

## Hyperdome Physiotherapy Centre

### Personal Information (Please Print)

Surname: \_\_\_\_\_ Mr/Mrs/Miss/Ms First Name: \_\_\_\_\_ 2<sup>nd</sup> Initial \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_ Post Code \_\_\_\_\_

Phone: Work \_\_\_\_\_ Home \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_ @ \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Occupation \_\_\_\_\_ Sport/Leisure \_\_\_\_\_

How did you find out about this practice?

- From A Doctor: \_\_\_\_\_  Sign  Internet Search  Web Site  
 Yellow Pages  Yellow Pages (Local)  Yellow Pages Online  Friends Referral \_\_\_\_\_

Do you have a regular Doctor: \_\_\_\_\_ at \_\_\_\_\_ Medical Centre

Suburb: \_\_\_\_\_ Ph: \_\_\_\_\_

In which part of the body is your injury located? \_\_\_\_\_

**Type of patient.** - Please tick one of the following:

- Private Patient  Chronic Disease Management (Formerly EPC) – Medicare referral  
 Pension Card No. \_\_\_\_\_ Do you have Private Health Insurance  Yes  
 Department of Veterans Affairs  Gold Card No. \_\_\_\_\_  White Card No. \_\_\_\_\_  
 Third-Party Insurer (Work injury, Accident or Motor Vehicle Accident.)  
Please complete Irrevocable Authority Form.

### Conditions of Treatment

**Appointment Cancellation Policy:** At Hyperdome Physiotherapy Centre, we pride ourselves in delivering a quality service to our patients and run on time. This means that your appointment time is specifically allocated to you when you book with your physiotherapist. If you need to change or cancel your appointment, we prefer if you could give us **24 hours' notice of a cancellation.** This allows us enough time to offer the appointment to someone on our appointment waiting list. **If a patient fails to attend an appointment or gives us less than 6 hours' notice, we reserve the right to charge a cancellation fee. This fee is not covered by compensable bodies and must be paid by the patient.**

**SMS Appointment Reminder Service:** As a courtesy, we send an SMS reminder to your mobile phone. If you do **NOT** wish to receive this, please inform our reception staff.

A patient may be expected to remove certain articles of clothing to allow for a detailed musculoskeletal assessment. A patient is entitled to bring a chaperone if they so wish to.

**Liability:** *Hyperdome Physiotherapy does not accept liability* for the treatment received. Any professional liability is between the patient and the individual therapist. [All Hyperdome Physiotherapy physiotherapists are insured through their respective insurance companies]. *Hyperdome Physiotherapy* adopts assurance protocols in accordance with the clinical guidelines as are specified by the Australian Physiotherapy Association.