

1. Introduction

- 1.1. HOST deliver a social calendar of activities and workshops for guest entertainment and participation

2. Terminology / Definitions

- 2.1. The following terms refer to HOST within these Terms and Conditions; "we", "our" "us" and "ours"
- 2.2. The terms "you", "your" and also "yours" "participant" "customer" "booker" refer to users of the activities and workshops

3. Age Restrictions

- 3.1. We cannot host events for any participant under the age of 18

4. Booking activities and workshops

- 4.1. By intending to participate in our activities and workshops, you fully acknowledge we may only allocate spaces as available (these are always offered 'subject to availability')
- 4.2. Our standard for activities and workshops are free of charge, however in the event that an activity requires transportation or additional charges, this may incur a cost to you
 - 4.2.1. The price you pay for this service will be the price displayed on the third party booking platform which is available via link on our website

5. Payments

- 5.1. You may need to provide your credit/debit details when making a booking; our third party booking platform accepts MasterCard and Visa as payment options

6. Booking Confirmation

- 6.1. Once your booking has been confirmed, you will be emailed the joining instructions for your activities and/or workshops
- 6.2. If you have not received any correspondence from the platform confirming your date, time and location, you are advised to email our support team at socialevents@host-somerset.co.uk

7. Booking Details

- 7.1. The details you provide us with when filling out the event booking form will be used to process your booking
- 7.2. HOST are not responsible if your booking is placed with any incorrect details you have provided us
- 7.3. Providing incorrect details could result in you losing your allocated place due to potential delays in correcting information or limited spaces within a session

- 7.4. Please review your booking confirmation in full and contact us if there are any inaccurate details in your order at socialevents@host-somerset.co.uk

8. Your right to cancel your activity

- 8.1. You have the right not to attend any activities and workshops you may have booked or expressed interest in
- 8.1.1. If a charge has been put in place for this activity and/or workshop this may be transferred to represent a value towards an alternative activity in the future
- 8.1.2. Alternatively a refund can be given if your cancellation is over 24 hours from event start
- 8.1.2.1. If you cancel your attendance to the event less than 24 hours before its start you will not be entitled to a refund or transfer
- 8.1.2.2. If you cancel a paid booking with greater than 24 hours from the event start, you must do this in writing, sending the email to socialevents@host-somerset.co.uk

9. Our right to cancel your activity

- 9.1. HOST reserves the right to cancel activities and workshops at any time, including on the day of the event itself, for any unforeseen circumstances outside of the HOST's control
- 9.2. Reasons may include, but are not limited to, issues at the centre the event cannot be fulfilled, electricity failure, technical issues, closure of the activity centre, staffing issues
- 9.3. In such circumstances you will be offered an alternative date to the same or similar activity at no additional cost
- 9.3.1. You are also entitled to a refund (if applicable) if you do not wish to attend this alternative date for the event. To do this please email socialevents@host-somerset.co.uk

10. Identification Requirements

- 10.1. You may be asked to provide identification for certain events that are age restricted
- 10.2. Acceptable forms of identification are:

Non-UK/Non-EU driving licence	Valid and in date Passport
European National Identity Card	UK driving licence
UK Armed Forces ID Card	

If you do not bring suitable ID on the day, you may not be able to participate and you will not be entitled to a refund

11. Conduct

- 11.1. We request that all attendees conform to the standard HPC codes of conduct, as found on Team Hinkley C <https://www.teamhinkleyc.com/>
- 11.2. Please do not bring anybody else to the event with you as there are limited spaces within each event
- 11.3. Some of the rooms where activities and workshops have CCTV, for details on this please see HOST's privacy policy at <https://www.host-somerset.co.uk/privacy-policy>
- 11.4. If you engage, or are suspected of engaging, in any misconduct during the event, you may be asked to leave
 - 11.4.1. We may take personal details from you to lodge formal complaints should the misconduct be of high degree

12. Force Majeure

- 12.1. HOST shall not be liable if it is prevented from, or delayed in fulfilling, all or any of its obligations due to any cause or circumstances beyond our reasonable control including, without limitation, strikes and other industrial disputes, failure of a utility service, breakdown of systems or network access, acts of god, fires, floods, explosion, accident, hostilities, acts of terrorism or compliance with any law

13. Data Protection

- 13.1. By agreeing to the terms stipulated here, you thus agree to the terms of our Privacy Policy. Please see <https://www.host-somerset.co.uk/privacy-policy> for more details

14. Events

- 14.1. Events at which food is present should ensure that any allergens are known and communicated to attendees of that event. Standard food safety practices should be adhered to as appropriate
- 14.2. If the event is a physical activity then you agree to the following
 - 14.2.1. You participate entirely at your own risk. If you are pregnant, have recently given birth or if you suffer from any medical conditions, you should seek medical advice before you take part. HOST accept no liability for any injuries or losses whatsoever that you sustain whilst participating in any class or using any content (except the extent that we are negligent) excluding HOST 2 Ltd liability to the fullest extent permitted by law
 - 14.2.2. Please make sure you warm up properly before carrying out any exercise, and that you have an adequate space within which to do so. We may be unable to see what you are doing so please be mindful of that. You should use the content at your own level and pace. Please make sure you have water with you, stop for a break if/when you feel the need and that you are

able to carry out your exercise in a suitable and safe environment. If you feel dizzy or unwell you should stop immediately and, if necessary, seek help or medical advice

15. Limitations

- 15.1. No participant photography is permitted at any time except with the prior approval in writing of the Campus General Manager
- 15.2. You may be asked for consent for the purposes of sharing images of you on HOST's social media pages