

**Top-up your current
Mediation Qualification
4-Day Course for
ADR ODR International &
SIMI Accreditations**



ADR ODR
INTERNATIONAL



ADR ODR international prides itself in being one of the first dispute resolution organisations to bridge the gap between traditional face-to-face alternative dispute resolution and the emerging digital world of online dispute resolution.

“An ounce of mediation is worth a pound of arbitration and a ton of litigation!”

— Joseph Grynbaum

Top-up your current Mediation Qualification

This course provides already qualified mediators the opportunity to attain a Singapore International Mediation Institute (SIMI) qualification and apply for the SIMI level 1 accreditation.

The programme is taught by global experts who have decades of experience. Successful completion of the programme will also allow you to become an ADR ODR International accredited Civil/Commercial Mediator.

Why train with us?

ADR ODR International can offer you access to a wealth of ADR (Alternative Dispute Resolution) and ODR (Online Dispute Resolution) experts who have over 35 years of experience from over 10 countries. This expertise and experience alongside ADR ODR International's thought leadership and commitment to ODR, allows us to produce the best possible mediation course for aspiring Civil/Commercial Mediators. ADR ODR International is also a SIMI registered service provider. Our course is part of the SIMI registered training programme which means that through us you can become a level 1, 2, 3 or a certified SIMI accredited mediator.

Post training professional development

ADR ODR International is passionate about conflict resolution and we firmly believe that each and every graduate of our course should be provided with every opportunity to develop their skills and become peacemakers following successful completion of their mediation training with us.

At ADR ODR International we believe that delegates learn best by practicing mediation skills. This is why all of our mediation programmes are skill-based and focused on practical learning. During your 4-day top-up course the majority of your time will be spent in role-play scenarios with tutor-observed sessions. The programme is presented by highly experienced international tutors and mediation practitioners who give comprehensive feedback and guidance throughout.

How the 4-Day course works

The course creates a rich and stimulating environment with plenty of opportunities to interact with the course trainers and fellow delegates. Case study mediation exercises, group discussions and de-briefing sessions enable you to practice the skills you have learned.

Tutors are available to you throughout the programme to discuss any aspect of the course including practical difficulties. ADR ODR International brings together leading knowledge in the field of Civil/Commercial Mediation training to ensure that each delegate understands the context and application of the core skills needed to become an excellent mediator.

Course Materials

During the course, each delegate will receive a course manual and course slides via our exciting and interactive e-learning platform. The course manual is a concise introduction to mediation and is designed to assist your learning throughout the course and get you ready to practice as a Civil/Commercial Mediator.

Should I attend?

This course is designed for those individuals who have a desire to mediate within the Civil/Commercial arena. We have separate courses for those with an interest in Family and Workplace disputes.

Course Objectives

- Welcome and Introduction
- Historical overview of ADR and the modern ADR movement
- Theory of conflict
- Mediators Code of Conduct
- Introduction to the 5 stages of mediation
- Practice opening statements

Course outline & assessment

Course Structure

The course will take place over 4 days.

The outline for the 4-day course is as follows:

Day 1:

- Welcome and Introduction
 - Historical overview of ADR and the modern ADR movement
 - Theory of conflict
 - Mediators Code of Conduct
 - Introduction to the 5 stages of mediation
 - Practice opening statements
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- Mediation skills
 - Communication Skills
 - Getting to Yes
 - Role-play 1, 2 and 3
(opening a mediation and exploring the issues)
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- Psychology of conflict
 - Negotiation
 - Role-plays 1,2, and 3
(stages 3, 4 and 5 of a mediation)
 - Closing a mediation
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Day 2:

- Role-plays 4-6 with debriefs
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Day 3:

- Mock Assessments with debriefs
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Day 4:

- Cross-cultural issues in mediation
- 1 Assessment role-play (90 minutes each)
- Hand-out or email for written course work

Assessments

This course is assessed via a 90-minute role play. This will be recorded using suitable equipment and will be sent to an independent assessor. There is also a written exam available only via our e-learning platform which allows tutors to assess your understanding of mediation from a more academic lens.

Enrolling on the course

To book a place on our courses,
please visit www.adrodrinternational.com

