FALL 2026 NEWSLETTER

Your Friendly Neighbourhood Plumber

Falling leaves, falling temperatures: simple ways to get your home ready for an Edmonton winter.

Hello from Steve and the team!

You can always tell fall is here. That crisp smell in the morning, the windows you left open all summer suddenly letting in a chill, and the big question in every house: is it time to turn on the furnace yet?

Whenever you decide, fall is the best time to get your home ready for winter. A few minutes now can save you a cold night (and an emergency call) in January.

It's furnace tune-up time

Start with your filter. Hold it up to a light. If you can't see through it, replace it. A clogged filter makes your furnace work harder and can even shut it off.

Test your heat on a mild day. Turn up the thermostat and make sure the burners light. A burning smell the first time is normal: it's summer dust burning off and should clear within a few hours.

Book your yearly tune-up. Our 20-point tune-up checks everything from the flame sensor and ignitor to gas pressure and venting, and you get a documented inspection report.

Smell gas? Leave the house right away and call ATCO's 24-hour emergency line or 911 from outside. Make sure your carbon monoxide alarms are working before the furnace runs full time.

In this issue

- Furnace tune-up time
- Protect your outdoor taps
- Filters delivered to your door
- Holiday hosting tips
- Our new website

Book your tune-up

Book early in the fall to get a time that works for you, before the first cold snap.

Call or text 780-995-4140.

Need us fast?

780-995-4140

Call or text. We offer **24/7 emergency service**, with any after-hours charge quoted upfront.

Protect your outdoor taps

Older outdoor taps (hose bibs) aren't frost-free, so water can sit in the pipe, freeze and crack it inside your wall. You often don't find out until spring.

- **Disconnect your garden hose** before the first freeze. A hose left on can freeze even a frost-free tap.
- **Watch for warning signs:** dripping, weak flow, a knob that's hard to turn, or a tap that froze last year.

Not sure what kind of tap you have? Snap a photo and text it to us at 780-995-4140. We'll tell you if it's an older hose bib or a frost-free one, free of charge.

Filters, delivered to your door

Don't want to remember to change your furnace filter? We offer **furnace filter delivery every 3, 6 or 9 months**, so the right size and type shows up when it's time.

Holiday hosting? Go easy on your pipes

- Keep grease, coffee grounds, rice and peels out of the kitchen sink.
- Only toilet paper goes down the toilet. Even "flushable" wipes don't belong there.
- Space out showers and dishwasher loads so your hot water keeps up.
- Find your main water shut-off before guests arrive, just in case.

Our new website

Check out our new website, with a Resources page full of homeowner guides:

- Pre-winter home maintenance checklist
- 5 common furnace problems
- The truth about furnace filters
- Repair or replace your hot water tank?
- Found a leak? What to do first

ssplumbingandheatingltd.com/resources

Thank you!

★★★★★

Thank you for trusting us with your homes and for more than 450 five-star Google reviews. We couldn't do it without you.

About Steve

Steve St. Louis is a Red Seal Journeyman Plumber and Gasfitter (Class B) and the owner of SS Plumbing & Heating Ltd. Based in Sturgeon County, Steve and his team have served Edmonton and area since 2020.