



Spencer & Peyton Ltd

Independent Family Run Funeral Directors & Monumental Masons

www.spencerandpeyton.co.uk funerals@spencerandpeyton.co.uk
 Company Number 7025599 VAT Number 438 2068 49

380 Worting Road,
 Basingstoke, RG22 5DZ
 01256 323165

7 London Road,
 Hook, RG27 9DY
 01256 761717

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this standardised price list. It is to help you to think through your options and make choices, it is also to let you easily compare the prices of different funeral directors as prices can vary from one firm to another.

<p>ATTENDED FUNERAL (funeral director's charges only) <i>This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.</i></p> <ul style="list-style-type: none"> - Taking care of all necessary legal and administrative arrangements. £745.00 - Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care £240.00 - Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises £735.00 - Providing a suitable Oak veneered coffin £295.00 - Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) £5.00 - At a date and time, you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle £430.00 	<p>£2450.00</p>
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<p>UNATTENDED FUNERAL <i>This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.</i></p> <p>Burial (funeral director's charges only)</p> <p>Cremation (funeral director's charges plus the cremation fee)²</p>	<p>£1350.00</p> <p>£1874.00</p>
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<p>FEES YOU MUST PAY</p> <p>For an Attended or Unattended burial funeral, the burial fee¹ In this local area, the typical cost of the burial fee for local residents <i>For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.</i></p> <p>For an Attended cremation funeral, the cremation fee² In this local area, the typical cost of a cremation for local residents is:</p>	<p>£824.00-£1112.00</p> <p>£795.00-£1375.00</p> <p>£1375.00</p>
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Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.

<p>ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES <i>This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them.</i></p> <p>Examples include:</p> <ul style="list-style-type: none"> - Additional mileage (price per mile) £2.35 - Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer) £450.00 - Collection and delivery of ashes Price on request - Embalming £230.00 - Funeral officiant Price on request - Services supplied outside of normal office hours Price on request <p><i>The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.</i></p>	
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- ¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

- ² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation



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Basingstoke Crematorium Prices

Manor Farm, Stockbridge Road, North Waltham, Basingstoke, Hampshire,
RG25 2BA 01256 398783 | basingstoke.crematorium@thecmg.co.uk
www.thecrematoriumandmemorialgroup.co.uk

Cremation Fees Effective 6th April 2026

Full Adult Cremation Fee (45 minute slot length)	£1375
Reduced Fee Cremation Service (9:30am service only)	£995
Direct Cremation Fee – Attended (no service)*	£795
Direct Cremation Fee – Unattended (no service)*	£575
Saturday Service	£1375
Sunday Service	£2250

The above cremation fees include:

- All professional services relating to the administration and registration of the cremation, in line with statutory regulation.
- The use of our Chapel along with the assistance of a trained staff member on the day of the service.
- The provision of music during the funeral service (please contact the Crematorium for details of our available options).
- The sensitive handling of the cremation in line with environmental legislation.
- The appropriate national environmental levy for mercury abatement.
- The scattering or interment of the ashes within our Gardens of Remembrance, or the preparation for their removal along with the Cremation Certificate.
- Alternatively, we will look after the ashes for an indefinite period without charge.

* Direct Cremation is an unattended service at 8.15am or 8.20am with no mourners present. Direct Cremation (attended) allows a small number of mourners to be present, without a service. The Funeral Director will be required to deliver the coffin to the catafalque with sufficient bearers.

Miscellaneous Fees Effective from 6th April 2026

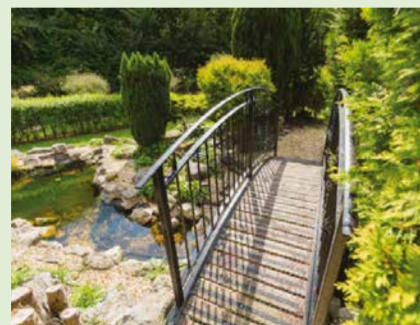
Monday – Friday Fees

Full Adult Cremation Fee	£1375
Service for a Child (up to their 18th birthday)	No Charge
Use of Chapel (extra time)	£700
Use of Chapel (memorial/burial service only)	£725

