

Spot On Solar International Pty Ltd

Privacy Policy

Effective Date: 6 August 2026

Spot On Solar International Pty Ltd (Spot On Solar, we, our, us) respects your privacy and is committed to protecting your personal information in accordance with the Privacy Act 1988.

This Privacy Policy explains what information we collect, why we collect it, how we use it and how we protect it, and applies to our website, our products and services, and all dealings you have with Spot On Solar.

What information we collect

Depending on how you deal with us, we may collect:

- your name
- address
- phone number
- email address
- information about your property and electricity bill
- information about your existing solar or electrical system
- information you provide when requesting a quotation or making an enquiry.

If you become a customer, we may also collect information required to install your solar energy system and meet our legal obligations.

How we collect your information

We may collect your information when you:

- submit an enquiry through our website
- contact us by phone or email
- request a quotation
- provide information during a site inspection
- engage us to supply or install products and services.

Why we collect your information

We collect personal information so we can:

- respond to your enquiries
- prepare quotations
- recommend suitable solar and battery systems
- supply and install products
- provide customer support
- comply with legal and regulatory requirements
- improve our products and services.

Who we share your information with

We only share your personal information when it is reasonably necessary to provide our services or where required by law.

This may include:

- product manufacturers
- wholesalers and suppliers
- electricity distributors or retailers
- government rebate or incentive programs
- Clean Energy Council, NETCC or other regulatory bodies where required
- trusted contractors working on our behalf.

We do not sell or rent your personal information.

Website enquiries

When you submit an enquiry through our website, the information you provide is used only to respond to your enquiry or provide the services you request.

Cookies

Our website may use cookies to help improve your browsing experience and understand how visitors use our website.

You can choose to disable cookies through your web browser, although this may affect how some parts of the website operate.

Keeping your information secure

We take reasonable steps to protect the personal information we hold from loss, misuse, unauthorised access, modification or disclosure.

While no method of electronic storage or transmission is completely secure, we use reasonable measures to safeguard your information.

Accessing or correcting your information

You may request access to the personal information we hold about you or ask us to correct inaccurate information.

To do so, please contact us using the details below.

Contact us

For any questions about this Privacy Policy or how we handle your information:

Phone: (02) 4954 6768

Email: sales.spotonsolar@gmail.com