:

- Email: [sales@qualitytintingandsigns.com](mailto:sales@qualitytintingandsigns.com)
- Phone: 805-541-5533
- Mail: 3583 S. Higuera St, San Luis Obispo, CA 93401

## 8. Data Security

We implement appropriate administrative, technical, and physical safeguards to protect your personal information. However, no system is 100% secure. We encourage you to take steps to protect your own information.

## 9. Children's Privacy

Our services are not directed to children under 13. We do not knowingly collect personal data from children. If we learn that we have collected personal data from a child without parental consent, we will delete that data promptly.

## 10. Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Changes will be posted to this page with a new effective date. We encourage you to review this policy periodically.

## 11. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, contact us:

Quality Tinting & Signs

3583 S. Higuera St, San Luis Obispo, CA 93401

805-541-5533

[sales@qualitytintingandsigns.com](mailto:sales@qualitytintingandsigns.com)