



Job Description

Environment Care Specialist

Date	June 2026
Validated by	James Hope



Job Title	Junior Technical Consultant
Location	Jersey
Reports to	Director
Employment Status	Full Time
Hours per week	35 hours

Job Summary

Logiq is a forward-thinking IT consultancy firm focused on delivering modern IT and cutting-edge security solutions to help other businesses grow. With a collaborative and inclusive approach, we pride ourselves on providing innovative solutions, putting world-class security at the heart of everything we do.

The Environment Care Specialist is an exciting, entry-level role designed for someone at the very start of their IT career. As the most junior member of our close-knit team, you will act as the crucial "Front of House" for our Environment Care Managed Service. You will be the primary point of contact and welcoming face for our clients, ensuring they get a fantastic experience from the second they reach out.

This isn't a rigid, scripted call-centre job; it is the ultimate IT training ground. Because we are a security-first business, all of our client environments are managed using CIS (Center for Internet Security) controls. From day one, you will learn how to troubleshoot, manage, and secure modern IT environments to world-class standards. If you have a massive passion for tech and the drive to learn, this role offers a clear, forward-thinking path to develop your career and progress within Logiq.

Key Responsibilities

- Be our Front of House: Act as the welcoming first line of support for our Environment Care Managed Service, helping clients solve day-to-day technical challenges within agreed SLAs.
- Learn security-first IT: Work closely with the team to manage and monitor client environments, ensuring they align with strict CIS benchmarks and security best practices.
- Learn from the experts: Shadow and support our Technical and Principal Consultants on complex, high-impact client projects, fast-tracking your technical skillset.
- Problem solve on the fly: Troubleshoot modern cloud and infrastructure issues, using your resourcefulness, client notes, and team brainpower to get things sorted securely.
- Keep things on track: Track and update your support and project time accurately in Logiq's project management systems.
- Innovate: Bring fresh eyes and innovative ideas to the table to help us improve how we secure, support, and look after our clients.
- Document your wins: Write clean, clear notes and documentation for client issues and system setups to keep our team knowledge base sharp for client handovers.

Job Skills & Qualification Requirements

Essential requirements:-

- A massive passion for tech: A genuine hunger to learn about security, cloud technology, and modern business IT (even if you are right at the start of your journey).
- Great people skills: Approachable, proactive, and an excellent communicator who can put clients at ease and explain technical things simply.
- A security mindset: Naturally attentive to detail, with an understanding that doing a job right means doing it securely.
- Strong problem-solving skills: The ability to use all available resources and team members to complete tasks and solve issues.
- Solid organisation: Good time management and clear documentation skills.
- Positive attitude: A strong willingness to learn, adapt, and grow.

Desired requirements:-

- Bachelor's Degree in Computer Science, Engineering, or relevant industry qualifications.
- Ability to build strong, trusting client relationships.

Technical Skills & Experience Requirements

Essential requirements: -

- Awareness and basic knowledge of Microsoft 365 and Azure environments.
- Basic understanding of Windows Server & Desktop operating systems.
- General awareness of IT networking concepts.

Desired requirements: -

- Familiarity with Virtualisation technologies (e.g., VMware, Hyper-V).
- Basic exposure to Active Directory, Group Policy, or Exchange.
- Knowledge of Server Hardware (Dell, HPE) or Linux/UNIX.

Salary & Benefits

At Logiq, our aim is to provide a fulfilling career that starts with a competitive salary and benefits package.

We know how important the work environment is, which is why we actively promote a fantastic work/life blend, an active social life, dedicated training & development opportunities, and flexible working—all within a team of like-minded individuals who want to see you succeed.