



CARDMEMBER SERVICES
P.O. BOX 15548
WILMINGTON, DE 19886-5548

Questions?
1-866-560-9081
We accept operator relay calls

10703 RCT 058 001 19121 NNNNNNNNNNN STL001

5366 PLAINFIELD AVE NE STE B
GRAND RAPIDS MI 49525

July 09, 2021

Update: Here are the terms of your **settlement agreement**

Your account ending in [REDACTED]

Dear [REDACTED]:

Thank you for accepting our **settlement agreement** for \$4,246.00. Please review these details about your agreement:

- If your account is open, it will be closed and no longer available for use. If you have not already done so, please destroy all the cards and access checks for your account.
- Once enrolled, the **interest and late fees will be stopped on this account** until the settlement is finalized.
- If you exclude any other Chase credit card accounts from this settlement agreement, they may be reviewed for credit line reduction or account closure.
- Please cancel any recurring payments set up prior to this settlement agreement and any recurring charges that bill to this account.
- If your closed account earned rewards and you redeemed them through Chase, any unused rewards were lost at the time you accepted the settlement.
- If you redeemed rewards through a partner loyalty program, any rewards already transferred will be available to use, subject to the terms of the partner's loyalty program rules. Any rewards not yet transferred were lost at the time you accepted the settlement.
- We must receive a total amount of \$4,246.00 by the due dates provided in the payment schedule or your account will be considered in default of our agreement.
- If you don't successfully complete the terms of this agreement, we'll charge off your account and may send it to a debt collection agency.

Here's your payment schedule

Payment Date	Payment Amount
07/18/2021	\$1,063.00
08/17/2021	\$1,061.00
09/16/2021	\$1,061.00
10/09/2021	\$1,061.00

Total Payments: \$4,246.00

This is an attempt to collect a debt and any information obtained will be used for that purpose.