



FAQ's

Q: When do classes start and end Fall Semester?

A: First Day: January 12, 2026 Last Day: May 8, 2026

## Q: Will you follow Hopkins County Schools closings, holidays, & weather cancellations?

A: Not always! We will send Remind text alerts (see below to sign up) & emails to you regarding cancellations. We encourage you to follow our Facebook page for dance updates or class cancellations as well. You can call our Welcome Center too: (270) 821-9622.

We will be OPEN for regularly scheduled classes on the following dates:

President's Day, MLK Jr Day

We will be CLOSED for dance classes on the following dates:

Spring Break: April 6-10, 2026

## Q: Who is in charge of the YMCA Dance Program and how do we communicate with them?

Natalia Solise Cannon (formerly Gordon) is the YMCA Dance Coordinator. Ms. Kaitlyn Adams is Assistant Coordinator and takes care of registration. Angela Carter is the Associate Executive Director of the Y and oversees the dance program; you can reach out to her as well! We will be available to chat, answer emails, and texts during our office hours. We will NOT be available for general correspondence during instructional hours or any other hour that is outside of our working hours. Thanks for your patience!

Natalia Cannon (beginning 10/13):

Office Hours: MoTuTh 1:15-3pm Instructional Hours: 3:15-7pm

Email: dance@hopcoymca.com

Kaitlyn Adams:

A:

Office Hours: WedFri 1-3pm Instructional Hours: 3:15-7pm

Emaill: infodance@hopcoymca.com

Angela Carter:

Office Hours: M-F 8:30am-4:30pm Email: angela.carter@hopcoymca.com

# Q: How do you keep us informed about program updates or cancellations?

**A:** All YMCA dance program parents (or anyone else responsible for getting your child to and from class) should sign up for the text alerts on the Remind App. How to sign up:

- 1) download Remind App to your cell phone,
- 2) follow any instructions outlined in Remind (creating/merging accounts, etc),
- 3) add class code @ymcadance9. \*\*Use the @ symbol!

In addition, we will send out mass emails with more detailed information that can't fit in a Remind text. Please follow these steps to receive emails:

- 1) Follow the verification steps for the "primary contact" on your YMCA account.
- 2) Check email often and check junk folders. Even with accepting verification, we

experienced a lot of trouble with emails last year; they will be printed and placed at the front desk 1-2 business days after they are sent. Stop by the desk to pick up the printed version if needed or email us to forward you recent communications.

Important dance information will also be posted on the YMCA website (<a href="https://www.hopkinscountyymca.com/dance">https://www.hopkinscountyymca.com/dance</a>) and on Facebook. Please follow us or check FB for updates and info!

## Q: What is your food and drink policy?

A: Dancers are only allowed to bring water, with secure, spill-proof lids. Dancers need to eat before class, as no food is allowed in the dance areas. Anything but water creates potential sticky messes, allergy concerns, attracts insects, etc. Prohibited items will be tossed by staff members.

## Q: What is the dress code?

**A:** It varies slightly class to class (see instructors for details), HOWEVER these dress code policies are the same across all class:

- 1) Long hair must be <u>securely</u> up before class (no half up, barely-there styles). Short hair must be pinned back out of the face.
- 2) No street shoes worn into classrooms & no dance shoes worn on the street. ALL classes should have clean dance shoes only used for class. Change out of street shoes before class and out of dance shoes at the end of class (even hip hop classes).
- 3) Fitted attire. Baggy clothes may be worn in hip hop classes only.
- 4) Midriffs may be shown during class, but a cover up must be worn upon entering and exiting the building.
- 5) Shorts/leotards must fully cover buttocks. If they do not, tights MUST be worn.
- 6) Level 2 classes should wear all black attire.

# Q: What is your makeup policy?

A: If your child misses their regularly scheduled class for any reason, they may attend another class on the schedule that is still in their age range & level. Please be sure to get with the dance staff on the makeup class they will attend. You do not get reimbursed for missed classes. If the YMCA must cancel classes for any reason, you will receive a credit on your next month's invoice or be offered a makeup session on another day/time.

## Q: Can I stay to watch my child's class?

A: 1 parent per child <u>must</u> attend the 2-3yr Dance With Me class. The first couple of weeks, students in the Creative Movement classes (4-6yrs) can have a parent outside of the classroom if experiencing separation anxiety. Otherwise, parents may not watch class or wait outside classrooms, as it is a distraction to dancers and teachers. We will schedule a Parent View Week 1-2 times per semester. We have much better performance from students when there is not an audience during class or watching class through windows and doors.

