

CAPABILITY STATEMENT

Bigdog Welding and Fabrication T/A **Express Laser NQ**





Benjamin Callaghan

Founder & Director



0406 012 596

ben@expresslasernq.com.au

Ben was born and raised in Townsville and has 25 years of industry experience in welding and sheet metal fabrication. He has successfully completed numerous FIFO gas pipeline projects.

Nancy Callaghan

Marketing & Accounts Manager

□ accounts@expresslaserng.com.au

Nancy is originally from the Burdekin in North Queensland and graduated with a Bachelor's degree in Commerce and **Economics from James Cook University**, in Townsville.

She has a wealth of experience in business growth, development and social media advertising and marketing.

BIGDOG WELDING AND FABRICATION T/A EXPRESS LASER NO.

ABN 79 633 412 825

3 Yarrowee Street Currajong QLD 4814

expresslasernq.com.au



Capability Information

What we offer

We offer express laser cutting services, allowing us to deliver your projects quickly without sacrificing quality, leading to more efficient outcomes for your business.

What sets us apart

Our unwavering commitment to quality and our unmatched lead times. With over **two decades** of **industry experience**, we have gained a competitive edge in understanding our clients' unique challenges and specialized needs.

Whether you need custom designs, prototypes, or large-scale production runs, with our precision technology and dedication, we can ensure your vision becomes a reality—on time, every time.

Capacity

We are currently not operating at full capacity and are **open to new business opportunities.** Our facility in Townsville has room for expansion, enabling us to meet growing demands.

We are planning to **invest** in a more advanced laser cutting machine to improve our cutting capabilities for larger-scale projects and to grow our team.

At present, we have formed **partnerships** with other businesses to help us increase our workload when necessary.

While our main service area is Townsville, we also serve Ingham, Charters Towers, Ayr, and Bowen.

Capability Information

Our services

- Custom laser cutting
- · Laser marking and etching
- Welding and fabrication
- Custom fit-outs
- Bending

Industries we service

- Metal Fabrication
- Engineering
- Construction
- Heavy Vehicles
- Government
- Defence
- Commerical

Our software

Up-to-date design software and IT systems used to manage jobs and accounts

Machine cutting capability

- Bed size 1500 x 3000mm
- Aluminium up to 3mm
- Steel up to 10mm
- Stainless steel up to 3mm

Our product examples

- Canopy parts
- Metal sign blanks
- Door lock adaptor plates
- Door kick plates
- Business metal signage
- Business name plates
- Machinery components
- Heavy vehicle components
- Business branded merchandise e.g. firepits, BBQ caddies, keyrings, tumblers - bulk orders

Track Record

With a proven track record of reliability and timeliness, we consistently deliver excellent performance on complex projects, as evidenced by our impressive collection of 50 five-star Google reviews from satisfied clients.



Our Management Systems

Implementing ISO standards for Risk Management, Health and Safety, and Quality Management ensures compliance and boosts operational excellence, providing a competitive advantage in attracting new clients. By prioritizing risk assessment and health safety, we enhance our reputation for reliability, which is crucial for building client trust with you. This commitment to quality enables the delivery of efficient laser cutting solutions, improving market position and fostering client loyalty.







Customer Service

Our **customer-focused** ethos distinguishes us; we pride ourselves on providing rapid turnaround times and responding swiftly to client quotes and requests, outpacing larger competitors.

As a company dedicated to continuous improvement, we embrace **innovation** as a **core value**, enabling us to tackle complex projects and consistently deliver exceptional results that exceed our clients' expectations.





NEXT STEPS



Thank you!

Contact the team today to get your project faster without compromising on quality!







0406 012 596

ben@expresslasernq.com.au

expresslasernq.com.au

ABN 79 633 412 825