



WEBSITE TERMS & CONDITIONS

Bigdog Welding and Fabrication Pty Ltd trading as Express Laser NQ

Effective date: 29 September 2026

These Website Terms & Conditions apply to your use of the website operated by Bigdog Welding and Fabrication Pty Ltd trading as Express Laser NQ. They apply to use of the website only and do not replace the separate Terms and Conditions of Sale and Service that may apply when you purchase products or engage us for work.

1. Use of this website

You may use this website for lawful purposes and to obtain information about our products and services. You must not use the website in a way that is unlawful, fraudulent, misleading, interferes with its operation, or infringes the rights of another person.

2. Website information

We aim to keep the information on the website accurate and current, but information may change without notice. Website content is general information and does not constitute a binding offer to supply products or services.

3. Quotes and orders

Submitting an enquiry through the website does not create a contract. Any quotation, order, project scope, price, delivery arrangement or other commercial term will be confirmed separately. Where applicable, our Terms and Conditions of Sale and Service will apply to accepted quotations and orders.

4. Design and technical information

Information about laser cutting, fabrication, materials, tolerances, designs, applications and products is provided as general information. Customers should obtain appropriate professional advice where their project requires engineering, structural, architectural, electrical, legal or other specialist advice or approval.

5. Intellectual property

Unless otherwise stated, the website and its contents, including text, photographs, graphics, logos, designs and branding, are owned by or licensed to Bigdog Welding and Fabrication Pty Ltd and must not be copied, reproduced, modified, published, distributed or commercially exploited without our written permission, except where permitted by law.

Customer Materials: You retain ownership of all original DXF files, CAD drawings, designs, artwork, and specifications provided to us ("Customer Materials"). By submitting Customer Materials through the website, you grant Bigdog Welding and Fabrication Pty Ltd a non-exclusive license to use, reproduce, and modify those materials solely for the purpose of providing quotes, preparing estimates, and executing your order. You warrant that you have the legal right or license to provide these materials to us.

Company Created Files: Any DXF files, CAD models, CNC cut files, tool paths, or altered drawings created, re-drawn, or developed by Bigdog Welding and Fabrication Pty Ltd remain the exclusive intellectual property of Bigdog Welding and Fabrication Pty Ltd.

6. Social media

We may operate or maintain social media pages, including Facebook and Instagram. Content on those platforms is also subject to the terms and privacy policies of the relevant platform. We are not responsible for the operation, availability, security or privacy practices of third-party social media platforms.

7. Third-party links

Our website may contain links to third-party websites. We do not control or guarantee the content, accuracy, security or availability of third-party websites and a link does not necessarily constitute endorsement.

8. Website availability and security

We do not guarantee that the website will always be available, uninterrupted or error-free, or that it will be free from viruses or other harmful components. You use the website at your own risk.

9. Limitation of liability

To the extent permitted by law, we are not liable for loss or damage arising from your use of, or reliance on, information on this website or from interruptions, errors or unavailability of the website. Nothing in these Website Terms & Conditions excludes, restricts or modifies any right, remedy, guarantee, warranty or liability that cannot lawfully be excluded, restricted or modified.

10. Privacy

Our collection and handling of personal information is described in our Privacy Policy.

11. Changes

We may update these Website Terms & Conditions from time to time. The version published on this website will be the current version.

12. Governing law

These Website Terms & Conditions are governed by the laws of Queensland, Australia. Any dispute concerning use of this website is subject to the jurisdiction of the courts of Queensland, subject to any applicable law.

13. Contact

Bigdog Welding and Fabrication Pty Ltd trading as Express Laser NQ

Email: info@expresslasernq.com.au