

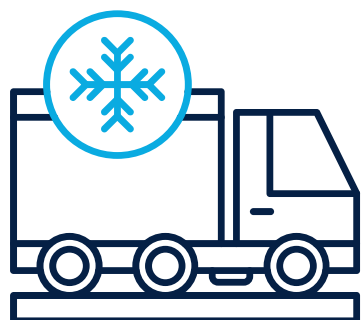
Closings and Delays

If Connecticut Foodshare is closed or has a delayed opening for any reason (most commonly due to a storm), please call **203-469-5000 by 6:00 a.m.** for an updated message. Agency Partners will also receive an email notification, and updates will be posted on **ctfoodshare.org** and social media.



Agency Pick-ups

If you have a scheduled pick-up appointment, contact the Support Team at **203-404-5597** to reschedule. Orders will **not** be canceled.



Agency Deliveries:

If your agency is scheduled for delivery, rescheduling may not be possible. Connecticut Foodshare staff will contact you with next steps. When possible, we will attempt to reschedule, allow agency pick-up, or move the order to the next delivery date.



Weather-related Delivery Requirements:

If you are scheduled for delivery during a weather event, please ensure that your parking lot and delivery area are fully plowed and free of ice and snow so the driver can safely use a pallet jack. If conditions are unsafe, the delivery may be delayed or canceled. If your agency cannot accept delivery due to site conditions, please call **Cesar at 860-856-4342 by 6:00 a.m.**