



Job Description

Junior Technical Consultant

Date

April 2025



Job Title Junior Technical Consultant	
Location	Jersey
Employment Status	Full Time
Hours per week	35 hours

Job Summary

Logiq is an IT consultancy firm focused on delivering IT solutions to help other businesses grow. We are committed to providing top level technical skills to our clients to help them with their IT challenges and projects, as well as specialising in technical projects around company mergers and acquisitions.

With a collaborative and inclusive approach, along with many years of experience in all aspects of IT infrastructure, we pride ourselves on providing forward-thinking and innovative solutions, which is why each member of the team at Logiq is committed to providing a first-class service to its clients.

The role of a Junior Technical Consultant is key to the growth of Logiq in order to support new and on-going client projects. A Junior Technical Consultant will provide support to the Technical and Principal Consultants and clients in terms of technical skill set and advice. Having experience of common challenges that clients can face around infrastructure / cloud and being able to advise around these are key to the role. Relating these, sometimes in-depth, technologies and issues to management is one of the key skills of a good consultant.

A Junior Technical Consultant can participate in IT projects, completing tasks in a timely manner without impacting business activities as far as possible.

Key Responsibilities

- Provide support to the Technical and Principal Consultants
- Provide support to clients with Environment Care agreements within SLA
- Help develop and implement technical solutions
- Provide product recommendations and technical expertise to the client
- Ensure proactive communications to clients and stakeholders
- Document all relevant integrations for client handover
- Track / update time in Logiq project management systems. Be mindful of project budget and alert to milestone breach
- When troubleshooting client technical issues use all resources available in a timely manner, including your team members
- Drive projects to completion by anticipating the needs of the clients and ensuring the alignment of the internal and external teams focused on the implementation
- Generate innovative ideas



Job Skills & Qualification Requirements

Essential requirements:-

- Experience of working in or supporting technical IT projects
- Solid time management skills
- Strong communication skills
- Good interpersonal skills
- Positive attitude and a willingness to learn
- Strong problem-solving skills – ability to use all available resources to complete tasks and solve issues

Desired requirements:-

- Bachelors or Master's Degree in Computer Science, Engineering or relevant industry qualifications
- Ability to build strong client relationships
- Good documentation skills

Technical Skills & Experience Requirements

Essential requirements: -

- Awareness and knowledge of Microsoft 365 and Azure
- Knowledge of Virtualisation technologies including VMware & Hyper-V
- Active Directory
- Windows Server & Desktop

Desired requirements: -

- Knowledge of Citrix, Exchange, Group Policy
- Server Hardware – Dell, HPE (Support / Installation / Troubleshooting)
- Linux / UNIX
- Networking knowledge
- Project Management experience

Salary & Benefits

At Logiq, our aim is to provide a fulfilling career which starts with a competitive salary and benefits package.

We also know how important other aspects of our work life and environment are, which is why we also actively promote a good work / life blend, an active social life, training & development opportunities, flexible working, amongst a team of like-minded individuals to name just a few!