

# LMG BUILT - Privacy Policy

At LMG Built, we are committed to protecting your privacy and ensuring that your personal information is handled in accordance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles (APPs).

This Privacy Policy outlines how we collect, use, store, and protect your personal information when you visit our website, submit an enquiry, complete a lead form, or otherwise interact with us.

## 1. What Information We Collect

We may collect the following types of personal information:

- Name
- Contact details (such as phone number and email address)
- Property details or renovation interests
- Any other information you provide through forms, enquiries, or communications

## 2. How We Collect Information

We collect personal information directly from you when you:

- Submit an enquiry through our website
- Complete a contact or quote request form
- Interact with our online advertisements and lead forms
- Communicate with us via phone, email, or social media

## 3. Why We Collect Your Information

We collect and use your information to:

- Respond to your enquiries and provide quotes
- Deliver our renovation and construction services
- Send updates, promotions, or information you've opted into
- Improve our services and customer experience
- Comply with legal obligations

## **4. Disclosure of Personal Information**

LMG Built does not sell or rent your personal information. We only disclose it to third parties when:

- It is required to deliver our services (e.g. subcontractors)
- You have provided your consent
- We are required to do so by law

## **5. Data Security**

We take reasonable steps to protect your personal information from misuse, loss, or unauthorised access, including the use of secure systems and data handling procedures.

## **6. Access and Correction**

You may request access to the personal information we hold about you, and you may ask us to correct any inaccurate or outdated information. To do so, please contact us using the details below.

## **7. Contact Us**

If you have any questions about this Privacy Policy or how your personal information is handled, please contact us at:

**LMG Built**

Email: [info@lmgbuilt.com.au](mailto:info@lmgbuilt.com.au)

Phone: 0438 085 870

Website: [www.lmgbuilt.com](http://www.lmgbuilt.com)