



10 TIPS FOR CONSUMERS SELECTING AN LIFE SAFETY SYSTEM

The **Louisiana Life Safety and Security Association (LLSSA)** recommends these steps for consumers seeking the services of a reputable and experienced life safety alarm installation company.

1. Contact the Louisiana State Fire Marshal at (800) 256-5452 or the LLSSA at (337) 886-7282 for a list of member companies in your area. The LLSSA's members agree to maintain a high level of conduct under its National Code of Ethics and render services at the highest level of quality.
2. Call several companies. Ask them if their employees are trained and/or certified by the Louisiana State Fire Marshal or the LLSSA.
3. Ask the companies if they have appropriate state and/or local licenses.
4. Ask the companies if they conduct any pre-employment screening.
5. Contact your local Crime Prevention Department, state licensing agencies, Consumer Protection Agencies, and the Better Business Bureau.
6. Ask your insurance agent, friends, family, or neighbors for referrals.
7. After you've narrowed the field to three or four alarm companies, ask for the name of the person who will call on you. Consider planning the appointment time when all members of your household are present.
8. When he/she visits, ask to see some company identification.
9. Ask each alarm company representative for an inspection, recommendation, and a quote in writing. Use a checklist to compare different packages and price quotes.
10. To learn more about Life Safety Systems, call LLSSA at (337) 886-7282, email llssa@llssa.org or visit LLSSA on the Internet at www.LLSSA.org

LLSSA strongly advocates the development and enforcement of effective state licensing laws that require pre-employment background checks, among other measures.