Cal State Campus Resource Sheet

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About the portal

Every Cal State campus has its own booking portal for charters and shuttles at the contracted rate. Pronto Corporation (Accelar, Inc. dba Pronto Corporation) is a contracted provider under the California State University systemwide Agreement for Charter and Shuttle Bus Services, C-CSUOO-00012968, running 1 July 2026 to 30 June 2028.

Departments enter a trip, see the price at the contracted rate as they go, and confirm it against a purchase order. No campus needs to run its own procurement.

Systemwide portal: ipronto.com/Cal-State

Guides

Six one-page PDFs, each written for one role in a campus trip. Forward each to the people in that role.

Guide	For	What it covers
Booking a Trip	Whoever raises the trip request	The five steps, what to have ready, and what you can book
How a Trip Gets Paid	Business services and accounts payable	Quote, PO, trip, invoice, and what is already in the price
Travelling With Your Group	The group leader on the vehicle	The week before, the day itself, and who to call en route
Your Account and Who Sees What	Campus administrators	One account for the system, with a level for every campus, billing account and department
Your Own Fleet	Whoever runs campus-owned vehicles	Schedule, dispatch and track your own vehicles beside chartered trips

Guide	For	What it covers
Your Campus Portal	Students and campus ambassadors	Experiences, shared rides, rewards points and the ambassador role

A printable Letter-size flyer for notice boards and department offices, with a QR code to the Cal State portal, is available from Cal State Customer Care.

Background for approvers

- Group Travel Package: six pages on Pronto's services, affiliate network and vehicles, plus the security and privacy assessment and insurance, for procurement, risk and IT reviewers
- Systemwide award announcement, 1 July 2026
- Portal launch announcement, 4 August 2026
- Booking in five steps, 90-second video

Campus portals

Each campus books through its own portal; the systemwide office sees trips across all of them.

Campus	Portal
Bakersfield	ipronto.com/CalState/bakersfield
Channel Islands	ipronto.com/CalState/channel-islands
Chico	ipronto.com/CalState/chico
Dominguez Hills	ipronto.com/CalState/dominguez-hills
East Bay	ipronto.com/CalState/east-bay
Fresno	ipronto.com/CalState/fresno
Fullerton	ipronto.com/CalState/fullerton
Humboldt	ipronto.com/CalState/humboldt
Long Beach	ipronto.com/CalState/long-beach

Campus	Portal
Los Angeles	ipronto.com/CalState/los-angeles
Maritime Academy	ipronto.com/CalState/maritime-academy
Monterey Bay	ipronto.com/CalState/monterey-bay
Northridge	ipronto.com/CalState/northridge
Pomona	ipronto.com/CalState/pomona
Sacramento	ipronto.com/CalState/sacramento
San Bernardino	ipronto.com/CalState/san-bernardino
San Diego	ipronto.com/CalState/san-diego
San Francisco	ipronto.com/CalState/san-francisco
San José	ipronto.com/CalState/san-jose
San Luis Obispo	ipronto.com/CalState/san-luis-obispo
San Marcos	ipronto.com/CalState/san-marcos
Sonoma	ipronto.com/CalState/sonoma
Stanislaus	ipronto.com/CalState/stanislaus

Cal State Customer Care

Reservations, dispatch and payments, staffed 24/7 by live specialists.

- Email: CalState@iPronto.com
- Phone: 833.CSU.0008 (833-278-0008)