

? Why choose Rockview Healthcare?

- Trusted homecare provider dedicated to meet your individualised care needs
- Highly skilled, trained and experienced healthcare professionals
- Service user and caregiver matching service to ensure compatibility
- Regular assessment/check by management to ensure service user satisfaction
- 24hour care including weekends and holidays
- Pristine level of service that meets the highest standard in care
- More cost effective than nursing home



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We are a homecare agency
dedicated to meet your
individualised care needs.



Rockview Healthcare Specialism:

- Personal care
- Physical disability
- Sensory impairment
- Dementia
- Treatment of diseases, disorder or injury
- Caring for children (0-18years)
- Caring for adult under 65years
- Caring for adult over 65years

Rockview is regulated by the Care Quality Commission (CQC) a regulatory body that sets out the requirements and standards of social care services in UK.

? What duties can Rockview carers perform?

Our carers perform and provide a range of services depending on your personalised care plan, from personal care to more advanced care such as dementia care, end of life care, complex care etc.

Personal care assistance with:

- Eating and drinking
- Washing, oral care and dressing
- Toileting and continence care
- Care of skin, hair and nails
- Mobility

Other assistance include:

- Medication management
- Assistance with preparing & cooking meals
- Assistance and support to pay bills
- Light household chores
- Escort to appointments and companionship
- Shopping and other errands

Other services:

- Live-in care
- Complex care
- Specialist care
- Post hospital discharge
- Private nursing

We undertake regular review of your care needs to ensure that changes to your care requirements are captured and addressed in a timely manner.



? How much is Rockview care package?

We carry out a detailed assessment of your care need. This will assist in the drawing up of a bespoke person centred care plan that will allow us to determine the level of care you require. The cost of your care will be based on your care needs. We strongly recommend checking with your local authority as you may be entitled to financial support towards the cost of your care.

? How will I know my carer and what is their background?

All staff will be in uniform with a signed photographic identification card unless the service user states otherwise. Our carers' are employed through a vigorous recruitment process, criminal police checks and references are verified. We provide training for all new staff, ensure intensive supervision and assessment during a probationary period. Regular appraisals are done to identify learning needs and encourage professional development.