### PARENT VIEW WEEKS: FEB 23-28 & APRIL 20 - 24

# Q: What is the drop-off and pick-up policy?

A: Dancers 12 years and under **MUST** be dropped off and picked up by an adult by their assigned dance room upstairs. Each participant under the age of 12 will be assigned a checkout number at registration. This checkout number must be presented to the dance teacher at the door before they are released from the classroom. It is imperative that any adult responsible for your child must know their number (grandparents, babysitters, etc).

Parents may wait in the waiting area downstairs or Intergen room until 1-2 minutes before classes dismiss upstairs. There will be other classes going on in the Barre room (which has no door); it is important for parents to wait in the hallways out of view until class dismisses. You are also welcome to leave the facility and come back, work out if you have a membership, etc.

Dancers over the age of 12 will be released from class without an adult escort. They may leave the building to be picked up outside. It is imperative that parents communicate with their child to not leave the building (wait inside glass doors or waiting area) until they see your vehicle out front.

### Q: Do we have to scan a card at the front desk for dance class?

A: Dancers who are YMCA members are required to scan their membership card upon entering the YMCA.

Non-members should sign a waiver at the Welcome Center during their first visit each semester. Non-member dancers will be assigned a card to scan after registration for just dance class, it will not be valid for other YMCA services. Non-members MUST scan their card before class!

# Q: Can my child use the dance rooms outside of class times to practice or make up their own routines?

A: Dancers under the age of 18 are not allowed upstairs in the dance rooms, even if they have a YMCA membership, due to insurance purposes. Please see YMCA membership rules concerning the spaces they can use with/without adult supervision.

### Q: What are dates for recitals and performance opportunities?

A: We hope to have a few informal performance opportunities:

Jan 10th, 2026: Valentine Classic \*\*Since this is before classes begin, videos will be sent out for dancers to learn at home, with 1 review practice on January 9th.

May 12-16, 2026: Spring Recital Week. \*\*See recital packet for details.

## Q: Are the performances & recitals mandatory?

A: No, they are not! There are several reasons why you may not be able to participate and that's ok! We would appreciate it if you let us know they can't participate in our Spring recital, that way we can alter choreography taught in class accordingly (formations, partner work, etc).

### Q: Where do I get proper dance attire?

A: We have a limited stock of items, but the internet abounds with dance wear options! Be sure to read sizing suggestions, as a lot of dance wear does not always run true to street size; it tends to run small. We have a packet detailing the attire requirements for all classes offered at the YMCA. We WILL offer ballet, jazz, and tap shoe fittings during registration windows only.

# Q: My child has back to back classes, but there is a 15 minute break in between. Is it necessary for me to come back during that time, or can I leave them upstairs?

A: You do <u>not</u> have to come back if there is only a 15 minute break between classes. However, we would appreciate you reviewing where their classrooms are ahead of time (if there is a class change), that they are able to change & tie shoes by themselves, etc. Staff will be limited on their availability to help with shoes.

## OTHER IMPORTANT INFORMATION

### FINANCES:

- Auto-draft tuition is required, and it is due the first of the month in January, February, March, and April No tuition will be due in May.
  - o Spring recital costume fees will be due in December instead of tuition.
    - If you have multiple costumes, only 50% due in December. Balance should be paid by the end of February.
- Anyone who wishes to pay in full for the entire semester prior to Dec 19th will receive a 10% discount.
  - Keep in mind there is a charge on the use of credit cards; it most likely will only save you money if you pay check or cash!
- It is your responsibility to notify staff if your child wants to drop or change classes. The YMCA requires a 30 day written notice at the front desk to discontinue service and stop auto payments.
- Dancers may not attend class until tuition is paid. They will be flagged at the front desk and not allowed to attend until tuition is paid.
- Failure to pay tuition by the fifteenth of the month will result in your child losing their space in class.

### ATTENDANCE / ENROLLMENT:

- Please let us know if your child will ever be out by emailing the dance director or using the Remind text app.
- If your child misses more than 2 classes in a row, we will contact you about your intentions to remain in class.
  - If we do not hear back from you, your child may lose their space in class to someone on the waitlist.
- Classes must have a minimum of 4 students to stay on the schedule. If enrollment drops for your child's registered class you can 1) move to a different class that is similar, 2) be refunded if you can't make a switch, and/or 3) be placed on a waitlist for a class that fits your scheduling needs.

#### LOOKING AHEAD TO SUMMER 2026 CLASSES

- Classes cease after the recital.
- Summer sessions and camps will be announced in April.