

Privacy Policy

WaterTech Plumbing, Inc. ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you interact with our website or services.

This policy applies to our operations in the State of Georgia, United States.

1. Information We Collect

We may collect and store the following types of information:

a. Personal Information

We collect your phone number and your consent status to deliver SMS services. This information is used exclusively to send text messages related to the specific campaign you have chosen to participate in. Additionally, we may collect personal information that you voluntarily provide when using our website. This may include:

- Name
- Email address
- Phone number
- Physical address
- Description of plumbing issue or service request
- Any other information you voluntarily provide

b. Non-Personal Information

We may also collect information automatically through your interaction with our website, including:

- IP address
- Browser type and version
- Device type
- Pages visited and time spent
- Referring website

c. Cookies

We use cookies and similar technologies to enhance your experience, remember preferences, and track website usage.

2. How We Use Your Information

We use the information we collect to:

- Respond to service requests and inquiries
 - Schedule and manage appointments
 - Provide plumbing services
 - Send service confirmations and updates
 - Improve website functionality and customer experience
 - Maintain internal records
 - Comply with applicable laws and legal obligations
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3. Information Sharing

We do **not** sell your personal information.

We may share your information with:

- Trusted third-party service providers (e.g., scheduling platforms, email services, payment processors)
- Legal or regulatory authorities, if required by law
- Contractors or technicians assigned to perform your requested services (on a need-to-know basis)

All third-party service providers are expected to protect your data and use it only to provide the services we've requested.

4. Data Security

We implement industry-standard security measures to protect your information, including secure servers and encrypted transmissions where appropriate.

Despite our efforts, no online transmission or electronic storage is completely secure. Please use caution when submitting sensitive information online.

5. Your Rights & Choices

Under Georgia law, residents have the right to:

- Request access to personal information we hold about you
- Request that we correct or delete your personal data (subject to applicable legal and operational requirements)
- Opt out of marketing communications

You can exercise your rights by contacting us at the information below.

6. Cookies and Tracking Technologies

You can control cookies through your browser settings. Disabling cookies may affect how some parts of our website function.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the content, security, or privacy practices of those sites.

8. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children.

9. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The updated policy will be posted on our website with the revised effective date.

10. Contact Us

If you have questions or concerns about this Privacy Policy or your personal data, please contact us:

WaterTech Plumbing Inc.
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770-415-4009
service@watertech-plumbing.com