Weekend Fees

Full Adult Cremation Fee (Saturday)	£1375
Full Adult Cremation Fee (Sunday)	£2250
Service for a Child (up to their 18th birthday)	No Charge
Use of Chapel (extra time)	£700
Use of Chapel (memorial/burial service only)	£725

Cremation of a body part	£TBC
Fee for the provision of a bearer	£25
Duplicate Cremation Certificate/Out of Country Certificate	£25
Fee to split ashes	£30



Terms and Conditions

We are a member of the National Association of Funeral Directors (N.A.F.D.) and Society of Allied and Independent Funeral Directors (S.A.I.F.) and subscribe to their current Code of Practice, copies of which are available upon request. We aim to act in a professional manner and provide a courteous, sensitive, and dignified service to you.

1 Estimates and Expenses

Our estimate sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third-party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account.

If you amend your instructions, we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

We will add VAT to our charges, where applicable, and at the rate applicable when we prepare the invoice.

2 Payment Arrangements

Disbursements, payments made on your behalf, are required to be paid prior to the funeral, unless otherwise agreed by us in writing. The final funeral account is due for payment within thirty days, unless otherwise agreed by us in writing.

If you fail to pay us in full on the due date, we may charge you interest:

- at a rate of 4% above our bank's Base Rate from time to time in force;
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after any Judgment (unless a Court orders otherwise).

We may recover (under Clause 3) the cost of taking legal action to make you pay.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents, we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection

Words shown in italics are defined in the Data Protection Act 1998 ("the Act").

We respect the confidential nature of the information given to us and, where you provide us with personal data ("data"), we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services, we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data.

We adhere to all GDPR regulations, and our Privacy Policy can be found on our website.

5 Cooling-Off Period

The Consumer Contracts (Information, Cancellation & Additional Charges) Regulations 2013 may give you the right to terminate this agreement in the cooling-off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions.

If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7 Standards of Service

The N.A.F.D. and S.A.I.F. **Codes of Practice** requires that we provide a high-quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction the N.A.F.D. and S.A.I.F. both provide independent conciliation and arbitration services, and they can be contacted via their websites www.nafd.org.uk or www.saif.org.uk

All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case, we will attempt to contact you in advance and advise you of alternative arrangements.

8 Music, photo/video downloads

We cannot be held liable in respect to multimedia, such as photos, videos, and music downloads, which are organised by yourself with the providing company, such as a crematorium, and to which we are only acting as a third-party payment for these services.

9 Additional legal requirements.

Any inappropriate items found in a coffin during the final closing procedure will be discreetly disposed of. Any unclaimed effects/clothing will be discreetly disposed of after 14 days of the date of death

10 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business.

Your instructions will not create any right enforceable by virtue of the Contracts (Rights of Third Parties Act 1999) by any person not identified as our client.

If any of these terms are unenforceable as drafted: -

- it will not affect the enforceability of any other of these Terms; and
- if it would be enforceable if amended, it will be treated as so amended.

Nothing in these Terms restricts or limits our liability for death or personal injury.

This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.

Spencer and Peyton

Established in 1961 by Bert Spencer and Nip Peyton, our family is proud to have cared for our community over the last 60 years.

Being the oldest family run Funeral Directors and Monumental Masons in Basingstoke we have built a good reputation. Along with welcoming the third generation into the company our professional team members have many years of experience and pride themselves on being there for you. Treating every deceased person with dignity and respect and offering a bespoke, caring and compassionate service to all our families.

Our company ethos always comes back to one key priority, doing what's best for you and your loved ones.

Adrian Elizabeth Jon

Disclosure of Interests

1. Spencer and Peyton Ltd is owned in equal parts by Adrian Spencer and Elizabeth Harris (née Peyton)
2. Spencer and Peyton Ltd has no business or material financial interest in any price comparison website
3. There has been no material charitable donations to a third party
4. There has been no charitable contribution or payment of gratuity to a third party
5. There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to Spencer and Peyton Ltd

As an independently owned and run Funeral Directors and Monumental Masons we are proud that our family is here to help your family.