

## Mobile Pantries

Our trucks bring free nutritious food to over 100 sites!

Guests are welcomed to a respectful and dignified environment, where they are offered their choice of foods when possible.

### Requirements



**Have a Primary and Secondary Site Coordinator**



**Have a minimum of eight volunteers**



**Follow all logistical and food safety guidance**

### Site Coordinator & Volunteer Requirements



**Serve people with respect and offer choice when possible**



**Represent the food bank well and care for our community**



## Certificate of Appreciation



## Site Coordinator & Volunteer Mobile Food Pantry Training



**Volunteers are a critical part of our Connecticut Foodshare community and our food bank.**

**Your volunteer service means that people in need will have access to millions of meals through our mobile pantries.**



## Eligibility to Receive Food

### Guests Must:

**Be 16 years of age or older to receive food**

**Be present to receive food**

If a guest has brought someone who cannot wait in line, direct the guest to the Site Coordinator or Driver to approve them getting food for another person.

### Guests Do Not Need



**Personal Identification**



**Proof of Residency**



**Proof of Income**

### Volunteer's Food

Volunteers who are receiving food should do so before or after the distribution.

Volunteers should not take food while serving guests

Each guest, **including volunteers**, should receive the same amount of food.

## Creating the Right Environment

**Smile and Make Eye contact**



**Stay Calm, Do Not Rush**



**Treat guests, driver & food with care**



**Remove Poor Quality Food**



**No Political Clothing or Signs**



**Give Choice When or Where Possible**



Guests feel respected when given a choice of food and less food is wasted.

### Examples of Choice

#### **You Can Say:**

"You can choose any two items that you want from this table."

"We have apples, bananas, and oranges. Which two would you like?"

"Would you prefer apples or Bananas today? "

## Before, During, After

### Before

- Guests must wait at least 10 feet from where the truck will set up.
- The driver determines which bays are to be opened and sets the count of each item to be distributed.

### During

- Volunteers should stay at their table or station until the distribution is over.
- Alert a Site Coordinator with any questions or concerns that arise.

### After

The driver informs when to begin shutdown:

- Clear the tables
- Pick up remaining cardboard/boxes/bags
- Return tables to truck
- Wait for driver to say it is time to leave

### Site Schedule & Alerts

Text **FOODSHARE** to **85511** to subscribe to mobile pantry schedule alerts. Once subscribed, you will get a text when a site cancels.

When a school district cancels classes **for the full day due to inclement weather**, the mobile pantries in that town will be closed as well.

Visit:

<https://mobilefoodpantry.ctfoodshare.org>

For more information