

Date: October 13, 2020

Name:

C/O: START NEW SETTLEMENT

RE: CITI MASTERCARD

Collection Agency For: CITIBANK, N.A

Citibank Account Number: xxxx-xxxx-xxxx-

Reference number:

Current Balance : \$1,688.51
Settlement Offer : \$676.00

Pmt#	Due Date	Amount
01.	10/28/2020	\$ 60.00
02.	11/28/2020	\$ 56.00
03.	12/28/2020	\$ 56.00
04.	1/28/2021	\$ 56.00
05.	2/28/2021	\$ 56.00
06.	3/28/2021	\$ 56.00
07.	4/28/2021	\$ 56.00
08.	5/28/2021	\$ 56.00
09.	6/28/2021	\$ 56.00
10.	7/28/2021	\$ 56.00
11.	8/28/2021	\$ 56.00
12.	9/28/2021	\$ 56.00

This is to advise that Credit Control, LLC., as authorized agent for CITIBANK, N.A. has agreed to accept the settlement amount on the above noted CITI MASTERCARD account providing we are in receipt of the payments on the dates listed above.

Citibank Settled for 40%!

Please call our office to pay by check or debit card which is free of charge. Checks are made payable to Citibank, N.A. If your payment is returned for any reason this offer is null and void.

Unless you, within 30 days after receipt of this notice, dispute the validity of the debt, or any portion thereof, the debt will be assumed to be valid by this office. If you notify this office in writing within the 30-day period that the debt, or any portion thereof, is disputed, this office will obtain verification of the debt or a copy of a judgment against you and a copy of such verification or judgment will be mailed to you by this office. Upon your written request within the 30-day period, this office will provide you with the name and address of the original creditor, if different from the current creditor.

If you have any questions regarding this matter, please do not hesitate to contact this office at 1-888-401-9025. This information is from a debt collector.

This settlement may have tax consequences. Please consult your tax advisor.

The settlement must be completed no later than the due date. All payments must be received no later than 09/28/2021, otherwise the settlement becomes null and void and all payments received will be applied to the balance

We are not obligated to renew this offer.

THIS IS AN ATTEMPT TO COLLECT A DEBT BY A DEBT COLLECTOR. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

Please contact:



### REQUIRED STATE NOTICES

We are required under state law to notify consumers of the following rights. This list does not contain a complete list of rights consumers have under federal and state Law.

#### CALIFORNIA:

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collections Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov

### COLORADO:

A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE HTTPS://COAG.GOV/OFFICE-SECTIONS/CONSUMER-PROTECTION/CONSUMER-CREDIT-UNIT/COLLECTION-AGENCY-REGULATION/. You may pay in person at 1776 S. Jackson #900 Denver, CO 80210, You can reach our in-state office at 720-287-8692

### MASSACHUSETTS:

NOTICE OF IMPORTANT RIGHTS: YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE DEBT COLLECTOR

#### MINNESOTA:

This collection agency is licensed by the Minnesota Department of Commerce.

FOR NEW YORK CITY RESIDENTS ONLY (pursuant to the requirements of the NYC Department of Consumer Affairs): Credit Control, LLC is licensed by the New York City Department of Consumer Affairs for: 5757 Phantom Dr., Suite 330, Hazelwood, MO 63042 #2088093-DCA; 9929 Race Track Road, Tampa, FL 33626 #2088099-DCA; 8001 Woodland Center Blvd. Suite 200, Tampa, FL 33614 #2088105-

DCA; 5555 Redwood Dr., Suite 120, Las Vegas, NV 89118 #2088116-DCA

Debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to: a) the use or threat of violence; b) the use of obscene or profane language; and c) repeated phone calls made with the intent to annoy, abuse, or harass. If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt: 1. Supplemental security income, (SSI); 2. Social security; 3. Public assistance (welfare); 4. Spousal support, maintenance (alimony) or child support; 5. Unemployment benefits; 6. Disability benefits; 7. Workers' compensation benefits; 8. Public or private pensions; 9. Veterans' benefits; 10. Federal student loans, federal student grants, and federal work study funds; and 11. Ninety percent of your wages or salary earned in the last sixty days.

## NORTH CAROLINA:

Pursuant to the N.C. Department of Insurance, Credit Control, LLC maintains a permit for the following offices: 5757 Phantom Dr. Suite 330 Hazelwood, MO 63042 #113864, 9929 Race Track Road, Tampa FL 33634 #113871, 8001 Woodland Center Blvd. Suite 200, Tampa, FL 33614 #113872, 5555 Redwood Dr. Suite 120, Las Vegas, NV 89118 #113873.

# TENNESSEE:

This collection agency is licensed by the Tennessee Collection Service Board of the Department of Commerce and Insurance.