

Dance Demolition and Clean Up, LLC

P O Box 2772 Plainfield, NJ 07062 Phone # 908-759-1463

www.dancedemolitionandcleanupnj.com

48 Hour Cancellation Policy Notice

Dear valued customer:

Your appointments are very important and are reserved especially for you. We understand that sometimes schedule adjustments are necessary. Therefore, we respectfully request at least 48 hour notice for cancellations or rescheduling of appointments.

Please understand that when you forget, cancel, or change your appointment without giving enough notice, we miss the opportunity to fill that appointment time, and other clients miss the opportunity to receive services.

Our staff are paid their entire wage for any missed or late cancelled appointment out of respect for their valuable time. Therefore, we will strictly enforced the 48 hour cancellation and rescheduling policy.

Any appointment missed, late cancelled, or changed without 48 hour notice will result in a charge of \$200.00 reserved service amount. Please understand that it is your responsibility to remember your appointment dates and times in order to prevent any missed appointments which result in a cancellation fee.

The 48-hour cancellation policy gives us time to inform our clients of any availability, as well as keeping our staff schedules, thus better serving everyone. Our policies are presented and provided in the best quality and tradition of excellent service for our established and future clientele. Thank you for viewing and supporting our 48-hour cancellation and rescheduling policy criteria!

Cancellation of scheduled appointment at least 48 hrs. prior to appointment time:

NO CHARGE

Cancellation of scheduled Appointment within 24 hrs.

1/2 CHARGE of appointment time: \$100.00

No Show – No Phone Call

to cancel appointment: \$200

It is mutually understood that if a cancellation is due to circumstances beyond any of our control, such as power outage, unfortunate incidence, or weather that requires you or us to have to cancel or be closed during regular business hours, we will reschedule your existing appointment.

Unavoidable circumstances may warrant special consideration, but please note that the above charges will apply to most cancellations. It is your responsibility to know when your appointment is scheduled. Less than 48 hours' notice doesn't allow Dance Demolition and Clean-Up sufficient time to offer that time slot to another client.

Thank you for understanding the importance of keeping your appointment. To cancel or reschedule an appointment, please phone 908-759-1463. Calls left on the answering machine will be logged at the time they came in.